

Electronic Communications of Data

Direction of Carole Mills under the Housing Benefit and Council Tax Reduction claims (Electronic Communications) Order

This page sets out the Council's legal obligation to publicly state our policy regarding electronic communications of data relating to Housing Benefit and Council Tax Reduction claims.

Milton Keynes Council, 'the Authority, in accordance with

for Housing Benefit

- Schedule 11 of the Housing Benefit Regulations 2006
- Schedule 10 of the Housing Benefit (persons who have attained the age for state pension credit) Regulations 2006.

for Council Tax Reduction

Part 4 of Schedule W1 of the Milton Keynes Council Tax Reduction Scheme for Working Age Applicants 2013

Part 4 of Schedule P7 of the Milton Keynes Council Tax Reduction Scheme for Pension Age Applicants 2013

Now referred to collectively as The Regulations, hereby makes the following directions:

1. An individual who, in accordance with The Regulations makes a claim, or gives notice of a change of circumstances for Housing Benefit or Council Tax Reduction under the Social Security Contributions and Benefit Act 1992 or The Local Government Finance Act 1992 is authorised to do so by an electronic communication, provided that the individual uses the method approved by the Authority in relation to the claim.
2. The methods and forms set out, at the time of, and for the purpose of, the delivery of such a claim as referred to in paragraph 1, are respectively –
 - a) The methods approved by the Authority for-
 - i. Authenticating the identity of the individual making a claim or giving notice of a change of circumstances.
 - b) The forms approved by the Authority in which the claim or change of circumstances is to be made or delivered.

Signed



Carole Mills
Chief Executive Milton Keynes Council

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