

# Young People's Homeless Prevention Service

## Contact us

### Multi-Agency Safeguarding Hub (MASH):

01908 253169 or 01908 253170  
Mon-Thur: 9.00am - 5.00pm  
and Fri 9.00am - 4.30pm

**Out-of-Hours Emergency SW Team:**  
01908 265545

## Other support available

### Youth:MK

(help for 16-19 year olds not in education, employment or training)  
01908 254410

**Job Centre Plus**  
0845 604 3719

**Local Welfare Provision**  
01908 253040

**Shelter**  
(homelessness and housing issues)  
0808 800 4444

**Terence Higgins Trust**  
(sexual health and relationships)  
0300 300 3030

**MK Arc**  
(help with substance misuse)  
01908 253011

<https://www.milton-keynes.gov.uk/housing>

[Help if you're homeless: 16 and 17 year-olds - Shelter England](#)

<https://childlawadvice.org.uk/information-pages/homelessness/>

## Sharing your information

Unless it is urgent, critical or there are safeguarding concerns, we will always ask your permission before sharing your information with other organisations who can help you.

### Our aim:

To support young people to return home through joint mediation and support options discussions with parents/carers



## Accessing the service

**Professionals** – have a duty to refer you if you are, or are at risk of becoming, homeless

**Young People** - We work with 16 and 17 year olds who have finished school and are, or may become, homeless.

**Turning 18 soon?** Don't worry we will help you to access the Adult homeless housing team for when you turn 18.

## How can we help?

**Discuss** – your situation; services that support better home relationships; solutions to housing

**Assess** – what added support is needed using yours and your families views

## What we need from you

**Information** - your personal details, what has led you to access our service and what support you feel you need

**Contact details** - of parents/carers and anyone you live with

### The Milton Keynes Council Data Protection Privacy Notice

We collect and use information about you so that we can provide you with consultancy, training, information and support services. Full details about how we use this data and the rights you have around this can be found at [www.milton-keynes.gov.uk/privacy](http://www.milton-keynes.gov.uk/privacy).