



Legal and Governance 2021/22 (Director - Sharon Bridglalsingh)

On target or better	
Within 10% of target	
More than 10% off target	

Reference	Performance Indicator	Measure Description	Bigger is better/ Smaller is better	Reporting Frequency	Q4 Outturn	2020/21 Target	2021/22 Annual Target	2021/22 Quarterly Target	Q1	Q2	Q3	Q4	Commentary
ES3 (MKC 1827)	Deliver canvass in line with agreed budget and maintain or improve 2020 response rate.	Achieve a canvass outcome as good or better than 2020. Based on i) cost ii) digital response rate iii) route 2 response rate	Bigger	Annual (December)	New	New	92%		N/A	92%	92%	N/A	The main quarters for canvass performance are 2 & 3. The revised register is published on 1 December each year.
MKC 1585	75% draft minutes are published on CMIS within 15 working days.	Where there is no subsequent agenda due to be published within 15 working days, DRAFT minutes should be uploaded to CMIS, within 15 working days. Draft minutes are the minutes of MKC committee meetings. In addition to being published with the following agenda best practice is that they are also published in draft within a reasonable period (fifteen working days).	Bigger	Quarterly	59%	75%	75%	75%	94%	91%	88%	96%	
MKC 1752	Percentage of care proceedings completed within 26 weeks	Percentage of care proceedings completed within 26 weeks	Bigger	Quarterly	13%	80%	80%	80%	22%	8%	12.5%	0%	No cases which concluded in this quarter fell within 26 weeks. The reasons for cases not concluding within 26 weeks are myriad and not in general a reflection of issues specific to the delivery of cases within Milton Keynes. They include issues specific to the family circumstances in the related cases, the complexity of the factual basis of the cases, and court availability. The specific ongoing cases which remained ongoing in this quarter had no specific or unusual features of delay beyond those factors.
MKC 1753	Successful prosecutions	The proportion of criminal prosecutions finalised in the quarter that end with a conviction	Bigger	Quarterly	46.8%	80%	80%	80%	33.0%	37.8%	62%	95%	
MKC 1757	Percentage of meetings with some public participation.	Meetings where members of the public asked a question, or spoke on an agenda item.	Bigger	Quarterly	54%	50%	50%	50%	65%	50%	55%	50%	
MKC 1826	Achieve score of 75% respondents as 'satisfied' with quarterly Councillor survey: Q1: May elections, Q2: Councillor / Civic Support, Q3: Canvass, Q4: Committee Services	Achieve score of 75% respondents as 'satisfied' with quarterly Councillor survey: Q1: May elections, Q2: Councillor / Civic Support, Q3: Canvass, Q4: Committee Services	Bigger	Quarterly	New	New	75%	75%	100%	N/A	80%	N/A	No survey undertaken in Q4. This was because of the focus on local elections.
MKC 1584	90% decision sheets are published within 3 working days.	Proportion of meetings where decision sheet published within 3 days. Does not include scrutiny outcomes or sub committee decision sheets.	Bigger	Quarterly	92%	90%	90%	90%	76%	96%	96%	97%	
MKC 1828	Undertake Community Governance Review commencing in June 2021 and completing in time for revised governance arrangements to be in place for May 2022 elections.	The measure reviews progress with project milestones, such as informal engagement, Terms of Reference, Draft Recommendations, formal consultation and implementation.	Bigger	Quarterly	New	New	100%	100%	100%	100%	100%	100%	
ESS (MKC 1756)	Achieve all ERO and RO performance standards (Note – achieve by default if no significant issues identified by Electoral Commission in service delivery).	Results released early October. (Target 100% to represent all standards met)	Bigger	Annual	100%	100%	100%		N/A	100%	100%	100%	Met with EC prior to local elections 2022. They reviewed our project plans, risk registers and integrity plans and were satisfied.