

Street lighting

Reporting an issue to us

Please include as much information as possible to help our engineers identify the problem and make the right repairs.



'Dayburner'

The street light is on during the day and doesn't switch off. Use the lamppost column reference number to report this to us. Street lights use sensors so they come on at sunset and go off at sunrise. If the light is on during the day this would suggest an issue with the sensor.



Series of lights out

More than one light in a row is out. This could mean an issue with the electricity supply to the lights and needs to be investigated. Report an issue like this to us using the street name and one of the column reference numbers.



Lamppost door

If a door is missing, damaged or broken this needs to be reported to us straight away. The cables inside the street light column are live so it is a safety hazard. Report this to us using the lamppost reference number or if you can provide a location and street name.

Report any highways issues using the Report It tab on the website
www.milton-keynes.gov.uk or call 01908 252353

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Lamppost Column

Sometimes the lampposts are hit by vehicles, or can be affected by tree roots pushing at their base. The lamppost column may be leaning which needs reporting to us so we can check what the issue is. If necessary we will replace or repair any dangerous columns.



Traffic Lights

If there are any issues with traffic light signals they need to be reported to us straight away so we can investigate and make repairs. This may include the lights not working at all or some of the 3 lights being out.



Feeder pillars

If a feeder pillar is damaged it could affect a large number of lights so we need to assess this urgently. Report this using a location giving a street name if possible or the nearest lamppost column reference number.

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