

Version	Date	Author	Comment
0.1	October 2017	SB	
0.2	February 2019	JS	
0.3	August 2020	JS	

Milton Keynes
HIGHWAYS & TRANSPORT HUB

Policy Document: Permit Refunds

A refund application form must be completed and emailed to mkparking@milton-keynes.gov.uk or by post to: Milton Keynes Council, Parking, 1 Saxon Gate East, Milton Keynes, MK9 3EJ.

Any refund is based on the date the refund application is received by the Parking Services Team. You can request a refund at any time in any valid permit period without incurring additional administrations costs.

Refunds will either be paid to the debit/credit card used to pay for the permit or by BACS. There are no cheque or cash refunds. The refund process may take up to 4 weeks.

Refund Calculations for the permits listed below

Annual, half yearly and quarterly permits will be refunded based on the number of whole months remaining including the month the permit was returned using the Monthly Permit Rate.

Employee Permit
Commuter Permit
Car Share Permit
Green Low Emission Permit

Refund Calculations for Resident/Visitor Permits

The council will refund 50% of the cost of the annual parking permit if there is more than six months remaining on it.