Milton Keynes Council wants to go on providing the best social care and support services that they can to residents who need them.

The Council also has to make sure that it can afford to carry on providing these services in the future and that anyone who is asked to pay any of their own money towards the services they receive only pay

- What is **fair**
- What they can **afford**

But the Council has a problem:

The money that the Council gets from the government has gone down, while the number of people living in MK has gone up, which means that more people need these services.

Because of this the Council is thinking about changing the way it charges for its services and we would like to know your views before we decide anything.

You can read about the different proposals on the pages that come with this letter, or if you use the internet, you can see them on the Council’s website:

[www.milton-keynes.gov.uk/consultations/](http://www.milton-keynes.gov.uk/consultations/)
Please let us know what you think by 17 April 2017.

You can do this by:

- Filling out the Response Slip attached to this letter and sending it to the Financial Assessment Team, Saxon Court, 502 Avebury Boulevard, Milton Keynes MK9 3HS
- Sending an email to financialassessments@milton-keynes.gov.uk (put ‘Charging Consultation’ in the ‘Subject’ box)
- Making a telephone call to 01908 253217 (if you phone out of office hours you can leave a recorded message).

There will also be events around Milton Keynes that you can go to where the changes will be explained and you can say what you think and ask questions. These will be at:

- Tower Drive Day Centre at 10.30am to 12.00pm on Tuesday 14 March 2017
- Whaddon Way Day Centre at 6.00pm to 7.30pm on Thursday 16 March 2017.
The Council will decide what to do during May 2017, but remember that if you want to tell the Council what you think then you have to let them know by 17 April 2017.

Thank you for reading this letter and we hope that you will tell us what you think of the proposals.

Yours sincerely

Victoria Collins
Service Director- Adult Services