



Children's Services 2021/22 (Director - Mac Heath)

On target or better	
Within 10% of target	
More than 10% off target	

Reference	Performance Indicator	Measure Description	Reporting Frequency	Bigger is better/ Smaller is better	Q4 Outturn	Target 2020/21	2021/22 Annual Target	2021/22 Quarterly Target	Q1	Q2	Q3	Q4	Commentary
MKC 1306	% of C&F (Child and Family) assessments completed in the period within 45 working days.	% of C&F (Child and Family) assessments completed in the period within 45 working days.	Monthly	Bigger	93.6%	80%	80%	80%	94.6%	93.4%	92.6%	90.1%	Benchmarking: South East Region: 89% CIPFA statistical neighbours: 92% National: 88%
MKC 325	A2. Average time (in days) between a local authority receiving court authority to place a child and the local authority deciding on a match to an adoptive family, for children who have been adopted	A2. Average time (in days) between a local authority receiving court authority to place a child and the local authority deciding on a match to an adoptive family, for children who have been adopted	Monthly	Smaller	N/A	201	175	175	228	222	220	275	Benchmarking: South East Region: 174 CIPFA statistical neighbours: 155.56 National: 475 The performance data includes 16 children granted adoption orders in 2021-22. The longest time impacting on the overall average from becoming Looked After to adoption order related to 2 x 2 siblings groups. Of which one of 1010 days were 2 siblings adopted by their foster carers and the other was 762 days. The 3 year average (provisional) was 248 days within the national timescales. Court timescales during 21/22 were impacted by Covid-19 pandemic and lawyer capacity but 14 children achieved adoption order well within the expected timescale despite this.
MKC 1648	Reduce the number of children requiring re-referrals into the service.	the % of CSC referrals coming in that have had a previous referral in the last 12 months	Monthly	Smaller	New	New	20%	20%	20.2%	11.9%	17.1%	18.7%	Benchmarking: South East Region: 27.7% CIPFA statistical neighbours: 20.81% National: 22.7%
MKC 1649	Percentage of families with no escalation to statutory services.	% of Children and Family Practices cases that are closed down without requiring escalation to CSC statutory services	Monthly	Bigger	New	New	83%	83%	87.8%	87.6%	82%	87%	We have met our target for this quarter and the figure is consistent with both quarters 1 and 2.
MKC 1847	Number of Looked After Children per 10,000	the number of children in care per 10,000 0-17s in the general Milton Keynes population, e.g. 400 children in care, 70,000 children 0-17 in the population would be $400 / 70000 \times 10000 = 57$	Monthly	Smaller	New	New	63	63	55	53.7	54.5	52.2	Benchmarking: South East Region: 53 CIPFA statistical neighbours: 63.56 National: 67
MKC 1846	The percentage of children in care that are within 20 miles from home.	The percentage of children in care that are within 20 miles from home.	Quarterly	Bigger	New	New	80%	80%	74.5%	75.8%	74.5%	59%	We are impacted by the lack of sufficient local placements which has resulted in children in care being placed out of borough. We are actively recruiting mainstream foster carers to keep children closer to their community. We have already had considerable interest and are actively assessing new potential foster carers.

MKC 1810	Care Leaver in Touch %	% of care leavers being worked with that were in touch with their social worker at the latest recorded point	Monthly	Bigger	New	New	96%	96%	93%	93.8%	96.2%	94.8%	<p>Benchmarking: South East Region: 92% CIPFA statistical neighbours: 92% National: 95%</p> <p>Personal Advisors continue to try and make contact with those care leavers on their caseload who have disengaged which should increase the figures as we move into Q1.</p>
MKC 1811	Care Leavers Education, Employment or Training %		Monthly	Bigger	New	New	65%	65%	57%	61.4%	57.1%	60.7%	<p>Benchmarking: South East Region: 61% CIPFA statistical neighbours: 58% National: 59%</p> <p>All young people who are not in any education/employment/training are reviewed at a Panel on a monthly basis to consider how young people can be supported and encouraged to engage in education/employment/training.</p>
MKC 1812	Percentage of Care Leavers in suitable accommodation		Monthly	Bigger	New	New	90%	90%	96.0%	95.2%	88.5%	94.9%	
MKC 1847	All children to have clear education transition plans and support between KS2-KS3 and Post 16	All children to have clear education transition plans and support between KS2-KS3 and Post 17	Annual	Bigger	New	New	75%	75%	98%	98%	98%	98%	Monitoring in place regarding school places for transitions. Summer term will be key for transition PEPs where those moving between key stages will have PEPs attendend by both schools and our new Virtual Head is focussed on overseeing this.
MKC 1848	PEP's completed within timescales (every term or three a year).	All children in care attending school to have an updated Personal Education Plan during the last term	Termly (3)	Bigger	New	New	90%	90%	85%	85%	94%	93%	National Benchmark - 90% completion rate reported by Virtual School Heads to National Association of Virtual School Heads. Note this reflects PEPs undertaken during the Spring Term. We still have PEPs in draft from this period due to PEPs being undertaken up until the end of the term.
MKC 345a	Percentage of family cases closed within 20 weeks	Target for the CFP (Children and Family Practices) workers is 70% of families close within a 20 week period of opening to the CFP Team. The indicator is for the cases closed in the period by the Early Help Children and Families Practices Team. The percentage is how many of those cases closed were completed within twenty weeks and the target is 70%.	Monthly	Bigger	75.0%	70.0%	70%	70%	63.0%	68.5%	63.9%	71.7%	This is a significant improvement on previous quarters and reflects the reduction of issues previously posed by covid restrictions.
NI 65	Percentage of children becoming subject of a Child Protection Plan for a second or subsequent time in the last two years.	Percentage of children becoming subject of a Child Protection Plan for a second or subsequent time in the last two years.	Quarterly	Smaller	New	New	10%	10%	2%	5.9%	4%	10%	
MKC 323a	% of Review Health Assessments completed within timescales	% children in care to have had a Review Health Assessment in the last 12 months	Monthly	Bigger	New	New	85%	85%	100%	91%	91.9%	93.3%	

