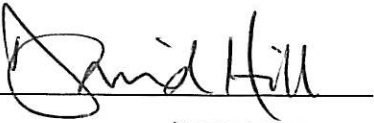


**DIRECTION OF DAVID HILL UNDER THE HOUSING BENEFIT AND  
COUNCIL TAX BENEFIT (ELECTRONIC COMMUNICATIONS) ORDER  
2006**

Milton Keynes Council, 'the Authority', in accordance with paragraph 2 of schedule 11 of the Housing Benefit Regulations 2006; paragraph 2 of schedule 9 of the Council Tax Benefit Regulations 2006; paragraph 2 of schedule 8 of the Housing Benefit (Persons who have attained the age for state pension credit) Regulations 2006; and the Council Tax Benefits (Persons who have attained the age for state pension credit) Regulations 2006, ('the 2006 Regulations') hereby makes the following direction:

1. An individual who, in accordance with the 2006 Regulations makes a claim for Housing Benefit or Council Tax Benefit under the Social Security Contributions and Benefits Act 1992 is authorised to do so by an electronic communication, if the individual uses the method approved by the Authority in relation to making a new claim.
2. The methods and form set out, at the time of, and for the purposes of the delivery of such a claim as referred to in paragraph 1, on the Authority's website, are respectively:
  - a. the methods approved by the Authority for-
    - i. authenticating the identify of the individual making the claim
  - b. the form approved by the Authority in which the claim is to be made or delivered.

Signed by



A handwritten signature in black ink, appearing to read 'David Hill', is written over a horizontal line. The signature is cursive and somewhat stylized.

David Hill  
Chief Executive, Milton Keynes Council  
July 2009