

# Resident Involvement News

News from the Community Partnership Team  
January 2016 Issue 84



## Resident Involvement Review Group

WEDNESDAY 20<sup>th</sup> JANUARY  
ROOM 4, CIVIC OFFICES, 10:30am

- **Tenant Satisfaction Surveys**
- **Impact Assessment – results**
- **Terms of reference**

To find out more information, contact Katherine Geddes from the Community Partnership Team on 01908 253174 or email [katherine.geddes@milton-keynes.gov.uk](mailto:katherine.geddes@milton-keynes.gov.uk)  
Meetings include light refreshments and we can arrange transport if you need it.

## HOUSING SERVICES FORUMS – 2016

### Thursday 4<sup>th</sup> February 2016

- **What does the Housing Service do?**

Come along and hear from different Housing teams about what they do and how they work with you, from ASB to Moving Home.

### Thursday 5<sup>th</sup> May 2016

- **Your Repairs and Maintenance Service and the New Complaints Procedure**

Want to know more about our repairs and maintenance service and who is doing the work? Come and meet representatives from Mears to find out more. We will also hear from MKC's Customer Feedback Manager. She will explain our complaints process and how you can contact us.

### Thursday 7<sup>th</sup> July 2016

- **Understanding Rent and Universal Credit**

How we support tenants to pay their rent, including an update on Universal Credit and how people can access support during the changes.

### Thursday 10<sup>th</sup> November 2016

- **Have your say in the Housing Service**

Meet MKC's Community Partnership Team and find out what is happening where you live and how you can get involved.

# Useful Information in MK



**THE JOINT CIVIL AID CORPS**  
OVERCOMING CHALLENGES

The Joint Civil Aid Corps is the organisational body responsible for the management and development of both the Civil Aid Volunteer Corps and the Civil Cadet Corps. Our purpose is to provide a credible civilian volunteer organisation to offer support to our communities and the professional emergency services in times of need and disaster.

There are opportunities to train in areas like IT, welfare, medical aid, evacuation, health and safety, logistics and communications, amongst many others. There are also recreational activities such as sports, adventure training and music to take part in.

We have the best emergency services in the world to match our military forces, but budgetary cutbacks have led to their numbers being restricted. Our aim is to train volunteers in search and rescue techniques, with all manner of other ancillary roles, so that as a Corps we can provide a disciplined body of trained and willing volunteers to take on tasks that will enable our professional emergency services to deal with incidents requiring their level of expertise.

For more information, please call 07881477247 or email [enquiries@jointcivilaidcorps.org.uk](mailto:enquiries@jointcivilaidcorps.org.uk)

## Consultations

### Proposed Statement of Gambling Principles 2016-19

Closes 13/1/16 01908 252409 [eddie.fisher@milton-keynes.gov.uk](mailto:eddie.fisher@milton-keynes.gov.uk)

### Consultation on proposed new service charges for communal lighting and caretaking, and revised service charges for heating, concierges and cleaning

Closes 17/1/16 01908 253264 [housing.finance@milton-keynes.gov.uk](mailto:housing.finance@milton-keynes.gov.uk)

### Pineham Development Brief

Closes 18/1/16 01908 254836 [david.blandamer@milton-keynes.gov.uk](mailto:david.blandamer@milton-keynes.gov.uk)

### Budget Consultation 2016/17

Closes 20/1/16 [letstalkbudgetmk@milton-keynes.gov.uk](mailto:letstalkbudgetmk@milton-keynes.gov.uk)

### Sites Allocation Plan: Emerging Preferred Options

Closes 20/1/16 01908 252358 [siteallocations@milton-keynes.gov.uk](mailto:siteallocations@milton-keynes.gov.uk)

### New schools for Milton Keynes

Closes 29/1/16 01908 258035 [sufficiencyandaccess@milton-keynes.gov.uk](mailto:sufficiencyandaccess@milton-keynes.gov.uk)

### Proposed changes to home to school travel policy

Closes 9/2/16 01908 253935 [marie.denny@milton-keynes.gov.uk](mailto:marie.denny@milton-keynes.gov.uk)

### Draft Milton Keynes Intelligent Transport Systems Strategy

Closes 22/2/16 01908 252510 [transport.policy@milton-keynes.gov.uk](mailto:transport.policy@milton-keynes.gov.uk)

## FOCUS ON.....

### Beanhill

Beanhill has a new team running its Residents Association. At our first meeting in September 2015, we decided we wanted to ensure inclusivity and to show that meetings didn't have to be boring; they could be fun too whilst sticking to the constitution rules. All the Residents Association officers are open-minded and feel they can be honest with each other – we work effectively as a team, sharing opinions and supporting ideas. We also elected an events committee, and have held some very successful events so far.

