

# Fullers Slade

## Housing Needs Assessment Survey

### Draft Final Report



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#### Acknowledgements

We wish to acknowledge with thanks the assistance provided by members of the Fullers Slade Resident Steering Group (RSG) and by Milton Keynes Council's Housing and Regeneration Team in refining the content of the questionnaire.

We are grateful to the RSG members and especially to Sylvia Airs, the RSG Chair, for encouraging residents to participate in the study.

We would also like to thank all the participating Fullers Slade residents for their time in completing the questionnaire and contributing to the study.

**Housing Needs Assessment  
Fullers Slade Estate**

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## **Introduction**

PPCR are the Independent Tenant and Leasehold Advisors (ITLA) for all residents affected by the proposed regeneration of Fullers Slade.

As part of their role, Milton Keynes Council and the Residents Steering Group (RSG) asked PPCR to carry out a Housing Needs Assessment survey. The assessment forms a key part of the early regeneration process to help the council understand residents' current and future housing needs. The information gathered from the survey will be used to inform the development of the regeneration plans.

The questionnaire also looked at car ownership and parking, disability, health and wellbeing, language needs, and accessing information about the future for Fullers Slade.

The questionnaire was designed in consultation with RSG and members of the Housing & regeneration at Milton Keynes Council. A copy is included in the Appendix.

## **Methodology**

### **Geographical Area**

Fullers Slade estate is made up of 453 properties. Within the estate boundary, there are 6 main streets: Bellwether (58 properties), Moorfoot (88 properties), Shearmans (75 properties), Shepherd (26 properties), Weavers Hill (92 properties) and Woolmans (114 properties).

### **Face-to-face survey & self-completion**

Prior to conducting the fieldwork all residents were informed by letter that the survey was to take place. The letter was hand delivered by members of the PPCR fieldwork team. Alongside the letter, the envelope included a copy of the questionnaire, so that residents could familiarise themselves with the nature of the questions. Distribution took place on Monday 15<sup>th</sup> October.

Residents were asked to get in touch with PPCR either by free phone or by email to book an appointment for a fieldworker to undertake a face-to-face interview. Residents were given a choice, they could either be interviewed at home or at the Rowans Centre on the estate.

The final day for appointments was 13<sup>th</sup> December 2018 although PPCR will continue to accept completed forms up to the 31<sup>st</sup> January 2019.

The main fieldwork was carried out over a 4-week period from mid-October to mid-November with a fieldwork team made up of 4.

Fieldwork was closely monitored. Fieldworkers recorded the date and time of every interview and attempted interview and made note of any special circumstances or assistance, such as the need for translation. If a resident was not at home, the fieldworker recorded a 'no access call and left notification of date and time of next call.

PPCR operates a free phone service, which was advertised on all communication. This enabled residents to contact us at no cost to themselves if they wanted to rearrange an interview time or ask any other question about the survey.

A 70% response rate was achieved mid-November. The final achieved response rate by mid-December was 83%.

## **Incentive**

Residents were offered an incentive to encourage them to participate in the study. All the participating households were entered in a prize draw. There were 2 prizes, £100 and £50 shopping vouchers.

## **Confidentiality**

In the covering letter as well as the questionnaire, residents were reminded that all their responses are confidential. PPCR are registered under the Data Protection Act. This makes it illegal to pass on details about any individual without prior consent.

Residents were advised, in writing, that the information collected in the completed questionnaires including their personal details, would be passed to and held by Milton Keynes Council to only be used under the strict controls of the 2018 Data Protection Act for the purpose of possible regeneration work on Fullers Slade.

Residents were also advised that PPCR's full privacy statement was available on request. This was requested by 6 residents and was posted to them by 1<sup>st</sup> class post.

## **Accuracy of the overall survey Results**

The sample was a 100% census from the total housing stock of 453 homes in Fullers Slade.

Six residents requested to be interviewed at the Rowans Centre. Fieldworkers found 4 void properties. 11 residents refused to take part in the study. Three households requested an interpreter in the following languages Bulgarian, Polish and Tamil.

The current overall return sample is 376 completed interviews, thus a return rate of 83%. This total excludes any duplicates or incomplete questionnaires.

The accepted confidence level for a quantitative survey of this type is +/- 4%. Given the response achieved, these survey findings can be interpreted at +/- 2%. Thus if, say 60% of those responding to this survey express a particular view, we can be 95% certain that somewhere between 58% and 62% of **all** residents share this opinion, **including residents who did not respond to the survey.**

## **Data Analysis**

The questionnaire contained a combination of closed and open-ended questions. All closed questions were pre-coded in the questionnaire design. On completion of the survey, a coding frame was constructed for each open-ended question and returns graded and coded manually.

## **The report**

The base for all tables in the report, unless otherwise stated, is for those answering the question. The level of non-response is also given for each question. This methodology complies with the recommendations in the Social Research Association guidance on conducting surveys of this type.

In some tables the percentage figures will add up to more or less than 100%. This is due to either rounding up or rounding down of responses (e.g. 5.6% is rounded up to 6%, 10.4% is rounded down to 10%). Also, in some multiple choice questions respondents were asked to include all choices that applied, resulting in responses of more than 100%.

