

Customer Online Payments

You will need your:

- Library Card number and PIN
- Credit/Debit Card number, name as printed on that card and the 3-digit security number from the signature strip on the back of that card
- Verified by Visa or SecureCode password if you are signed up to it

Go to the library catalogue system:

<https://miltonkeynes.spydus.co.uk/>

Log in to your account through the online catalogue as normal.

Click **Pay Online** on the top menu list:

The screenshot shows the Milton Keynes Libraries website interface. At the top, a green navigation bar contains the following links: Home, Library info, eLibrary, Help, Click and Collect, **Pay Online** (highlighted with a red circle), Join online, and Login. Below the navigation bar is the Milton Keynes Council Libraries logo on the left and an advanced search bar on the right. The search bar includes a search icon, a text input field with the placeholder 'Search by keyword', and a dropdown menu currently set to 'Full catalogue'. Below the search bar is a blue 'Home' button. The main content area features a green banner for 'Happy Pride!' with a grid of 12 book covers. A 'Show All (206)' button is located below the grid. On the right side, there is a 'My library' section with links for Login, Forgot your PIN?, Join online, My savedlist, Suggest a purchase, and Find your local library. Below that is an 'eLibrary' section with links for Libby: eBooks, eAudiobooks and eMagazines, and Borrowbox.

If you are not logged into the library system, it will prompt you to log in:

You will need your library card number (shown under the barcode on your library card) and your PIN which will have been set up when you joined the library. When you enter your library card do not enter the B at the beginning.

Home Library info ▾ eLibrary ▾ Help ▾ Click and Collect Pay Online Join online Login ▾



Advanced search

Search by keyword Full catalogue ▾

Home > Login

Login

Spydus will remember your login information for this session only. To protect your privacy please make sure you logout when you have finished using Spydus.

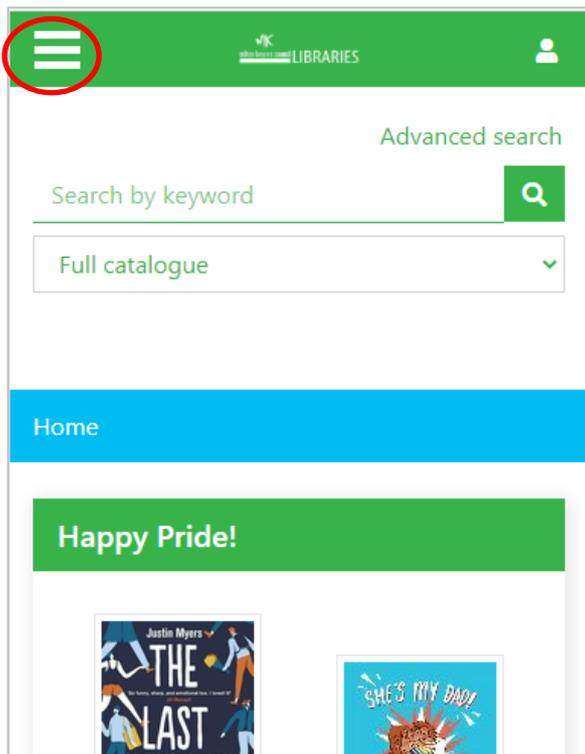
* Library card number:
Your library card number is the number under the barcode on your library card. Do not include the B.

* PIN:
Your PIN is a four digit number.

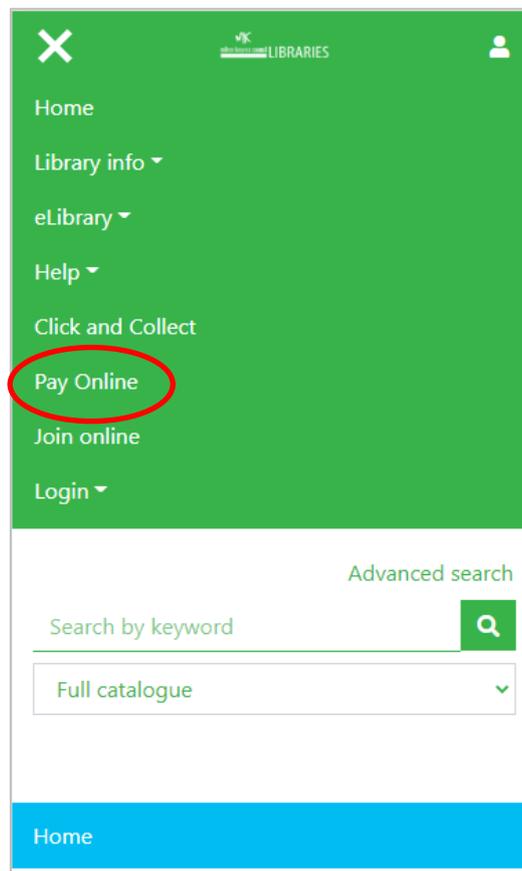
[Reset your PIN](#)

