

# RingGo Resident Visitor Permits



[www.milton-keynes.gov.uk/parking](http://www.milton-keynes.gov.uk/parking)

You can now pay for visitor parking quickly and easily using one of the following methods:

- Using the RingGo App – available on iTunes and Google PlayStore
- By phone: call 020 3046 0005\*
- Online: [www.myRingGo.co.uk/permits](http://www.myRingGo.co.uk/permits)

This new system is available to all residents living within a resident permit parking only zone. It can be used as an alternative to, or in conjunction with, the annual visitor parking permit.

The parking information is stored electronically so there is no need to display anything in the vehicle. Civil Enforcement Officers check the details of each vehicle registration via a handheld device.

\*Calls charged at standard local rate however calls from a mobile may be higher

# RingGo Resident Visitor Permits

## How to Apply

This service is only for use by Milton Keynes residents who live in an area where a Resident Permit Scheme has been implemented. These areas display signs advising that a scheme is active in this area and that it is a requirement by the residents to purchase a permit for their own vehicle.

To purchase visitor permits an application must be made for an account. This only needs to be done once.

To apply for a Resident Visitor Permit account:

- go to [www.myRingGo.co.uk/permits](http://www.myRingGo.co.uk/permits) or visit MK Council's website [www.milton-keynes.gov.uk/highways-and-transport-hub/parking](http://www.milton-keynes.gov.uk/highways-and-transport-hub/parking)
- click on the Milton Keynes resident visitor permit button
- complete the registration information required.

Your telephone number will become your Resident Visitor Permit account number.

Residents who already have a RingGo account can shortcut the registration process by logging in using their existing mobile phone details. This will reduce the information required to gain access to resident visitor parking permits.

Once your application is complete, you will receive either a confirmation that your account is ready to use at once or that you need to send additional information by post to demonstrate your Milton Keynes Borough residency. If this is required, the service will provide full details of where and what information needs to be sent.

This scheme is operated for Milton Keynes Council by RingGo.

For more information on parking permits visit [www.milton-keynes.gov.uk](http://www.milton-keynes.gov.uk),