



# England Wide Concessionary Bus Card Scheme for Eligible Older and Disabled People

Application Information from June 2021

[www.milton-keynes.gov.uk/transport](http://www.milton-keynes.gov.uk/transport)

# What is the England Wide Concessionary Bus Card Scheme for Eligible Older and Disabled People?

The England Wide Concessionary Bus Card is a national bus pass available for eligible older people and disabled residents for free off-peak travel. This travel is on local bus services throughout England between the hours of 09:30-23:00 Mondays to Fridays, or anytime on Saturdays, Sundays and public holidays. (does not include Wales, Scotland or Northern Ireland).

Milton Keynes Passholders can also:

- travel on buses in Milton Keynes between the hours of midnight until 09:29, Monday to Friday, for 50p per single journey for disabled people, and full price fare, before 9.30am for elderly people
- travel for free on buses in Milton Keynes between 9:30 and 23:59.

## Can I apply for a Card?

### To qualify for the Card you must:

- be a resident of Milton Keynes Borough or provide a copy of a mooring licence for one of the Milton Keynes Marinas, and
- either be in receipt of the state pension, and/or have a disability that falls within the criteria on page 3.

Please note that renewal reminders will not be sent out to you.

### Companion Passes

Milton Keynes Council does not issue companion passes.



### Having difficulty with your Bus Pass?

If you have any queries about your application please email:

**[buscards@milton-keynes.gov.uk](mailto:buscards@milton-keynes.gov.uk)**

Any difficulties experienced with bus services should be directed to the relevant bus operator.

### Lost/Stolen Cards

Lost/stolen bus passes should be reported as soon as possible by phoning 01908 254660 between 09:00 and 17:15 Monday to Friday (excluding public holidays). A £10.00 non-refundable charge is made for all lost/stolen passes. You can make payment by cheque, postal order, debit or credit card. **Cash payments are not accepted.** Stolen passes should be reported to the police. If you have a crime reference number the £10.00 charge will be waived.

## Eligibility for a Disabled Person's Bus Pass is outlined below:

- Severely or partially sighted
- Profoundly or severely deaf
- Without speech
- Have a learning disability, that is, a state of arrested or incomplete development of mind which includes significant impairment of intelligence and social functioning
- Have had an application refused for the grant of a licence to drive a motor vehicle under Part III of the Road Traffic Act 1988, under section 92 of the Act (physical fitness), otherwise than on the ground of persistent misuse of drugs or alcohol
- Have a disability, or an injury, which has a substantial and long-term adverse effect on his or her ability to walk
- Have no arms, or have long-term loss of the use of both arms

## As Proof of Disability we can accept any of the following:

- A photocopy of a blind registration document or card, or a copy of Certificate of Vision Impairment (CVI) signed by a Consultant Ophthalmologist
- A photocopy of a registration document for severely deaf persons, or a photocopy of an audiological report or report from an aural specialist
- A copy of a letter from Social Services confirming that you have a learning disability as indicated in the eligibility list
- A photocopy of a letter from the DVLA refusing the grant of a licence to drive a motor vehicle under Part III of the Road Traffic Act 1988, under section 92 of the Act (physical fitness), otherwise than on the ground of persistent misuse of drugs or alcohol
- A photocopy of your letter of entitlement to the Higher Rate Mobility Component of the Disability Living Allowance
- A photocopy of your letter of entitlement to the Personal Independence Payment (PIP) qualifying you under the moving around or communicating verbally section(s). You will need to include the section that shows your PIP mobility score.
- A photocopy of your Milton Keynes Council Disabled Parking Permit Number
- A photocopy of your letter of entitlement to the War Pensioner's Mobility Supplement

If you are unable to supply any of these documents then you will need to obtain a GP's signature to verify eligibility.

Please affix your passport sized colour photograph here with your name printed on the back (please do not staple)

**MILTON KEYNES COUNCIL**  
**England Wide Concessionary Bus Card Scheme**  
**for Eligible Older and Eligible Disabled People**

**TO BE COMPLETED BY ALL APPLICANTS**

TITLE (please tick) Mr / Mrs / Miss / Other ..... (Please state)

SURNAME .....

