

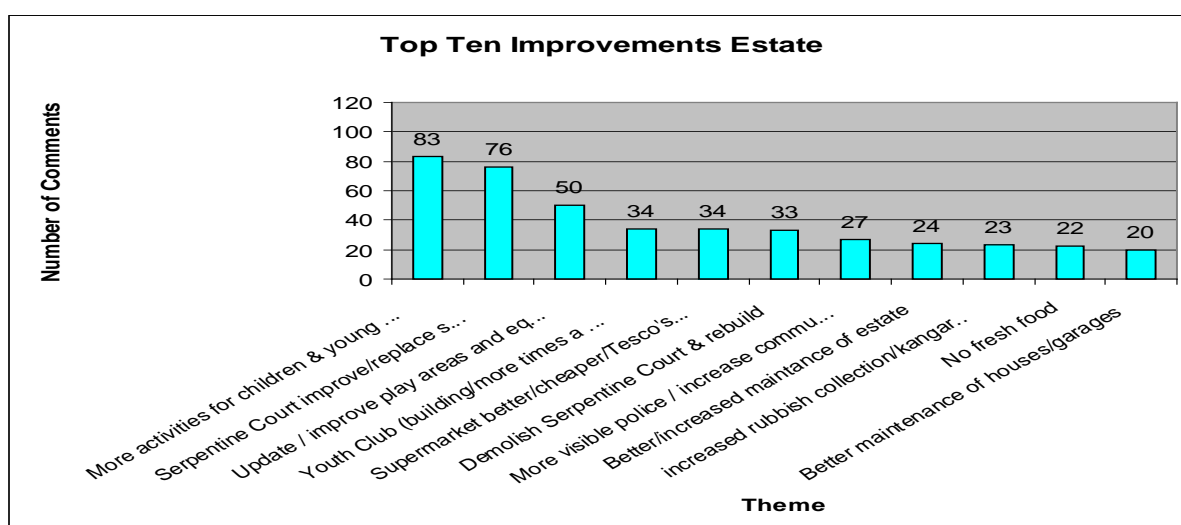
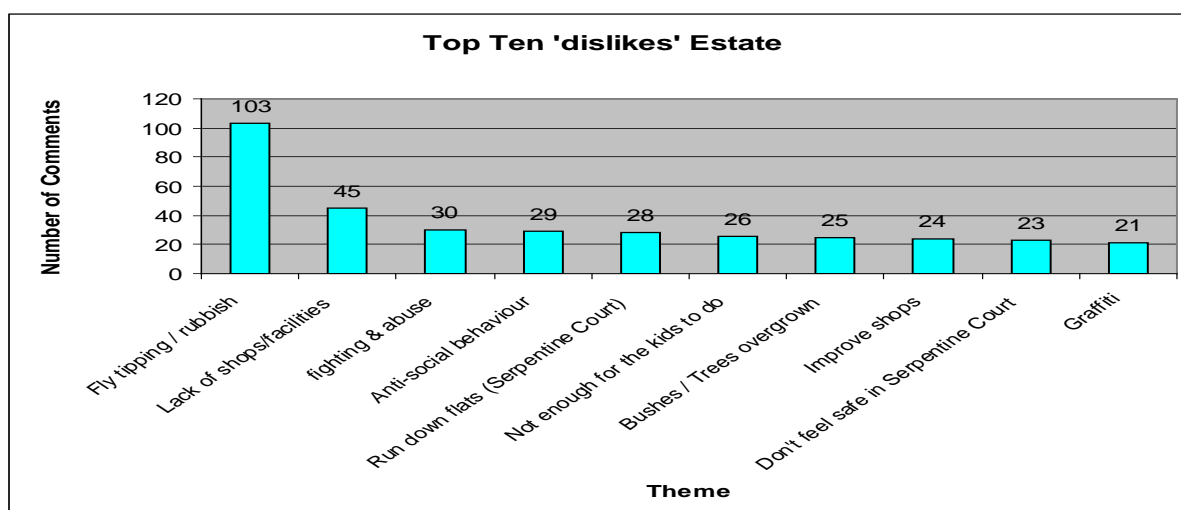
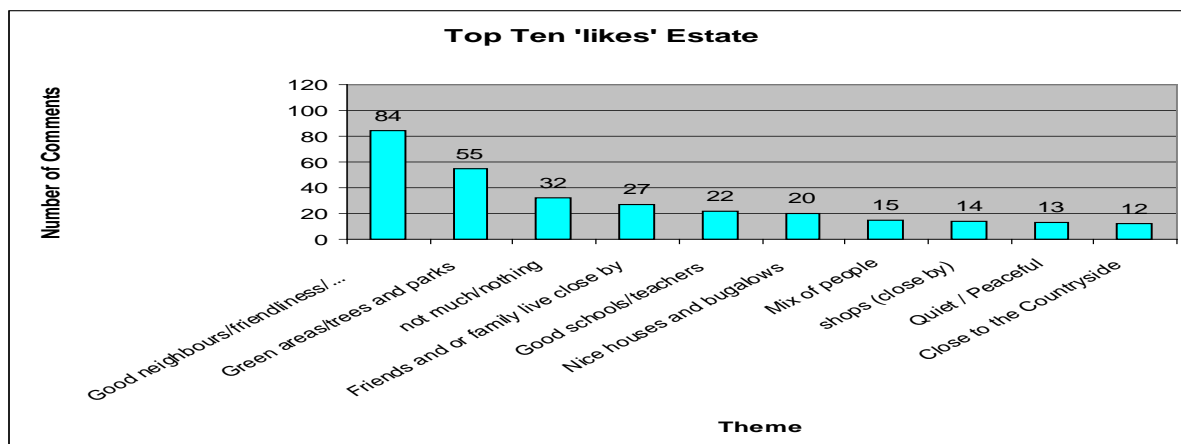
Appendix 2.1