Not a member? [Register now](#)

If you are using a mobile device, the Pay Online link is under the menu icon in the top left corner of the screen:



Mobile app home screen. The menu icon (three horizontal lines) in the top left corner is circled in red. The screen displays the Milton Keynes Council Libraries logo, a search bar with 'Advanced search' and 'Search by keyword' text, a search button, and a dropdown menu set to 'Full catalogue'. Below the search bar is a blue 'Home' button. A green banner reads 'Happy Pride!' with two book covers: 'THE LAST' by Justin Myers and 'SHE'S MY DAD!'.



Mobile app menu screen. The 'Pay Online' link is circled in red. The menu items are: Home, Library info ▾, eLibrary ▾, Help ▾, Click and Collect, Pay Online, Join online, and Login ▾. Below the menu is a search bar with 'Advanced search' and 'Search by keyword' text, a search button, and a dropdown menu set to 'Full catalogue'. At the bottom is a blue 'Home' button.

A new page will open with a list of payable charges. Please note if items are still on loan and overdue the charge related to it cannot be paid.

readiscover...
Milton Keynes Libraries

Where you are: Home / Pay Outstanding fines and charges

Outstanding fines and charges

Select charges

Please note:

- The charges displayed on this screen may differ from the previous screen as that screen shows potential charges including overdue items which cannot be paid until the items are renewed or returned to a branch library.
- There is a minimum payment amount of **£1.00**.

The following charges can be paid online:

| No. | Type | Amount | Date | Pay this item? |
|-----|-----------------------|--------|------------|--------------------------|
| 1 | Reservation placement | £0.80 | 17/01/2017 | <input type="checkbox"/> |
| 2 | Reservation placement | £0.80 | 13/09/2017 | <input type="checkbox"/> |
| 3 | Reservation placement | £0.80 | 14/02/2019 | <input type="checkbox"/> |
| 4 | Reservation placement | £0.80 | 14/02/2019 | <input type="checkbox"/> |

Make a payment

Select the items you wish to pay - If no items are ticked before clicking **Make a payment** the transaction will fail.

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| 4 | Reservation placement | £0.80 | 14/02/2019 | <input checked="" type="checkbox"/> |

Make a payment

Click **Make a payment**. The Make a payment screen opens.

Make a payment securely online

MILTON KEYNES COUNCIL

Online payments

* = Mandatory Field

Page shortcuts
Card Details Card Account Details

Make a Payment

Please note - information on this page will time-out after 15 minutes of inactivity
* =Mandatory Field
Payment Amount: £1.60

Card Details

Enter card number without spaces

Expiry date (month, year)
▼ ▼

Issue Number (Switch/Maestro Cards only)

Security Code

Card Account Details

Enter cardholder name and address details:
Name appearing on card *

Select address from list, and click 'Select' button. Or enter details manually below.
▼ Select

House number/name

Street

Area

Town

County

Postcode

Submit Cancel Payment Back To Top

Fill in your Credit/Debit Card number, no spaces. Card expiry date and the security code from the back of card, usually on the signature strip.

Fill in your card account details. All boxes marked with an * must be completed. Name appearing on card must be the name on your Credit/Debit card not Library card.

Click **'Submit'**.

A payment confirmation page will open but it isn't really confirming the payment yet. It is actually asking you to approve/confirm your payment

| Account Type | Amount (£) | Charge (£) | Address |
|----------------|------------|------------|---------|
| Library Public | 0.80 | 0.00 | |
| Library Public | 0.80 | 0.00 | |
| Payment Amount | 1.60 | | |

Confirmation

After pressing Confirm, you will be re-posted to a holding page while your request is processed. When your request is completed you will be redirected to the next step in the payment process.

Please confirm the payment for the items listed above.

