

# Useful Contact Details

## Milton Keynes Council Services

Address	Department	Type of help or information	Telephone Number(s)	Email	Web Site
Civic Offices 1 Saxon Gate East Central Milton Keynes MK9 3EJ	Benefits Service	Help and advice with your Housing Benefit and Council Tax Reduction	Existing claims 01908 253100 New claims 01908 252770	benefits@milton-keynes.gov.uk	www.milton-keynes.gov.uk/benefits
	Council Tax	Help and advice with Council Tax	01908 253794	counciltax@milton-keynes.gov.uk	www.milton-keynes.gov.uk/counciltax
	Discretionary Housing Payments (DHPs)	Extra help with your rent	01908 253040	dhpbenefits@milton-keynes.gov.uk	www.milton-keynes.gov.uk/dhp
	Housing Options	Help and advice on finding accommodation	01908 253481	homeless.enquiries@milton-keynes.gov.uk	www.milton-keynes.gov.uk/housing
	Private Sector Housing Enforcement	Advice on issues relating to the condition and facilities of your rented home	01908 253271/252664	privatesectorhousing@milton-keynes.gov.uk	
	Adult Social Care	Services to people over 18 who are at critical or substantial risk of losing their independence and need care services to prevent or reduce this risk.	01908 253772	ASCAT@milton-keynes.gov.uk	www.milton-keynes.gov.uk/mk-socialcare/
Saxon Court 502 Avebury Boulevard Central Milton Keynes MK9 3EJ	Children, Young People and Families Services	Information about our services and how they can help you..	01908 253918	childcare@milton-keynes.gov.uk	www.milton-keynes.gov.uk/children-young-people-families
3 locality bases: North CFP: Greenleys Central CFP: Netherfield South CFP: Bletchley	Children and Families Practices (CFP)	Children and Families Practices offer early help services for families with additional or considerable needs.	01908 691691	cfp@milton-keynes.gov.uk	www.milton-keynes.gov.uk/children-young-people-families-early-help/children-and-families-practices-your-local-support

## Milton Keynes Council Services contd.

Address	Department	Type of help or information	Telephone Number(s)	Email	Web Site
20 children's centres across the borough, clustered into seven areas	Children's Centres	Children's Centre Services in Milton Keynes are available for all families with children under five years old, as well as for expectant parents.	01908 253918	childcare@milton-keynes.gov.uk	www.milton-keynes.gov.uk/children-young-people-families/information-for-parents
Saxon Court 502 Avebury Boulevard Central Milton Keynes MK9 3EJ	Referral and Assessment Team	If you believe that a child may be suffering, or may be at risk of suffering significant harm, then you should always talk to Children's Referral and Assessment Team.	Office hours 01908 253169/70 or the Emergency Social Work Team out of office hours on 01908 265545	children@milton-keynes.gov.uk	www.milton-keynes.gov.uk/children-young-people-families/worried-about-a-child
Job Clubs across Milton Keynes	Neighbourhood Employment Programme	Access to free Job search facilities and advice and on-going help with cv's, job applications, training courses and more	01908 252323	nep@milton-keynes.gov.uk	www.milton-keynes.gov.uk/job-clubs

## Advice Centres in Milton Keynes

Organisation	Address	Type of help or information	Telephone Number(s)	Email	Web Site
MK Citizens Advice Bureau	Acorn House, 361 Midsummer Blvd, Central Milton Keynes MK9 3HP	Advice on legal, benefit and money issues	01908 604475	Contact form at www.miltonkeynescab.org.uk	www.miltonkeynescab.org.uk
MK Age Concern	The Peartree Centre, 1 Chadds Lane, Peartree Bridge, Milton Keynes MK6 3EB	Advice for the elderly about benefits, care etc	01908 550700	Contact form at www.ageuk.org.uk/ miltonkeynes	www.ageuk.org.uk/ miltonkeynes
Swan Credit Union / MK Community Bank	Foundation House, The Square, Wolverton MK12 5HX	Providing access to affordable credit and savings.	03030 300 147	enquires@mkcommunitybank.org.uk	www.swancreditunion.org.uk
Money Matters (Milton Keynes)	Office 1, 11 Winchester Circle, Kingston, Milton Keynes MK10 0BA	Free, face-to-face money advice service for people living in and around Milton Keynes	01908 281380	moneymatters@gracechurchmiltonkeynes.org	www.gracechurchmiltonkeynes.org/ministries/money-matters.php

## Advice Centres in Milton Keynes contd.

Organisation	Address	Type of help or information	Telephone Number(s)	Email	Web Site
Money Life Line	Acorn House 391A, Midsummer Blvd Milton Keynes MK9 3HP	Confidential money advice to anyone in the Milton Keynes area	0300 123 5198	office@mkmoneylifeline.org.uk	www.mkmoneylifeline.org.uk
Milton Keynes Money Advice	The Ridgeway Centre Featherstone Road, Wolverton Mill South, Milton Keynes MK12 5TH	Find ways to deal with debts Check your benefit entitlement Identify ways to avoid further debt Create a budget that works for you	01908 226049	mkma@newlifenorth.org.uk	www.newlifenorth.org.uk
Rethink	Room 2, 11 Winchester Circle Kingston Milton Keynes MK10 0BA	Mental Health charity supporting individuals who suffer from the effects of mental illness	01908 585085	mkds@rethink.org	www.rethink.org
Crosslinks Centre	108 Serpentine Court, The Lakes Estate, Bletchley MK2 3QL	Daily morning drop In, use of the centre's office services for letters, telephone and general help and advice	01908 631333	crosslinkscentre@aol.com	www.crosslinkscentre.org.uk/