# Preliminary Findings – Housing Needs Assessment

## Section One: About homes

### Residents who took part in the survey per street

Base: All respondents answering, 376, non-response (-), -%

Base	376
Fullers Slade Streets	
Bellwether	48 13%
Moorfoot	75 20%
Shearmans	60 16%
Shepherds	24 6%
Weavers Hill	69 18%
Woolmans	100 27%

Considering the response rate by street, the returns are commensurate with the total spread of properties per street, which is shown below.

### Properties per street

Total properties: 453

	Number	% of total
Bellwether	58	13%
Moorfoot	88	20%
Shearmans	75	16%
Shepherds	26	6%
Weavers Hill	92	20%
Woolmans	114	25%

## 1. Tenure

Base: All respondents answering, 376, non-response (-), -%

Base	376
Tenure, Are you a?	
Council tenant	247 66%
Resident homeowner	55 15%
Private tenant	60 16%
other	14 4%

Of the residents who took part in the study, 66% are council tenants and 15% are resident homeowners.

16% of respondents are private tenants and 4% of respondents are tenants of a Housing Association. Two Housing Associations were named, Aldwyck and Stonewater.

## 2. Type of property

Base: All respondents answering, 375, non-response (1), -%

Base	375
What type of property do you currently live in?	
Flat	70 19%
House	305 81%

Most respondents live in houses, 81% compared to 19% who live in flats.



### 3. Length of time lived in the property

Base: All respondents answering, 376, non-response (-), -%

Base	376
How long have you lived in this property?	
Under 1 year	16 4%
1- 2 years	27 7%
3- 5 years	78 21%
6- 10 years	80 21%
11 - 20 years	99 26%
21+ years	76 20%

The findings show that the estate population is very stable. Nearly half of all respondents, 46%, have lived in their current for over 11 years; 26% between 11 and 20 years. Only 11% have lived in their current home for less than 2 years. 20% of respondents have lived in their current home for over 21 years.

#### 4. Number of bedrooms

Base: All respondents answering, 375, non-response (1), -%

Base	375
How many bedrooms do you currently have in your home?	
One	33 9%
Two	85 23%
Three	215 57%
Four	41 11%
Five	1 0%

A majority of respondents live in 3-bed properties, 57%. Only 9% of respondents live in 1- bed properties.

#### 5. Importance of having own garden

Base: All respondents answering, 376, non-response (-), -%

Base	376
How important is it to you to have your own garden?	
Very important	316 84%
Quite important	39 10%
Not very important	14 4%
Not at all important	7 2%

Almost all respondents, 94%, said having their own garden is important to them; 84% said it is very important and 10% said it is important.

## 6. Importance of having own private outdoor space

Base: All respondents answering, 373, non-response (3), 1%

Base	373
How important is it to you to have your own private outdo...	
Very important	314 84%
Quite important	42 11%
Not very important	12 3%
Not at all important	5 1%

Almost all respondents, 95%, said having their own private outdoor space is important to them; 84% said it is very important and 11% said it is important.

### 7a. Number of vehicles in the household

Cars base: All respondents answering, 372, non-response (4), 1%  
 Vans base: All respondents answering, 353, non-response (23), 6%  
 Motor bikes base: All respondents answering, 350, non-response (26), 7%  
 Bicycles base: All respondents answering, 345, non-response (31), 8%

Base	372 100%	Base	353 100%	Base	350 100%	Base	345 100%
Cars		Vans		Motor bikes		Bicycles	
none	100 27%	none	321 91%	none	334 95%	none	257 74%
1	166 45%	1	29 8%	1	14 4%	1	24 7%
2	89 24%	2	3 1%	2	2 1%	2	35 10%
3	15 4%	3	- -	3	- -	3	11 3%
4	2 1%	4	- -	4	- -	4	6 2%
5	- -	5	- -	5	- -	5	5 1%
6	- -	6	- -	6	- -	6	5 1%
7	- -	7	- -	7	- -	7	2 1%

The four tables above look at vehicle ownership for residents in Fullers Slade.

Looking at car ownership, 74% of respondents have at least one car compared with 27% who said they don't have a car. 45% of respondents have one car, just under a quarter, 24%, have 2 cars, 4% have three cars and 1% (2 respondents) said they have four cars in their household.

Looking at van ownership/use, a small rate of respondents answering, 9%, said they have at least one van. Two respondents said they have two vans within their household.

Looking at motor bike ownership, a small rate of respondents answering, 5%, said they have at least one motor bike. Two respondents said they have two motor bikes within their household.

The combined figures show a total of 450 vehicles owned by residents living on the estate. 320 households have at least one vehicle, 85% of all households.

26% of respondents said they have at least one bicycle.

### 7b. Parking vehicles

Base: All respondents answering, variable

Base		Base		Base	
Base	263 100%	Base	20 100%	Base	27 100%
Drive		Parking space		On the street	
Cars	251 95%	Cars	15 75%	Cars	21 78%
Vans	20 8%	Vans	5 25%	Vans	8 30%
Motor bikes	8 3%	Motor bikes	- -	Motor bikes	- -
Bicycles	29 11%	Bicycles	- -	Bicycles	- -

This is a multiple-choice question. Respondents were asked to include all choices that applied. The three tables above look at where the respondents park their vehicles.

