

Milton Keynes Troubled Families Outcomes Plan 2020-2021

The Family Outcome Plan has been developed to identify the outcomes for families who meet the Troubled Families National Criteria for Phase 2 of the Programme (April 2015 onwards) It is envisaged that this Plan will be reviewed annually to ensure the outcomes reflect the priorities and needs of families within Milton Keynes.

The Outcomes Plan provides the basis for caseworkers and services providing intervention to eligible families to formulate individual family plans to support the monitoring of families as evidence of success against the national criteria.

The Plan focuses on the outcome for the family, not the engagement and intervention undertaken with the family. The outcomes detailed in this Plan have been determined by the robustness of the ability to measure success with existing hard data sources, with the use of qualitative supporting information where appropriate.

These outcomes reflect sustained and significant progress in accordance with the guidance provided in the [Financial Framework \(April 2020\)](#). In order to evidence that the family has been “turned around” the family must meet success against all national criteria identified at the point of engagement. For example, at the point of identification the family may meet two of the headline criteria but if at the point of engagement they meet a further two criteria the family must meet all the success outcomes for four national criteria in total to enable the family to be classed as “turned around”.

The plan now takes into consideration expectant mothers and families where a young person is involved in gangs, knife crime and county lines

Troubled Families National Indicators

1. Parents and Young people involved in crime or antisocial behaviour

2. Children who have not been attending school regularly

3. Children who need additional support, from the earliest years to adulthood

4. Families experiencing or at risk of worklessness, homelessness or financial difficulties

5. Families affected by domestic abuse

6. Parents and children with a range of health problems

To be eligible for the Troubled Families Programme, each family must include dependent children and/or expectant parents

1. Parents and Young People involved in crime or antisocial behaviour	
Eligibility Criteria	Outcome
A child (under 18) who has committed a proved offence in the previous 12 months	No offences in the past 6 months
An adult or child who been involved in an ASB incident in the previous 12 months	25% reduction in ASB incidents over the past 6 months
An adult who is currently: <ul style="list-style-type: none"> • subject to licence or supervision in the community, following release from prison, OR • serving a community order OR • suspended sentence OR • Returning from custody 	No breach of order in the past 6 months
An adult prisoner (who will have parenting responsibilities on release) or young person (who will be returning to the family home) in a secure unit who is less than 12 months from his / her release date.	No offences in the past 6 months
An adult or child involved in a gang; county lines linked crime and exploitation; and serious violence (including offensive weapon crime such as knife crime, gun crime and robbery) in the last 12 months (either as a victim or a perpetrator)	No offences in the past 6 months
An adult or child nominated by professionals because of their potential to offend or offending behaviour, for instance where family members are at risk of radicalisation.	No offences in the past 6 months

2. Children who have not been attending school regularly	
Eligibility Criteria	Outcome
A child who has any unauthorised absences in the last three consecutive terms	95% attendance across the last 3 consecutive terms excluding authorised absences OR Attendance was below 40% and has improved by at least 40%, excluding authorised absences in a approved alternative provision.
A child who has received a least 3 fixed term exclusion in the last 3 consecutive terms	Less than 3 fixed term exclusions in the last 3 consecutive terms
A child who has been permanently excluded from school within the last 3 consecutive terms	A child is now registered with a new school and has 90% attendance across the last 3 consecutive terms and fewer than 3 fixed term exclusions
A child who is neither registered with a school, nor being educated in an alternative setting	A child is now registered with and attending a school or receiving suitable education e.g. being home-schooled

3. Children who need additional support, from the earliest years to adulthood	
Eligibility criteria	Outcome
Please note this includes: child with SEND; A child who did not achieve a good level of development aged five; A family who is or has been entitled to 15 hours free early education for 3 and 4 year olds (in addition to 2 year olds) and has not taken this up; A child experiencing or at risk of exploitation, including sexual exploitation; and A child affected by parental conflict.	
A child who has been assessed as needing early help	Closure of case to Children and Family Practice with intervention plan completed. No further referrals within 6 months and no escalation of case to Social Care within 6 months.
A child 'in need' under Section 17, Children Act 1989	Social Care have closed case where issues have been resolved which are in the best interests of the child(ren) with no further actions and no further referrals received within 6 months.
Young people under 18 years old who have been reported missing at least 3 times in the last 90 days	No reports of being missing in the past 90 days
Children assessed as at risk of child sexual exploitation by TVP or MASH and referred to MARMM	Child no longer assessed as at risk by TVP or MASH and no re-referral to MARMM in the last 6 months