FIRST NAME .....

ADDRESS .....

.....

..... POSTCODE.....

PHONE NO. .... DATE OF BIRTH .....

Email:.....

**Please read this declaration carefully before ticking each relevant box and signing.**

- I confirm that the above address is my sole or principal residence and is within the borough of Milton Keynes
- I confirm that the details I have provided are complete and accurate. I realise that you may take action against me if I have provided false information in this application form
- I confirm that the colour photograph I have submitted with my application is a recent true likeness
- I have included a copy of proof of identity confirming my DOB / Pension Entitlement Letter (Older People only)
- I have included proof of disability (Disabled applicants only)

Your Signature: .....

Date of application: (DD/MM/YYYY): \_\_ / \_\_ / \_\_\_\_

**FOR ELIGIBLE OLDER APPLICANTS ONLY**

**You must include a photocopy of one of the following as proof of your identity:**

Birth certificate, Adoption certificate, Marriage / Civil Partnership certificate, Divorce certificate, Passport or Driving Licence displaying DOB clearly.

**Please DO NOT send originals.**

**FOR DISABLED APPLICANTS ONLY**

I certify that I am suffering from a disability or medical condition covered by the list on page 3. I am therefore entitled to participate in Milton Keynes Council’s concessionary fares scheme.

I have enclosed proof of my disability.

Signed: ..... Date: .....

or

**FOR GP’S ONLY**

I certify that the applicant is suffering from a disability or medical condition covered by the list on page 3, or another long term or permanent disability.

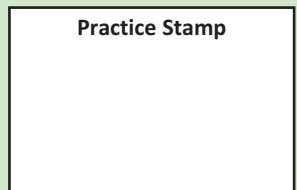
Name of Condition .....

I expect the condition to last ..... months / permanently

GP's name: .....

Date: .....

GP's signature: .....



**Please ensure pages 4, 5 and 6 are completed and send your application to:**

Bus Cards Section  
1 Saxon Gate East  
Central Milton Keynes  
MK9 3EJ

There is no charge for the initial bus pass and it will be posted to you free of charge. We do not refund bus fares incurred while applications for new/replacement passes are being processed.

**TO BE COMPLETED BY ALL APPLICANTS**

**PLEASE TICK ONE BOX ONLY**

**White**

- British
- Irish
- Other White

**Asian or Asian British**

- Indian
- Pakistani
- Bangladeshi
- Other Asian

**Chinese or other ethnic group**

- Chinese
- Any other ethnic group

**Mixed**

- White and Black Caribbean
- White and Black African
- White and Asian
- Other Mixed

**Black or Black British**

- Caribbean
- African
- Other Black

**For Office Use Only**

Date received	
Received by	
Date scanned	
Scanned by	
Date processed	
Processed by	

**Returned Application**

Date returned	
Returned by	
Reason	<input type="checkbox"/> No proof of Eligibility (Disabled and Older People) <input type="checkbox"/> Photo DOES NOT comply with criteria <input type="checkbox"/> Form NOT SIGNED <input type="checkbox"/> Other -
Returned Application	
Received on	

## England Wide Free Local Bus Travel

All permanent residents in England are entitled to a free concessionary bus pass which allows free travel on local bus services throughout England between 09:30 and 23:00, Mondays to Fridays or anytime on Saturdays, Sundays and public holidays (does not include Wales, Scotland or Northern Ireland).

## Eligibility Dates

For eligibility dates please refer to the [gov.uk](https://www.gov.uk) website.

## Data Protection Privacy Notice

We collect and use information about you so that we can provide you with Blue Badge services under Legislation. Full details about how we use this data and the rights you have around this can be found at [www.milton-keynes.gov.uk/privacy](https://www.milton-keynes.gov.uk/privacy).

If you have any data protection queries, please contact the Data Protection Officer at [data.protection@milton-keynes.gov.uk](mailto:data.protection@milton-keynes.gov.uk)

**Milton Keynes Council  
Buscards**

Civic, 1 Saxon Gate East, Central Milton Keynes MK9 3EJ  
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01908 254660