Looking at the tables above, we can see most of the vehicles owned/used by respondents are parked on their drive.

Looking specifically at where respondents park their cars, 287 cars are recorded in answers to this question. 87% of cars are parked on a drive, 7% are parked on the street and 5% are parked in a parking space.

### 8a. Current parking provision

Base: All respondents answering, 372, non-response (4), 1%

Base	
Base	372
What is your own current parking provision where you live?	
1 space	69 19%
2 spaces	233 63%
3 spaces	70 19%

Most of the respondents, 82% said they have at least 2 parking spaces.

**8b. Is parking a problem where residents live?**

Base: All respondents answering, 375, non-response (1), -%

Base	375
How much of a problem is parking for where you live?	
Big problem	74 20%
Bit of a problem	111 30%
Not a problem	190 51%

As can be seen above, views on the problem of parking are quite divided. Just over half of the respondents, 51%, said parking is not a problem where they live, whilst 50% said parking is a problem. 20% said it is a big problem and 30% said parking is a bit of a problem.

### 8c. Reason given by residents why parking is a problem where they live

Although there was no supplementary question asking respondents for the reasons why they said parking was a problem, respondents volunteered the information without being prompted. The fieldworkers recorded respondents' comments. The results have been coded into 9 categories and are listed below

Base: All answering, 80 respondents giving 108 answers.

Base	80
Reasons why Parking is a problem	
Blocking resident drive	45 56%
Residents don't use their allocated drive	16 20%
Lack of visitor parking	12 15%
Abandoned cars	2 3%
Road not wide enough to park on both side	4 5%
Problem with multi-vehicles households	6 8%
Vans don't fit in drive/park on greenery & roundabout	6 8%
Problem at the week-ends/evenings	11 14%
Double parking/not enough parking	6 8%

The main reason cited by respondents why they said parking is a problem where they live is that other residents or drivers are blocking their drives, 56%.

The other three main reasons cited by respondents are that residents don't use their allocated parking space, 20%, that there is no visitor parking, 15%. 14% said that the problem gets worse at the weekends and in the evenings.

## Section Two: Household Details

### 9a. Number of adults living in the household

Base: All respondents answering, 372, non-response (4), 1%

Base	372
Number of adults	
1	127 34%
2	145 39%
3	66 18%
4	28 8%
5	5 1%
6	1 0%

As can be seen, the highest rate of respondents live in a two-adult households, 39%, followed by 1 adult households, 34%..

### 9b. Number of young people aged 15 to 18 years old living in the household

Base: All respondents answering, 367, non-response (9), 2%

Base	367
Number of young people aged 15-18 year old	
none	276 75%
1	73 20%
2	17 5%
3	1 0%



Three quarters of all households do not contain any young people aged 15-18. A quarter have at least 1 young person aged between 15 and 18 years.

20% of respondent households have a single young person aged 15-18 and 5% have two.

### 9c. Number of children aged under 15 living in the household

Base: All respondents answering, 367, non-response (9), 2%

Base	367
Number of children aged under 15 years old	
none	156 43%
1	80 22%
2	72 20%
3	33 9%
4	18 5%
5	7 2%
6	1 0%

43% of all households do not contain any children under 15. A majority, 57% have at least 1 child aged under 15.

22% contain one child and 36% 2 or more children.

### 10. Schools and Colleges attended by young people

Base: All respondents with children and young people answering

The table below lists the range of schools and colleges attended.

Milton Keynes Parish	Rest of the Borough	Out of the Borough
Asquith Pre-school & Day Nursery	Bedford College – Apprenticeship	Birmingham University
Bradwell Village school		Buckinghamshire University Technical

		College
Bridge Academy (Stantonbury)		
Bushfield school (Wolverton)		
		Cambridge College
Denbigh school (Shenley)		Derby University
Elizabeth Woodville school (Deanshanger) Fairfield Primary school (Fairfield)		
Great Linford Primary (Great Linford)	Galley Hill Nursery & Primary school (Hemel Hempstead)	
Great Holm pre-school (Loughton & Great Linford)		
Greenleys First school (Wolverton & Greenleys)		
Greenleys Junior school		
Hazeley Academy (Shenley Church End)		
Heelands school		
Hobby Horse Pre-school		
Jubilee Wood primary school		
Lord Grey Academy (Bletchley)		London University
MK Academy		
Milton Keynes Christian Foundation Further education		
Milton Keynes College, Bletchley Campus & Chaffron Way Campus		
New Bradwell school		
Oakgrove school (Middleton)		
Old Stratford Primary school		
Orchard Academy (Springfield)		
Ousedale school (Newport Pagnell)		
		Portfield school (Autism Wessex)
Queen Eleanor Primary school/ St Mary & St Giles – Merged (Toney Stratford)		
Radcliffe school (Wolverton)		
Russell Street school (Stony Stratford)	Royal Latin grammar school (Buckingham)	
Rowans Nursery		
Shenley Brook End school		
Shepherdwell Academy (Springfield)		
Slated Row school (Wolverton)		

St Mary & St Giles (Stony Stratford)		
St Mary Magdalene Catholic school (Greenleys)		
St Monica Catholic Primary school (Neath Hill)		
St Paul Catholic school (Leadenhall)		
Stantonbury International school (Secondary school)		
Two Mile Ash school		Templars Primary school (Coventry)
		University of East London
Walnuts school (Hazeley)		Wisbech College (West Anglia)
Walton High school (Walnut Tree)		
White Spire school -School for moderate learning difficulties (Bletchley)		
Wolverton Primary school & Day Nursery		
Wyvern school		

One family said they home school their children.