4. Families experiencing or at risk of worklessness, homelessness or financial difficulties	
Eligibility Criteria	Outcome
An adult in receipt of out of work benefit (JSA, ESA, IS, CA)	<p>An adult claiming JSA has gained employment for 26 weeks OR An adult claiming other out of work benefit has gained employment for at least 13 weeks</p> <p>OR An individual has made adequate steps to progress to work which include:</p> <ul style="list-style-type: none"> • A CV; • A suitable email address; • Can search for employment via the internet; • Engaged with employment support services; • Has considered options around volunteering, education or training to support their employability options. <p>OR has made steps to address lifestyle issues and now have healthier lives – i.e. met the outcomes of other criteria</p>
Or an adult who is claiming Universal Credit and subject to work related conditions	<p>UC reach the Average Earning Thresholds or above continuously for 26 weeks out of the last 30 weeks. The threshold is currently set at £338 per month for a single person and £541 per month for a couple and is assessed against gross taxable pay/earned income (Self Employed earnings do not count towards this threshold).</p> <p>The SF employment advisor will confirm which UC working group the family are in.</p>
<p>A child who is about to leave school, has no/few qualifications and no planned education, training or employment OR A young person who is not in education, training or employment (NEET)</p>	<p>A young person has started education, training or employment and sustained for at least 12 months</p>
<p>Please note: families nominated by professionals as being at significant risk of financial exclusion. This may include those with problematic/unmanageable levels and forms of debt and those with significant rent arrears.</p>	
1. A family which has debts or financial problems that impact on their ability to meet basic family needs e.g. food, clothing, accommodation, unable to meet priority bills (rent and council	<p>No need for emergency provision in the past 6 months AND A financial review has taken place and a plan in place and being</p>

tax) (this would include those who are in work but unable to meet basic needs)	monitored to ensure priority bills are being meet AND debts are being reduced at an agreed rate – to be maintained and monitored for 6 months and show a reduction in debt
2. A family who are at risk of homelessness because of a breach of their tenancy agreement	A financial review has taken place and a plan in place and being monitored to ensure priority bills are being meet AND debts are being reduced at an agreed rate – to be maintained and monitored for 6 months and show a reduction in debt
3. A family who has been in temporary accommodation for more than 6 weeks	The family is in stable accommodation (i.e. not B&B)

5. Families affected by domestic abuse	
Eligibility Criteria	Outcome
A young person or adult know to local services who has had experience within the last 12 months, OR is considered to be at risk of experiencing, domestic abuse OR Sexual violence or abuse	Reduced level of risk to the family monitored and maintained for 6 months AND/OR No police call outs for DA/SV related incidents for 6 months
A young person or adult who is known to local services as having perpetrated an incident or domestic abuse in the last 12 months	No repeat offending in the last 6 months AND Actively engaging with services
The household or family member has been subject to a police call out for at least one domestic incident in the last 12 months where a child 16 and under has been present	Reduced level of risk to the family monitored and maintained for 6 months AND/OR No police call outs for DA related incidents for 6 months
A young person or adult known to local services has experienced, is currently experiencing or is at risk of experiencing 'honour-based' abuse.	Reduced level of risk to the young person or adult monitored and maintained for 6 months AND/OR No police call outs for 'honour-based' abuse related incidents for 6 months

6. Parents and children with a range of health problems	
Eligibility Criteria	Outcome
<p>An adult who has parental responsibilities with emotional and/or social wellbeing and/or mental health concerns.</p> <p>For example, issues relating to:</p> <ul style="list-style-type: none"> • Anxiety • Depression • Low self esteem • Low in mood • Ability to parent children effectively 	<p>Significant/planned progress update of the treatment/support received over the last 6 months in the view of the professional working with the person; this is to include an update on:</p> <ol style="list-style-type: none"> 1. Engagement with the appropriate level of service support 2. Individuals view on their quality of life 3. work/education/training/volunteering (in relation to the work outcomes)
<p>A child with emotional and/or social wellbeing and/or mental health concerns</p> <p>For example, issues relating to:</p> <ul style="list-style-type: none"> • Confidence and happiness • Resilience • Involvement with their peers • Ability to build and maintain relationships • Learning disabilities • Lack of attachment to their carer • Tantrums, oppositional and defiant behaviour • Speech, language and/or communication difficulties • Learning disability • Attachment issues • Neurodevelopment disorder (e.g. ADHD) 	<p>Significant/planned progress update of the treatment/support received is on target and a progress update over the past 6 months in the view of the professional working with the young person; this is to include an update on:</p> <ol style="list-style-type: none"> 1. Engagement with the appropriate level of service support 2. Individuals view on how satisfied they are with their life. 3. Educational attendance (in relation to the educational outcomes)
<p>An adult with parenting responsibilities, or a child, with a drug or alcohol problems</p> <p>OR</p> <p>Expectant or new parents, with a mental health or substance misuse problem and other health factors which may affect their parenting</p>	<p>Adult: Significant/planned progress update of the treatment over the last 6 months in the view of the professional working with the person; this is to include an update on the use of the substance/s, engagement with services and the individuals view on their quality of life.</p> <p>Child: Planned exit from a course of treatment is on target and a progress update over the past 6 months in the view of the professional working with the young person; this is to include an update on the use of the substance; engagement with services and the individuals view on how</p>

	satisfied they are with their life.
An adult or child with caring responsibilities or who has had an assessment under the Care Act 2015	<p>Adult: The needs of the carer has been meet Regular assessments have taken place over the last 6 months to ensure no increase in responsibilities</p>
	<p>Child: A reduction in caring responsibilities by at least one level as per the Carers MK Assessment tool over and sustained for 6 months</p>