

# Staying Safe Covid-19 - Advice for Passengers and Licensed Drivers

January 2021

## Advice on symptoms and testing

If you have any of these symptoms:

A new continuous cough and/or high temperature and/or a loss of, or change in, normal sense of taste or smell (anosmia)

Please **self-isolate immediately** and get tested. Call 119 or visit

<https://www.nhs.uk/conditions/coronavirus-covid-19/>

## Advice on self-isolation

Ensure you isolate at home for 10 full days (from date of onset of symptoms). The rest of the household also needs to isolate for 10 full days from the day the first person in your household's symptoms started. For further advice [visit](#)

## Financial help for drivers

For advice on sick pay please visit:

<https://www.gov.uk/statutory-sick-pay>

If you are told to self-isolate by NHS Test and Trace, you may be entitled to funding under the [Test and Trace Support Payment Scheme](#)

## Guidance in different languages

Please see our website for guidance in other languages: <https://www.milton-keynes.gov.uk/health-and-wellbeing-hub/work-well-mk/improving-staff-well-being>

National guidance for taxis and phvs can be found here:

<https://www.gov.uk/guidance/coronavirus-covid-19-taxis-and-phvs>

- Before a passenger enters your vehicle, you should ask if they have:
  - coronavirus symptoms – a fever, new cough or loss of smell or taste
  - had a positive coronavirus test in the last 10 days
- You should refuse service if they have.
- You should wash or sanitise your hands if you come into contact with a passenger or their luggage.
- You must continue to provide support to disabled passengers to safely enter and exit your vehicle. You must continue to assist disabled passengers with their luggage and mobility equipment.
- There is a national lockdown, aside from the driver, a passenger is not permitted to share a taxi or private hire vehicle with someone from outside their household or support bubble unless their journey is undertaken for an exempt reason.
- Passengers must wear a face covering in a taxi or PHV, unless they are exempt.
- You do not have to wear a face covering, but we recommend that you do if it does not affect your ability to drive safely. Your licensing authority or operator may ask you to wear a face covering. You should follow their guidance if it does not affect your ability to drive safely.
- Take contactless payment if you can. If not, wash your hands with soap and water or sanitiser after handling money.
- Between every journey you should:
  - clean those parts of your vehicle that you or passengers may have touched, for example, door handles, payment devices, protective screens, buttons, seats
  - open doors / windows to ventilate the car for 5 minutes
  - wash your hands for at least 20 seconds or use hand sanitiser