## Demographic details

### Person 1 - is the Respondent

#### Person 1 – Working Status

Base: All respondents answering, 372, non-response (4), 1%

Base	372
Work full-time	108 29%
Work part-time	87 23%
Self-employed	6 2%
Carer	15 4%
Retired	29 8%
Unemployed	36 10%
Long-term sick	31 8%
Full time student	5 1%
Pre-school and under 16 at school	- -
Looking after family/home	55 15%

Nearly six out of ten of all respondents, 58%, are in employment. 29% are working full-time, 23% are working part-time. 2% are self-employed.

15% said they are looking after family/home.

26% are not in employment, 10% said they are unemployed, 8% are retired and 8% are long-term sick.

4% are carers and 1% are full-time students.

### Person 1 – Gender

Base: All respondents answering, 375, non-response (1), -%

Base	375
Person 1 - Respondent Gender	
Male	81 22%
Female	294 78%

22% of respondents are male and 78% are female.

### Person 1 – Age group

Base: All respondents answering, 372, non-response (4), 1%

Base	372
Person 1 - Age	
16-24	11 3%
25-34	79 21%
35-44	117 31%
45-54	93 25%
55-59	24 6%
60-64	18 5%
65-74	22 6%
75-84	8 2%

88% of respondents are aged between 25 and 64, 8% are aged over 65, and 3% are aged between 16 and 24.

**Person 1 – Ethnicity**

Base: All respondents answering, 351, non-response (25), 7%

Base	351
Person 1 - Ethnicity	
1. White English/Welsh/Scottish/Northern Irish/British	263 75%
2. White Irish	3 1%
3. Gypsy or Irish Traveller	- -
4. White other	15 4%
5. White & Black Caribbean	3 1%
6. White & Black African	- -
7. White & Asian	- -
8. Multiple ethnic background other	4 1%
9. Indian	1 0%
10. Pakistani	4 1%
11. Bangladeshi	2 1%
12. Chinese	1 0%
13. Asian other	5 1%
14. Black African	35 10%
15. Black Caribbean	4 1%
16. Black other	11 3%
17. Arab	- -

Looking at the table above, 80% of respondents describe themselves as White, with the majority identifying themselves as White British, 75%.

14% of respondents described themselves as Black. 4% of respondents describe themselves as Asian and 2% describe themselves being from a multiple ethnic background.

### Person 2 – Relationship to Respondent

Base: All respondents answering, 333, non-response (43), 11%

Base	333
Person 2 - Relationship to respondent (person completing ...)	
Partner/husband/wife	173 52%
Child of the person filling the questionnaire	146 44%
Brother/sister	- -
Mother/father	4 1%
Grandparent	- -
Grand child	1 0%
Another relative	1 0%
Foster child	1 0%
Lodger/subtenant	3 1%
Other	4 1%

Respondents identified the second person living in their households as their partner/husband/wife, 52% or as their child, 44%.



## Persons 2 to 9

### Working Status

	Base	Person 2 - Working Status	Person 3 - Working status	Person 4 - Working status	Person 5 - Working status	Person 6 - Working Status	Person 7 - Working Status	Person 8 - Working status	Person 9 - Working status
<b>Total</b>	933	332	262	174	91	45	20	6	3
Work full-time	196 21%	132 40%	43 16%	20 11%	1 1%	- -	- -	- -	- -
Work part-time	51 5%	25 8%	12 5%	8 5%	2 2%	2 4%	2 10%	- -	- -
Self-employed	6 1%	4 1%	1 0%	- -	1 1%	- -	- -	- -	- -
Retired	12 1%	8 2%	2 1%	1 1%	1 1%	- -	- -	- -	- -
Unemployed	55 6%	35 11%	10 4%	6 3%	1 1%	3 7%	- -	- -	- -
Long-term sick	21 2%	14 4%	6 2%	1 1%	- -	- -	- -	- -	- -
Full time student	89 10%	24 7%	44 17%	14 8%	5 5%	1 2%	1 5%	- -	- -
Pre-school and under 16 at school	484 52%	74 22%	142 54%	123 71%	80 88%	39 87%	17 85%	6 100%	3 100%
Looking after family/home	19 2%	16 5%	2 1%	1 1%	- -	- -	- -	- -	- -

**Gender**

	Base	Person 2 - Gender	Person 3 - Gender	Person 4 - Gender	Person 5 - Gender	Person 6 - Gender	Person 7 - Gender	Person 8 - Gender	Person 9 - Gender
Total	943	334	284	178	93	47	20	6	3
Male	519 55%	206 62%	144 55%	88 50%	44 47%	24 51%	9 45%	2 33%	2 67%
Female	424 45%	128 38%	120 45%	88 50%	49 53%	23 49%	11 55%	4 67%	1 33%

