

Graffiti Removal Service

Graffiti is criminal damage and an offensive sight in the town. By working together we can wipe it out. Some useful tips are contained in this leaflet which explains how we operate the graffiti removal service in Milton Keynes.

We promise to:

- Investigate all reports of graffiti within 48 hours.
- Remove all offensive graffiti within 48 hours, if not sooner.
- Assist residents by removing graffiti from their property, where possible.
- Give advice to businesses on how to best tackle graffiti themselves.

So please let us know of any graffiti in your area, via our helpline:

Tel: 01908 252570

email: envservices@milton-keynes.gov.uk

Web: www.milton-keynes.gov.uk/recycling



Advice on Graffiti Removal and Prevention

Wiping it out

Most graffiti is made by permanent marker pen or paint spray can. The easiest option is to try and remove new graffiti before it has a chance to dry properly. Small areas of graffiti are often added to, so it's best to remove it as quickly as possible. Graffiti paint removers are available and can normally be purchased from a professional paint store and some DIY outlets.

Brush it off

Not all graffiti can be removed. A simple solution for graffiti on wood and previously painted surfaces is to paint over it. For the best results the graffiti should be scrubbed and a primer coat applied first before painting over. This is especially important for dark coloured graffiti.

Scrub and Wash it off

Graffiti on non-porous surfaces such as masonry or gloss paint, tiles and shiny bricks can often be scrubbed off using a strong detergent and lots of elbow grease. It is possible that a trace may be left but this will fade or is easily painted over.

Stubborn Graffiti

This can be removed with the help of specialised removal products available from hardware stores but will depend on the type of surface involved. Read the instructions carefully before using any of these products. You may wish to use a specialist company listed in the phone directory under graffiti removers or painting contractors.

Indemnity Form

Name:

Address:

Town:

Postcode:

Tel No. - Daytime:

Tel No. - Evening:

e-mail address:

Please Owner Occupier
 Tenant
 Other _____

Milton Keynes Council accepts no liability for any damage that may arise during this process unless caused through the negligence of its staff or contractor.

I have read the above statement and understand that whilst every care will be taken to ensure that the surface of the above property is left undamaged, the process may change the appearance of the surface.

Please sign:

Date:

Equalities Monitoring

Please tick the following boxes, as appropriate

Gender

I am: Male Female

Disability

The Disability Discrimination Act (DDA) defines disability as a "physical or mental impairment which has a substantial and long term adverse effect on the ability to carry out normal day-to-day activities".

Do you consider yourself to have a disability?

Yes No

Ethnic Origin

Ethnic origin is not usually a matter of nationality, place of birth or citizenship. It is about colour and broad ethnic group. UK citizens can belong to any of the groups indicated. The codes are the agreed 2001 Census codes.

- (a) **White**
 - British
 - Irish
 - Any other White background
- (b) **Mixed**
 - White and Black Caribbean
 - White and Black African
 - White and Asian
 - Any other mixed background
- (c) **Asian or Asian British**
 - Indian
 - Pakistani
 - Bangladeshi
 - Other Asian background within (c)
- (d) **Black or Black British**
 - Caribbean
 - African
 - Other Black background within (d)
- (e) **Other ethnic groups**
 - Chinese
 - Any other ethnic group

Date of Birth _____

Thank you for taking the time to complete this form please return to the address listed in the contacts.

The services we provide and future aims

- Investigate the proactive use of anti-graffiti coatings and treatments for surfaces in Milton Keynes.
- Work closely with Area Partnerships and community groups on the introduction of self-help graffiti kits for removal of graffiti at a local level.
- Develop powers granted under the Anti-Social Behaviour Act 2003 to issue fines to offenders and gather evidence that may lead to a prosecution.
- Continue to offer advice, help and a free graffiti removal service to the residents of Milton Keynes.

Contact us at:

Tel: 01908 252570

email: envservices@milton-keynes.gov.uk

Please return the completed form to:

Waste & Recycling, FREEPOST MK1466, Milton Keynes Council, 1 Saxon Gate East, Milton Keynes, MK9 3HN



Available in audio, large print, braille and other languages
01908 252570

Milton Keynes Council
Waste & Recycling
1 Saxon Gate East
Milton Keynes
MK9 3HN

www.milton-keynes.gov.uk/recycling

Graffiti Service



www.milton-keynes.gov.uk/recycling