MKC 1363	Number of newly approved Mainstream Foster carers.	Mainstream Foster Carers are fostering families who are approved foster carers. They are able to offer a placement to looked after children either as respite; short term or permanently.	Quarterly	Bigger	2	5	20	5	0	3	3	0	We have an active recruitment campaign to recruit new carers involving a number of creative advertisements and events. We have already had considerable interest and are actively assessing new potential foster carers.
MKC 1361	Percentage of Children in mainstream placements.	Number of children in mainstream placements refers to those children being looked after by MKC Foster Carers who are not related to the child. We would refer to this as our In-House provision and it is managed by MKC Fostering Team. We would seek to increase children with MKC Carers and reduce those in external placements. The benefits to the child means that they are more likely to be remain living in MK, remain in the same school, have a MKC Social Worker for the Child and a MKC Social Worker for the Foster Carer who share the same aim a vision for our children. Reducing external placements also has significant budgetary benefits to MKC	Monthly	Bigger	61%	80%	60%	60%	69%	67.55%	64.5%	68.49%	
MKC 1849	Number of people who have actively engaged with library resources	The number of library members who have used library services, this includes borrowing books, accessing e-resources, or using the IT facilities.	Annual	Bigger	New	New	24,000		6498	15594	15753	25038	Q1 low figures due to Central library being closed for most of Q1 and although there has been some return to Libraries the footfall remains less than previous years.
MKC 187	% of Repeat Referrals to MASH within 12 months	% of Repeat Referrals to MASH (Multi-Agency Safeguarding Hub) within 12 months	Monthly	Smaller	22.5%	20%	20%	20%	21.1%	20%	17.6%	19%	
MKC 1351	Proportion of young people in Y12-13 who are NEET or unknown	Proportion of young people in Y12-13 who are NEET or unknown. (Not in Education, Employment or Training).	Monthly	Smaller	4.56%	5.5%	5.5%	5.5%	4.2%	4.7%	4.7%	3.9%	
MKC308	Prevent young people from entering the Criminal Justice System	The number of young people recorded on Police National Computer as living in the area and receiving their first caution or conviction.	Quarterly	Smaller	157	150	145	145	157	140	N/A	127	Q4 data is for cohort Oct '20 - Sep '21
MKC309	Prevent reoffending by young people	The percentage of young people given a caution, a non-custodial conviction or who were released from custody in the period who reoffend within 12 months. Quarterly cohorts are combined to create the annual cohort.	Quarterly	Smaller	30%	35%	32%	32%	31.4%	34%	N/A	28%	Q4 data is for cohort Apr '19 - Mar '20
MKC 1842	Number of EHC needs assessments completed within in 20 weeks	Completing EHCP (Education, Health and Care Plan) needs assessments within the statutory timescales in the SEND (Special Education Needs and Disabilities) Code of Practice.	Quarterly	Bigger	New	New	70%	70%	85.1%	76.3%	86.3%	96%	
MKC 1843	Children with Disability Team contributing to the EHC annual review for children on their caseloads	This indicator supports children and young people EHC plans being a holistic integrated plan covering their education, health and social care needs.	Quarterly	Bigger	New	New	60%	60%	89%	100%	100%	93%	
MKC 1844	Percentage of registrations for Children and Family Centres across the reach area	Percentage of registrations across the reach area for Children and Family Centres	Monthly	Bigger	New	New	80%	80%	58%	58%	61%	62%	Only minor increase but below our expected target. We are still seeing a slow take up of families accessing the Centres across MK. Also changes in approach and support has meant there has been less capacity on registering new families. With new appointments and responsibility of some projects now ending/moving to others, this will be a renewed focus for the next quarter.

MC 1845	Percentage of regular engagement from target families	Percentage of regular engagement from target families for Children and Family Centres	Monthly	Bigger	New	New	65%	65%	10%	33%	43%	67%	The increase in target families is due to increased footfall at the centres which has been achieved through a wider promotion of the offer and additional activities provided across centres. The Holiday Activity Fund (HAF) offer has also led to a high number of families accessing the Centres to attend activities.
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