

Staying Safe Covid-19 - Advice for Passengers and Licensed Drivers

September 2020

Advice on symptoms and testing

If you have any of these symptoms:

A new continuous cough and/or high temperature and/or a loss of, or change in, normal sense of taste or smell (anosmia)

Please **self-isolate immediately** and get tested. Call 119 or visit <https://www.nhs.uk/conditions/coronavirus->

Advice on self-isolation

Ensure you isolate at home for 10 days (from date on onset of symptoms). The rest of the household also need to isolate for 14 days. For further advice please visit: <https://www.gov.uk/government/publications/covid-19-stay-at-home-guidance/stay-at-home-guidance-for-households-with-possible-coronavirus-covid-19-infection>

Advice on sick pay

For advice on sick pay please visit: <https://www.gov.uk/statutory-sick-pay>

Guidance in different languages

Please see our website for guidance in other languages: <https://www.milton-keynes.gov.uk/health-and-wellbeing-hub/work-well-mk/improving-staff-well-being>

Please observe the Government's staying alert and safe social distancing guidelines <https://www.gov.uk/government/publications/staying-alert-and-safe-social-distancing>

- Wear a mask or face covering and encourage passengers to do so too
- Always carry tissues and use them to catch coughs and sneezes
- Dispose of used tissues in a bin as soon as possible – you could carry bin liners in your car. Double bag all used tissues
- Wash hands regularly with soap and water, or if not possible use sanitiser gel, to kill germs
- Where possible ask all passengers to sit in the back of vehicles sitting away from each other if vehicle size allows
- Clean surfaces regularly with routine cleaning materials or sanitising wipes or spray to get rid of germs (e.g. beginning, middle and end of shift). Wipe over seats and card payment devices. Licensees who share a taxi or private hire vehicle should regularly clean the steering wheel and instruments
- Where possible use card devices/contactless payments to avoid handling coins and notes
- Older drivers or drivers who have underlying conditions such as heart disease or diabetes should, if possible, undertake other jobs to avoid unnecessary contact with other people as they are more likely to become very ill from COVID-19
- We would expect all private hire operators to fully cooperate with any enquiries they may receive from Public Health England or any other relevant agencies
- Whilst the above advice is current at the time of writing, please regularly check the Public Health England website : https://www.gov.uk/government/collections/coronavirus-covid-19-list-of-guidance?utm_source=b83439e5-8e63-4990-a8b4-fb80c62cb46f&utm_medium=email&utm_campaign=govuk-notifications&utm_content=immediate