## Age-groups

	Base	Person 2 - Age	Person 3 - Age	Person 4 - Age	Person 5 - Age	Person 6 - Age	Person 7 - Age	Person 8 - Age	Person 9 - Age
Total	938	332	264	175	92	46	20	6	3
0-4	132 14%	17 5%	29 11%	37 21%	24 26%	11 24%	9 45%	2 33%	3 100%
5-9	151 16%	14 4%	42 16%	35 20%	31 34%	20 43%	6 30%	3 50%	-
10-15	208 22%	44 13%	72 27%	53 30%	26 28%	10 22%	2 10%	1 17%	-
16-24	172 18%	46 14%	80 30%	36 21%	5 5%	4 9%	1 5%	-	-
25-34	110 12%	67 20%	29 11%	10 6%	4 4%	-	-	-	-
35-44	70 7%	62 19%	6 2%	1 1%	1 1%	-	-	-	-
45-54	52 6%	46 14%	3 1%	1 1%	-	1 2%	1 5%	-	-
55-59	20 2%	19 6%	1 0%	-	-	-	-	-	-
60-64	10 1%	7 2%	1 0%	1 1%	-	-	1 5%	-	-
65-74	10 1%	7 2%	1 0%	1 1%	1 1%	-	-	-	-
75-84	3 0%	3 1%	-	-	-	-	-	-	-
85+	-	-	-	-	-	-	-	-	-

## Moving together

	Base	Person 2 - Moving with you	Person 3 - Moving with you	Person 4 - Moving with you	Person 5 - Moving with you	Person 6 - Moving with you	Person 7 - Moving with you	Person 8 - Moving with you	Person 9 - Moving with you
Total	925	331	257	171	91	46	20	6	3
Yes	831 90%	307 93%	226 88%	156 91%	80 88%	38 83%	17 85%	4 67%	3 100%
No	62 7%	14 4%	16 6%	11 6%	10 11%	7 15%	2 10%	2 33%	- -
Don't know	32 3%	10 3%	15 6%	4 2%	1 1%	1 2%	1 5%	- -	- -

## Ethnicity

	Base	Person 2 - Ethnicity	Person 3 - Ethnicity	Person 4 - Ethnicity	Person 5 - Ethnicity	Person 6 - Ethnicity	Person 7 - Ethnicity	Person 8 - Ethnicity	Person 9 - Ethnicity
<b>Total</b>	870	309	244	160	86	44	19	5	3
1. White English/Welsh/Scottish/Northern Irish/British	574 66%	225 73%	167 68%	106 66%	49 57%	18 41%	8 42%	1 20%	-
2. White Irish	5 1%	2 1%	1 0%	1 1%	1 1%	-	-	-	-
3. Gypsy or Irish Traveller	-	-	-	-	-	-	-	-	-
4. White other	21 2%	10 3%	7 3%	2 1%	1 1%	-	1 5%	-	-
5. White & Black Caribbean	10 1%	3 1%	4 2%	1 1%	1 1%	1 2%	-	-	-
6. White & Black African	5 1%	1 0%	2 1%	1 1%	-	-	-	-	1 33%
7. White & Asian	-	-	-	-	-	-	-	-	-
8. Multiple ethnic background other	23 3%	6 2%	8 3%	6 4%	2 2%	1 2%	-	-	-
9. Indian	1 0%	1 0%	-	-	-	-	-	-	-
10. Pakistani	23 3%	5 2%	5 2%	5 3%	3 3%	4 9%	1 5%	-	-
11. Bangladeshi	12 1%	3 1%	2 1%	2 1%	2 2%	2 5%	1 5%	-	-
12. Chinese	2 0%	1 0%	1 0%	-	-	-	-	-	-
13. Asian other	23 3%	6 2%	6 2%	5 3%	3 3%	2 5%	1 5%	-	-
14. Black African	100 11%	28 9%	24 10%	17 11%	14 16%	10 23%	4 21%	2 40%	1 33%
15. Black Caribbean	3 0%	2 1%	1 0%	-	-	-	-	-	-
16. Black other	68 8%	16 5%	16 7%	14 9%	10 12%	6 14%	3 16%	2 40%	1 33%
17. Arab	-	-	-	-	-	-	-	-	-

## Section three: Future housing needs

### 11. People currently away who need to be rehoused with household

Base: All respondents answering, 376, non-response (-), -%

Base	376
If new homes are to be built and you have to move, is the...	
No	325 86%
Yes	51 14%

14% of respondents said they have at least one person not currently a household member who would like to be rehoused with the household.

### 12. Expecting changes to household requirements

Base: All respondents answering, 374, non-response (2), -%

Base	374
Are you expecting any changes to your household requireme...	
No	336 90%
Yes	38 10%

One in ten respondents said they are expecting some changes to their household requirements.

### 13. Number of bedrooms currently required

Base: All respondents answering, 375, non-response (1), -%

Base	375
We know things may change, but at the moment, how many be...	
One	24 6%
Two	87 23%
Three	180 48%
Four	104 28%
Five	23 6%

Looking at the table above, we can see that just under half of respondents said they require three bed room accommodation, 48%.