Back To Payment Details Confirm Cancel Back To Top

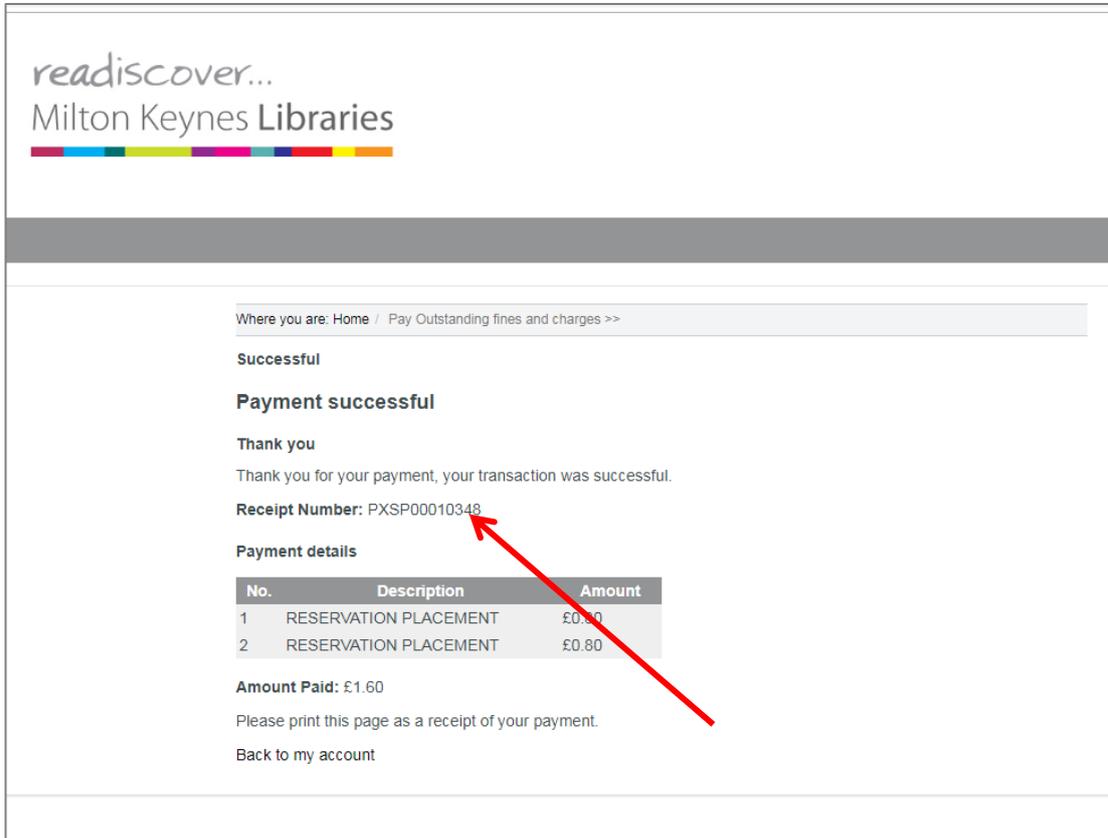
Help [Link opens in new window] About[link opens in new window]

Refund Policy: Refunds are at the discretion of the part of the Council providing the service. If you believe you are entitled to a refund, please contact the relevant service.

Check the details and click **Confirm**.

It is at this point that the additional Verified by Visa or SecureCode password box will come up, if registered for it.

Once that is completed and submitted, if it's successful you will see the screen below which has taken you back the online catalogue (OPAC) and gives you a chance to print this page as receipt of your payment. It also shows you a receipt number.



The screenshot shows a payment confirmation page for Milton Keynes Libraries. At the top, it says "readiscover... Milton Keynes Libraries" with a colorful bar below. A breadcrumb trail reads "Where you are: Home / Pay Outstanding fines and charges >>". The main heading is "Successful" followed by "Payment successful". A "Thank you" message states "Thank you for your payment, your transaction was successful." The "Receipt Number" is PXSP00010348, with a red arrow pointing to it. Below is a "Payment details" table with two rows: "RESERVATION PLACEMENT" for £0.80 each. The "Amount Paid" is £1.60. At the bottom, it says "Please print this page as a receipt of your payment." and "Back to my account".

readiscover...
Milton Keynes Libraries

Where you are: Home / Pay Outstanding fines and charges >>

Successful

Payment successful

Thank you
Thank you for your payment, your transaction was successful.

Receipt Number: PXSP00010348

Payment details

| No. | Description | Amount |
|-----|-----------------------|--------|
| 1 | RESERVATION PLACEMENT | £0.80 |
| 2 | RESERVATION PLACEMENT | £0.80 |

Amount Paid: £1.60

Please print this page as a receipt of your payment.

[Back to my account](#)

To return to your library account click '**Back to my account**'.