

Want to get something off your chest?



www.milton-keynes.gov.uk/complaints

Tel: 01908 253817

If you are receiving children's social care services from Milton Keynes Council and something is worrying you, we want you to tell us so that we can help. It doesn't matter how old you are, we will listen to you and take you seriously.

It's really easy to make a complaint and once you have told us we will try and help you to fix it. Don't worry; you will never get into trouble for telling us if something is wrong. We are here to help.

Please turn over for information about who to contact.



Any of these people can help you to make a complaint:

- Carer
- Social Worker
- Other adult (such as a teacher)

If you don't want to speak directly to any of these people or your worries are about them, you can call the Customer Service Team, who are independent and can help with your complaint. They can also arrange an advocate for you; this is someone who can help you to get your voice heard.

You can contact the Customer Service Team on 01908 253817 between 9am- 5.15pm Monday-Friday. You can also send us your complaint online at any time: www.milton-keynes.gov.uk/complaints

You can also contact the duty social worker at any time.

www.milton-keynes.gov.uk/complaints

Available in audio, large print,
Braille and other languages
Tel 01908 253817

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