Just under a quarter of respondents, 23%, require two bed room accommodation and just over a third of respondents require four or more bed room accommodation, 35%.

A similar percentage of respondents said they require one bed room, 6% (24 households), and five bed room accommodation, 6% (23 households).

**14. Number of household members who will want to be rehoused into a separate home**

Base: All respondents answering, 375, non-response (1), -%

Base	375
How many of those living with you will want to be rehouse...	
None	313 83%
One	33 9%
Two	17 5%
Three	9 2%
Four	2 1%
Five	1 0%

Over 8 out of 10 respondents do not have any household members who will want to be rehoused into a separate home, 83%. However, 33 households contain at least one person, 17 contain 2 people, 9 contain 3 people, 2 contain 4 people and one household responded that they require 5 additional homes.

**15. Flat or house preference**

Base: All respondents answering, 376, non-response (-), -%

Base	376
If it is possible to offer you a new flat or house, which...	
Flat	15 4%
House	340 90%
No preference	9 2%
Don't know at this stage	12 3%

Almost all the respondents would prefer to be offered a house, 90%, compared with only 4% who would prefer to be offered a flat.



## Section four: Disability and health

### 16. Households with members who consider themselves to be disabled

Base: All respondents answering, 376, non-response (-), -%

Base	376
Do you consider yourself disabled or does anybody in your...	
Yes	144 38%
No	232 62%

This question asked respondents if they or someone in their household consider themselves to be disabled. The questionnaire included a definition of disability and described it as '*A physical or mental problem which limits a person's ability to carry out normal day-to-day activities.*'

38% of respondents said they have at least one household member who consider themselves to be disabled.

### 17. Household member using a wheelchair

Base: All respondents answering, 376, non-response (-), -%

Base	376
Do you or anyone in your household use a wheelchair?	
Yes	12 3%
No	364 97%

3% of respondents said they have a household member using a wheelchair.

**18. Household members have a condition which may affect the design and layout of the new homes that may be built**

Base: All respondents answering, 369, non-response (7), 2%

Base	369
Do you or anyone in your household have a condition which...	
Yes	116 31%
No	253 69%

A significant percentage of respondents, 31% (116), said a member of their household has a condition which they feel may affect the design and layout of the new homes that may be built.

**19a. Type of disability**

An open-ended question gave respondents the opportunity to name the disability, physical or mental, affecting someone in their household.

The table below list all the disabilities mentioned, one column lists physical disabilities and the other column list the mental disabilities.

Physical	Mental/Cognitive/Developmental
Allergies	Attention deficit hyperactivity disorder ( <b>ADHD</b> )
Angina	Recovering alcoholic
Arthritis & Rheumatoid Arthritis	Alzheimer's
Arterial Fibrillation	Agoraphobia
Asthma	Asperger Syndrome
Raynaud disease (spams of the arteries)	Autism
Back pain & Chronic back pain	Behavioural issues
Back disc issues Lower prolapsed disc Slip disc Scoliosis	Bipolar disorder
Crumbling bones in the back- vertebral compression fracture	
Blood vessel inflammation	
High blood pressure	
Bowel problems IBS – Irritable Bowels Syndrome Collapsed bowels	

Physical	Mental/Cognitive/Developmental
Cataract	Claustrophobia
Cancer Breast cancer Leukaemia Liver cancer	
Cerebral Palsy	
High cholesterol	
Chronic Obstructive Pulmonary Disease (COPD)	
Chromosome disorder	
Crohn's disease	
Deafness	Dementia Vascular dementia
Diabetes Diabetics type 2	Depression
Diverticulitis - digestive conditions that affect the large intestine	
Dizzy spells	
Dyspraxia (Developmental co-ordination disorder)	
Eye sight impaired Loss of eye sight	
Emphysema	
Epilepsy	
Fatigue syndrome- Chronic fatigue syndrome (CFS) /ME	Fear of heights
Fibroids	
Fibromyalgia	
Gout	Global development problem- condition that occurs during the <b>developmental</b> period of a child between birth and 18 years
Heart condition Oversized heart	High anxiety
High blood pressure	
Hips	
Hydrocephalus (water on the brain)	
Knees Knee cap problem Knee replacement	
Kidney infection	
Leg fracture	Learning disability
Lumbar spondylitis (crack in the bone)	

Physical	Mental/Cognitive/Developmental
Memory - No short-term memory	Mental health issues
Mobility	Microcephaly (babies those head is smaller- impaired cognitive development)
Morton neuroma (a burning sensation, tingling, or numbness between the toes and in the ball of the foot)	
Multiple Sclerosis (MS)	
Myalgic Encephalomyelitis (M.E.)	
Neurological damage	Neurological disorder
Nerf damage Neuropathy (nerve damage) Huntington disease (affecting nerve system)	
Obesity	
Old age related	
Osteoarthritis	
Pancreatitis	Personality disorder
POTS – Postural orthostatic tachycardia syndrome	PSTD (Post traumatic disorder)
Psoriasis Skin condition Varicose eczema	
Sciatica Compressed sciatica nerve	Schizophrenia
Scoliosis	Speech, language and hearing issues- <b>problems</b> with speaking, reading, school success, and social skills
Frozen shoulder	
Sleep walking	
Degenerative spine disease Lumbar spinal deficiency (Vitamin D deficiency) Spinal injury Kyphosis - abnormally excessive convex curvature of the spine Spine problem – Wear and tear of the spine Spinal stenosis (narrowing of the spaces within your spine)	
Stroke Transient Ischaemic attack - mini stroke-temporary disruption in the blood supply to part of the brain	
Sudden death syndrome- used for the many different causes of <b>cardiac arrest</b> in young people	
No sweat glands (can overheat) need cool house – NFJ - Naegeli-Franceschetti-Jadassohn (NFJ) syndrome	