## Local Charitable Centres

Organisation	Address	Type of help or information	Telephone Number(s)	Email	Web Site
MK Food Bank	Into the Community The Food Bank PO Box 7525 Milton Keynes MK11 9EE	Food parcels (Referral from agencies only)	01908 322800	thefoodbank@mkcc.org.uk	www.mkfoodbank.org.uk
Kiln Farm Reuse Centre	Kiln Farm 16 Burners Lane, Milton Keynes MK11 3HB	Second hand furniture, white goods etc	01908 261010	reusemk@btconnect.com	www.reusemk.org

## Local Charitable Centres contd.

Organisation	Address	Type of help or information	Telephone Number(s)	Email	Web Site
Willen Hospice Furniture Store	3 Burners Lane, Kiln Farm, Milton Keynes MK11 3HA	Second hand furniture	01908 578253	Contact form at <a href="http://www.willen-hospice.org.uk/Contact-Us/Contact-Furniture-Stores">http://www.willen-hospice.org.uk/Contact-Us/Contact-Furniture-Stores</a>	<a href="http://www.willen-hospice.org.uk/Support-Us/Shop-with-Us/Furniture-Stores">http://www.willen-hospice.org.uk/Support-Us/Shop-with-Us/Furniture-Stores</a>
Willen Hospice Furniture Store	80 Queensway, Bletchley, Milton Keynes MK2 2RU	Second hand furniture	01908 648377	Contact form at <a href="http://www.willen-hospice.org.uk/Contact-Us/Contact-Furniture-Stores">http://www.willen-hospice.org.uk/Contact-Us/Contact-Furniture-Stores</a>	<a href="http://www.willen-hospice.org.uk/Support-Us/Shop-with-Us/Furniture-Stores">http://www.willen-hospice.org.uk/Support-Us/Shop-with-Us/Furniture-Stores</a>
Age Concern Furniture Store	6 Burners Lane Kiln Farm Milton Keynes MK11 3HB	Second hand furniture	01908 263838	Contact form at <a href="http://www.ageuk.org.uk/miltonkeynes/contact-us/">http://www.ageuk.org.uk/miltonkeynes/contact-us/</a>	<a href="http://www.ageuk.org.uk/miltonkeynes/shops-and-furniture-stores-2/kiln-farm-furniture-store/">http://www.ageuk.org.uk/miltonkeynes/shops-and-furniture-stores-2/kiln-farm-furniture-store/</a>

## National Organisations

Organisation	Type of help or information	Telephone Number(s)	Email	Web Site
National Debtline	Free confidential and independent advice on how to deal with debt problems.	0808 808 4000	Contact form at <a href="http://www.nationaldebtline.co.uk/england_wales/contact_us.php">www.nationaldebtline.co.uk/england_wales/contact_us.php</a>	<a href="http://www.nationaldebtline.co.uk/">www.nationaldebtline.co.uk/</a>
Money Advice Service	Independent service, set up by government to help people make the most of their money. Free, unbiased money advice, online, over the phone and face to face	0300 500 5000	n/a	<a href="http://www.moneyadvice.service.org.uk">www.moneyadvice.service.org.uk</a>
StepChange Debt Charity	Help with a range of debt problems. Your first step should always be to get free expert debt advice, based on your personal circumstances.	0800 138 1111	Contact form at <a href="http://www.stepchange.org/Contactus/Sendusanemail.aspx">www.stepchange.org/Contactus/Sendusanemail.aspx</a>	<a href="http://www.stepchange.org">www.stepchange.org</a>

## National Organisations

Organisation	Type of help or information	Telephone Number(s)	Email	Web Site
Shelter	Free, national telephone advice line staffed by trained housing advisers.	0808 800 4444	Contact form at <a href="http://england.shelter.org.uk/get_advice/how_we_can_help/advice_by_email">england.shelter.org.uk/get_advice/how_we_can_help/advice_by_email</a>	<a href="http://www.england.shelter.org.uk">www.england.shelter.org.uk</a>
Illegal Money Lending Team - England	Information on loan sharks and illegal moneylenders	0300 555 2222	<a href="mailto:reportaloanshark@stoploansharks.gov.uk">reportaloanshark@stoploansharks.gov.uk</a>	<a href="http://www.gov.uk/report-loan-shark">www.gov.uk/report-loan-shark</a>
Turn2us	Helps people access the money available to them – through welfare benefits, grants and other help	n/a	Contact form at <a href="http://www.turn2us.org.uk">www.turn2us.org.uk</a>	<a href="http://www.turn2us.org.uk">www.turn2us.org.uk</a>
Family Fund	Support to families who live on the lowest of incomes while caring for disabled or seriously ill children	01904 621115	<a href="mailto:info@familyfund.org.uk">info@familyfund.org.uk</a>	<a href="http://www.familyfund.org.uk">www.familyfund.org.uk</a>

## Useful Web Addresses

Organisation	Type of help or information	Web Site
Citizens Advice Bureau	General information on Housing	<a href="http://www.adviceguide.org.uk/england/housing_e/housing_fact_sheets">www.adviceguide.org.uk/england/housing_e/housing_fact_sheets</a>
Gov.uk	Help with legal obligations and rights when renting, buying or owning a home	<a href="http://www.gov.uk/browse/housing">www.gov.uk/browse/housing</a>
Gov.uk	Carer and disability benefits	<a href="http://www.gov.uk/browse/benefits/disability">www.gov.uk/browse/benefits/disability</a>
Gov.uk and Milton Keynes Council	Information on financial help with childcare costs and free early education	<a href="http://www.gov.uk/free-early-education">www.gov.uk/free-early-education</a> <a href="http://www.milton-keynes.gov.uk/children-young-people-families/early-help">www.milton-keynes.gov.uk/children-young-people-families/early-help</a>