

Terms and Conditions

Our terms:

Who we are. We are Milton Keynes Council of Civic Offices, 1 Saxon Gate, Central Milton Keynes, MK9 3EJ responsible for the Milton Keynes Council Transport App ('the App').

What these terms cover. Use of Milton Keynes Council's Transport App are governed by these Terms and Conditions. Your use of the App constitutes acceptance of these Terms and Conditions.

Please read these terms carefully.

Our rights to make changes. Milton Keynes Council may at any time revise these Terms and Conditions. It is up to the User to regularly review the Terms and Conditions in case there are any changes. Continued use of the App after a change has been made is to be treated as acceptance of that change by the User.

User Registration. The User may be required to register on the App. The User agrees to keep passwords confidential and will be responsible for all use of their account and password. Milton Keynes Council reserve the right to remove, reclaim, or change a username selected by the User if the Council determines, in our sole discretion, that such username is inappropriate, obscene, or otherwise objectionable.

Disclaimers. Whilst Milton Keynes Council tries hard to ensure that the App is functioning correctly and is as accurate possible, this may not always be achievable and the following disclaimers applies:

- a) The App is provided "as is" without any representation or endorsement made and without warranty of any kind whether express or implied, including but not limited to the implied warranties of satisfactory quality, fitness for a particular purpose, compatibility, non-infringement, accuracy and security. Milton Keynes Council does not guarantee or represent the accuracy of content and/or facilities available or accessible via the App will always be accurate, complete or current.
- b) Milton Keynes Council expressly disclaims all liability for any direct, indirect or consequential loss or damage occasioned from the use or inability to use the App whether directly or indirectly resulting from inaccuracies, defects, viruses, errors – whether typographical or otherwise, omissions, out of date information or otherwise.
- c) Accessing the App and the downloading of material is solely at the User's own risk. The User will be solely responsible for any resulting damage to software or computer systems and/or any resulting loss of data even if Milton Keynes Council has been advised of the possibility of such damage.

Links. The App may contain links to other websites over which Milton Keynes Council has no control. Such links are supplied solely for the convenience of Users. Milton Keynes Council will not accept any liability for the contents or reliability of the linked websites and does not endorse the views expressed within them or the organisations or persons providing them in any way. Milton Keynes Council does not guarantee the operability of these links and has no control over the availability of the linked pages.

What sorts of information we hold and how we use your information. On registration of the App, the User's name, address, phone number and email address will be collected for the purposes of creating an account for the use of the App. For the purchase of Bus Tickets,

credit/debit card details will be taken. User information will automatically be deleted from the system when the User deletes their account or after 3 years of User inactivity.

Privacy Policy. Milton Keynes Council cares about data privacy and security. Please review our Privacy Policy on <https://www.milton-keynes.gov.uk/your-council-and-elections/council-information-and-accounts/council-information-and-the-law/milton-keynes-council-privacy-notice> By using the App, the User agrees to be bound by our Privacy Policy, which is incorporated into these Terms and Conditions.

Jurisdiction. These Terms and Conditions will be governed and construed in accordance with the laws of England and Wales. The courts of England and Wales shall have exclusive jurisdiction over disputes between a User and Milton Keynes Council arising out of the access or use of these websites. Omission by Milton Keynes Council to exercise any right under these terms and conditions will not constitute a waiver of such right unless expressly stated by Milton Keynes Council in writing. These Terms and Conditions, together with our Privacy Policy constitute the entire Agreement between Milton Keynes Council and the User.

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