Physical	Mental/Cognitive/Developmental
Overactive thyroid	
Thrombosis	
Tuberculosis	
Collapsed veins	
Crushed vertebrae in neck	
Vertigo	

**19b. How condition affects day-to-day living**

An open-ended question gave respondents the opportunity to say how the disability affects the household member's day-to-day living. The results have been coded into 14 categories and are listed below.

Base: All answering, 151 respondents giving 257 answers

Base	151 100%
How does it affect your day-to-day living?	
Mobility/limited mobility	87 58%
Housebound/struggle to leave house	14 9%
Breathing problem	20 13%
Cannot go out alone/need supervision/24h/7 care	21 14%
Need own space inc outdoor space	21 14%
Claustrophobia	4 3%
Fear of heights/vertigo	20 13%
Difficult social interaction/Sensory issues	20 13%
Scared about new situation/panic attack/anxiety	15 10%
Cannot do daily tasks	11 7%
Cannot grip/lift things	7 5%
Likes routine/ritual	2 1%
Blind or Deaf	2 1%
Permanent pain	13 9%

As can be seen from the table alongside, a majority of respondents answering this question have someone in their household with mobility issues, 58%.

Over one in ten, 14%, have someone who cannot go out alone/needs supervision/24/7 care. A similar rate has someone who needs their own space/outdoor space, 14%.

13%, have someone with breathing problems, and a similar rate of suffer from vertigo, and also have someone who has difficulties with social interaction/sensory issues.

### 20a. Disabled adaptation(s) to the home

Base: All respondents answering, 373, non-response (6), 2%

Base	373
Do you have /or need any adaptations to your home because...	
Yes, have	46 12%
Yes, need	88 24%
No	273 73%

12% of respondents said they already have disabled adaptations in their home and twice as many said they need some, 24%.

## 20b. List of adaptations household member have

An open-ended question gave respondents the opportunity to say which adaptation they already have in their home. The results have been coded into 12 categories and are listed below.

Base: All answering, 40 respondents giving 67 answers

Adaptations residents currently have	
Base	40
Stairs rail/grab rail	21 53%
Toilet rail/grab rail	2 5%
Bath rail/grab rail	14 35%
Wheelchair access	3 8%
Raised toilet seat	6 15%
Bath seat	6 15%
Disabled taps	1 3%
Chair lift	2 5%
Wet room	3 8%
Fire alarm for deaf	1 3%
Panic button	1 3%
other	7 18%

This question asked the respondents to list the adaptations they already have in their home.

As can be seen from the table above, respondents mainly have adaptations consisting of support rails or grab rails.



### 20c. List of adaptations household member need

An open-ended question gave respondents the opportunity to say which adaptation they need in their home. The results have been coded into 12 categories and are listed below.

Base: All answering, 85 respondents giving 166 answers.

What adaptations residents need	
Base	85
Wet room/walk-in shower	32 38%
Support rails/extra	28 33%
Bath chair	8 9%
Stair lift	4 5%
Adaptation to kitchen/Disabled taps	7 8%
2 toilets (upstairs/d-ownstairs)	15 18%
No stairs/limited stairs	32 38%
Additional room	17 20%
Easy access to entrance	12 14%
Hoists	1 1%
Safety door/added security	3 4%
other	7 8%

This question asked the respondents to say which type of adaptations they need.

As can be seen, the adaptations in most demand are wet room/walk-in shower, housing with no stairs/limited stairs, support rails/more support rails, and an addition room.

From interviewer feedback we know there are a number of homes where someone is sleeping in the living room because they can't climb the stairs.

**21. Provide or receive regular care and or assistance to another Fullers Slade resident**

Base: All respondents answering, 372, non-response (4), 1%

Base	372
Do you provide or receive regular care and/or assistance ...	
Yes	43 12%
No	329 88%

12% of respondents said they provide or receive regular care and/or assistance to other residents in Fullers Slade.

**22. Want to move near relatives and close friends – if new homes were built**

Base: All respondents answering, 376, non-response (-), -%

Base	376
If new homes are to be built and you have to move, is the...	
No	325 86%
Yes	51 14%

If new homes were to be built and residents are moving to a new home, 14% of respondents said they would like to move near relatives or close friends.

An additional question asked respondents to give name and address of the relatives or close friends they would like to move next to. This list is part of the data excel file.

Some respondents took this opportunity to ask not be re-housed next to a particular person/household.

These questions assume that everyone will remain on the estate and refers to close proximity.

