

# Pharmaceutical Needs Assessment 2022



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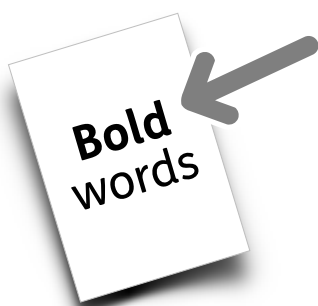
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In this Easy Read document, difficult words are in **bold**. We explain what these words mean in the sentence after they have been used.



Some words are [blue and underlined](#). These are links which will go to another website which has more information.

# Introduction



Milton Keynes Health and Care Partnership is looking at pharmacy services in our city.



We have written a **Pharmaceutical Needs Assessment (PNA)**.

A **Pharmaceutical Needs Assessment (PNA)** is a document that explains what pharmacy services are needed.



You can read the full PNA here:  
[www.milton-keynes.gov.uk/sites/default/files/2022-09/Milton%20Keynes%20Final%20PNA%202022.pdf](http://www.milton-keynes.gov.uk/sites/default/files/2022-09/Milton%20Keynes%20Final%20PNA%202022.pdf)

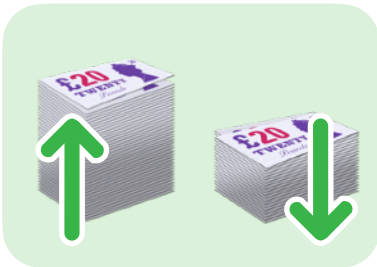
# The main things we found out

## About Milton Keynes

We found out:



- About 270,000 people from lots of different ethnic backgrounds live in Milton Keynes.



- Some parts of Milton Keynes have a lot of money, and some parts do not have a lot of money.



- Milton Keynes will have around 5000 more people living there in the next 10 years.

## Pharmacies and services

We found out:



- Milton Keynes has 47 pharmacies. This includes 2 Distance Selling Pharmacies (DSPs) - these are pharmacies that post your medicines to you.



- Most people in Milton Keynes can walk from home to a nearby pharmacy in 20 minutes.



Pharmacy services include:

- Giving you medicine that your doctor has told you that you need.



- Selling medicines.



- Giving you advice about how to keep healthy.



- Safely getting rid of your medicines.



- Helping you with advice and medicines to deal with common, not very serious illnesses, like coughs, colds and upset tummies.



Some pharmacies in Milton Keynes also offer help to stop smoking, stay safe during sex, and give you a flu jab.

## Issues and illnesses

We found out:



- The amount of people in Milton Keynes who have blood pressure and weight issues is high, the same as the average in England.



- The amount of people who smoke in Milton Keynes is close to the average in England.



- People living in areas of Milton Keynes that do not have a lot of money smoke more.



- Pharmacies give help and support with smoking, blood pressure and weight issues.

# What people said



We asked people questions about pharmacies in Milton Keynes to find out what they think about them.

180 people answered these questions. From their answers we found that:



- Most people have a pharmacy that they prefer to go to.



- Most people said their pharmacy was either good or excellent.



- Just over half of the people visit a pharmacy once a month or more.



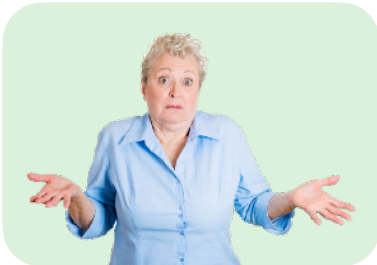
- Most people found it very easy to talk to staff at their pharmacy during COVID-19.



- Most people drive to their pharmacy in a car.



- Most people knew about the services that their pharmacy provides.



- Only a few people knew about the Advanced Services, like the New Medicines Service and Community Pharmacist Consultation Service.

## General

In general we found out that:



- There are lots of different pharmacy services in Milton Keynes to meet people's health needs.



- People are able to get to and use these pharmacy services.





We think that Milton Keynes has a good number of pharmacies now and over the next 3 years.



We think that they provide a good service.



We will check the number of pharmacies and their services to make sure they are right for people's needs.

# Ways we can be better



We found out some ways that pharmacy services in Milton Keynes can be better:



- We need to keep checking on pharmacy services in Milton Keynes.



- Pharmacies should help people to be healthy and make people more aware of their services.



- All pharmacies in Milton Keynes should try to provide the services needed by their patients.



- Everyone should be able to get to and use pharmacies.

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