Our first event was a Halloween witch hunt where residents across the estate agreed to hold clues, and wooden signs were made indicating which house witch hunters should visit for the clues. We had some very scary witch hunters!!

Then there was our Christmas Bazaar. There were 22 stalls run by local businesses and community groups, and the pulled pork rolls were very popular! We secured an MKC grant to support the creation of a mini newsletter which was hand delivered to every resident inside a Christmas card from the association. 791 cards in total! Also, 100 residents of all ages went to Milton Keynes Theatre to experience the magic of the pantomime on 9<sup>th</sup> December, thanks to discounted tickets.

The final event of 2015 was the Turkey and Tinsel party for the over 50's. Turkey and Tinsel gives many residents the opportunity to get involved in helping organise, decorate, cook for and entertain their neighbours and friends. Grants from Woughton Community Council and MKC helped fund this event.

The Beanhill Residents Association is still in its honeymoon phase but is moving forward confidently, with lots of ideas for 2016! A big, big thank you to everyone involved and all who help us out!!



**Information and updates from the  
Tenants Scrutiny Panel can be found  
here: [www.mkhtenantscrutiny.co.uk](http://www.mkhtenantscrutiny.co.uk)**

## Important dates for Residents Associations in January\*

<u>Date and time</u>	<u>Event</u>	<u>Residents Association</u>	<u>Location</u>
	Monthly meeting	All Bradville <i>Facebook: ABRA All Bradville</i>	Bradville Hall Community Centre
Friday 8 <sup>th</sup> January, 6pm	Monthly meeting	Beanhill <i>Facebook: Beanhill AG2</i>	Moorland Centre
	Monthly meeting	Central Milton Keynes <i>Facebook: Central Housing Residents Association</i>	Centrecom
Friday 29 <sup>th</sup> January, 7:30pm	Monthly meeting	Coffee Hall <i>Facebook: Coffee Hall RA</i>	Coffee Hall Community Centre
Meetings resume in March	Monthly meeting	Fenny Stratford <i>Facebook: Fenny Stratford Residents Association</i>	George St Community Centre
Monday 18 <sup>th</sup> January, 7:30pm	Monthly meeting	Fishermead <i>Facebook: Fishermead Residents Association</i>	Trinity Centre
Monday 11 <sup>th</sup> January, 6:30pm	Monthly meeting	Fullers Slade <i>Facebook : Fullers Slade Community Links</i>	The Rowans Childrens Centre, Moorfoot
Wednesday 27 <sup>th</sup> January, 7pm	AGM	Lakes	Lakes Estate Community Centre
Monday 25 <sup>th</sup> January, 6pm	Monthly meeting	Leon	Duncombe St Community House
	Meeting	Loughton <i>Facebook: Loughton Residents Association</i> <a href="http://www.loughtonmk.org.uk">www.loughtonmk.org.uk</a>	All Saints Church Hall, Church Lane

		Moor Park	Windmill Hill Golf Club
Wednesday 27 <sup>th</sup> January, 7:30pm	Monthly meeting	Netherfield	Woughton Community Council offices
Tuesday 19 <sup>th</sup> January, 7:30pm	AGM	Oldbrook	The Cricketers
Thursday 28 <sup>th</sup> January, 7:30pm	Monthly meeting	Tinkers Bridge <i>Facebook:</i>	Tinkers Drop in
Wednesday 20 <sup>th</sup> January, 7:30pm	Monthly meeting	Water Eaton <a href="http://www.bfstc.co.uk">www.bfstc.co.uk</a>	The Rest Centre next to Bletchley Library

\*Information drawn from 2015 Healthchecks or given via email response. If your RA is not included here and you would like it to be, please contact me on [katherine.geddes@milton-keynes.gov.uk](mailto:katherine.geddes@milton-keynes.gov.uk)



Happy  
New Year!

**The Resident Involvement Newsletter** is produced by The Community Partnership Team  
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**Copies are available in alternative formats on request.**