## Section five: Health and wellbeing

### 23a. The health and well being issues residents and their families are worried about

Base: All respondents answering, 344, non-response (32), 8%

Base	344
What three things around your own and/or your family's he...	
Loneliness	46 13%
Stress and/or anxiety (if there are specific triggers)	155 45%
Depression	11 3%
Panic attacks	4 1%
Being overweight	33 10%
Being underweight	8 2%
Alcohol	5 1%
Smoking	19 6%
Sexual health	1 0%
Healthy eating	26 8%
Nutrition	19 6%
Breathing problems	65 19%
Dementia	8 2%
Falls	27 8%
Mental health/wellbeing	92 27%
Not applicable	104 30%

Respondents were asked to name three health and wellbeing conditions or issues that their households are concerned about. If we take all respondents giving at least one answer, 64% of respondents listed at least one health and well being concern.

The two biggest worries for respondents and their families are stress and/or anxiety, 45% and mental health/wellbeing, 27%.

46 respondents, 13% have concerns about loneliness.

### 23b. One thing residents would like to do to improve their health and wellbeing

An open-ended question asked respondents to name one thing that they would like to do to improve their household's health and wellbeing. The results have been coded into 17 categories.

Base	253
What one thing would you like to do to improve your/your ...	
Knowing what is going on with Regeneration	35 14%
To move away from the estate	6 2%
To stay close to support network	24 9%
Suitable housing for household	83 33%
Better access to medical care	22 9%
Healthy eating choices/shops with/allotment	16 6%
Safer environment away from asb/drugs	30 12%
Better access to sport & fitness activities	11 4%
Affordable family activities	15 6%
Community centre with classes/to socialise	29 11%
To be better off financially/cost of rent	10 4%
Keep green areas	35 14%
Clean environment	13 5%
To go out more/To be more active	7 3%
Activities for children/youth club	26 10%
Don't want to move	12 5%
Weightloss	3 1%

Base: All answering, 253 respondents giving 377 answers.

A third of the respondents, 33%, said that their household's health and wellbeing would improve if they lived in a property suitable for their household needs.

14% of respondents said their household's health and wellbeing would improve if they knew what is happening with the regeneration of Fullers Slade.

14% of respondents said their household's health and wellbeing would improve if they knew that the council would maintain the green areas.

12% said their household's health and wellbeing would improve if they lived in a safer environment away from antisocial behaviour and drug abuse.

## Section six: Getting involved & keeping people informed

### 24. Interested in finding out more about the Neighbourhood Employment Project

Base: All respondents answering, 372, non-response (4), 1%

Base	372
As part of the Fullers Slade regeneration process, YourMK...	
Yes	111 30%
No	261 70%

Just under a third of respondents, 111, said someone in their household would be interested in finding out about the Neighbourhood Employment Project.

### 25. Would like information from Milton Keynes Council translated

Base: All respondents answering, 370, non-response (6), 2%

Base	370
Would you like to have information from YourMK translated...	
Yes	6 2%
No	364 98%

A low rate of respondents, 2%, said they would like to receive information from Milton Keynes Council to be translated into a language other than English.

An additional question asked the respondents to name the language they would like the council to translate the information into.

5 respondents named the 5 different languages they would like the Council to translate the information into, Hungarian, Somali, Spanish, Swahili and Tamil.

## 26. Would like information from Milton Keynes Council in another format

Base: All respondents answering, 372, non-response (4), 1%

Base	372
Would you like to have information from YourMK in another...	
Yes	12 3%
No	360 97%

12 respondents said they would like to have the information from Milton Keynes Council in another format.

An additional question asked the respondents to say in which format they would prefer to get information from the council; 9 said they would like the information in large print.

## 27. Willing to be contacted by email

Base: All respondents answering, 372, non-response (4), 1%

Base	372
If you have internet at home, can YourMK or PPCR contact ...	
Yes	249 67%
No	123 33%

This question asked respondents, if they have access to the internet at home, whether Milton Keynes Council and/or PPCR can contact them by email.

Nearly 70% of respondents agreed that Milton Keynes Council and/or PPCR could contact them by email.

## 28. Would like more information /updates about the RSG

Base: All respondents answering, 368, non-response (8), 2%

Base	368
Would you like more information/-updates about the Fullers...	
Yes	236 64%
No	112 30%
Part of the RSG	7 2%
Gets updates from friend/neighbour	13 4%

64% of respondents said they would like more information or updates about the Fullers Slade Residents Steering Group.

4% of added that they get their information/updates from friends or neighbours, those who belong to the RSG and/or from the RSG Facebook page.

## Final Comments

Although the questionnaire did not ask respondents for any final comments, fieldworkers recorded respondent's comments where they elicited them without being prompted.

The results have been coded into 14 categories and are listed below.

Base: All answering, 71 respondents giving 112 answers

Final comments	
Base	71 100%
Allocations	9 13%
Community	8 11%
Vulnerable residents	4 6%
Design	5 7%
Health & Wellbeing	1 1%
Information	19 27%
Want to move	8 11%
Neighbours ASB	11 15%
No demolition	7 10%
Repairs & maintenance	23 32%
RSG	3 4%
Litter/cleaning/waste management	4 6%
Concerned about rent/costs	4 6%
Don't want to move	6 8%

Looking at the table above, we can see that respondents who volunteered additional comments have two main concerns, repairs and maintenance and more information about the regeneration.