Summary of Responses

Placecheck top ten comments

The questionnaires were completed during the summer of 2007

There are 2200 properties on the estate and 427 questionnaires were returned which gives a response rate of 19.40%.



Section 3 - Your Future Your Choice

Appendix 3.1

Publicity of
Planning for Real Events

THE LAKES ESTATE

YOUR FUTURE YOUR CHOICE



PLANNING FOR REAL

A Neighbourhood Plan is being prepared for the Lakes Estate. For the first time Neighbourhood Plans allow local people to come together to shape the future of their areas and produce planning policy that the Council and developers must follow. A Neighbourhood Plan will give a big boost to improving the Lakes Estate and we would like EVERYONE to get involved. We have been touring the estate with questionnaires getting your views. The next stage is to do some detailed planning of how we want the Estate to develop over the next few years. PLEASE find a few minutes to drop in to the following events and get involved.

Monday 16th July The Warren, Serpentine Court
11am – 2pm or 6.30pm – 8.30pm

Thursday 19th July Water Hall School, Fern Grove
8.30am – 10am or 2pm-4pm

Wednesday 25th July Lakes Community Centre,
10am – 8pm

Monday 30th July Water Eaton Church Centre
2pm – 8pm



YOUR FUTURE, YOUR CHOICE

A while ago some residents visited other areas of the country to find out what they have achieved, this is what they said



"They've worked with residents to increase the size of gardens and improve parking"



"They've done work to join up streets and introduce new homes."



They've built new houses, flats and shops that fitted in with what was already there".

This is your opportunity to have your say on what is included in the plan that will shape the future of your community

Section 3 - Your Future Your Choice

Appendix 3.2

Planning for Real Summary Report

Report from Lakes Estate Planning for Real consultations

This report summarises the results of four Planning for Real events undertaken within the Lakes Estate in July and August 2012 to inform the neighbourhood planning process. The Planning for Real displays were also taken to summer play schemes in August 2012. Over 120 people participated in the various events.

In total 855 flags were placed on the Planning for Real plan of the estate and 101 people suggested *one thing* that they felt would improve the estate. Pin-boards asked questions about specific issues such as Serpentine Court, Open Space and Street Improvement.

The Planning for Real consultations built on a questionnaire survey conducted throughout the Lakes Estate from June – August 2012. The survey mainly gathered comments regarding non-spatial issues but where these related to the results of the Planning for Real consultations these are mentioned below.

The results are summarised below together with suggestions as to policies/objectives to be included in the draft neighbourhood plan (DNP) and where further work is needed. Note that the draft neighbourhood plan would be a draft for further consultation with residents and business owners.

New development

There seemed to be support for the idea that new development has to happen on the Lakes Estate in order to fund improvements as 25% of the flags were identifying sites for new development. Indeed residents could see the benefit of some new development in providing new facilities and jobs, and in helping to change the image of the estate.

85 answers to the specific question on the pin board said that Serpentine Court should be demolished and rebuilt. Only 3 said it should be retained. Post-it note comments cited the run-down appearance and feelings of a lack of safety. Regarding the form that a replacement shopping area should take 43 preferred a 'town square', 39 a 'high street' and 22 a 'precinct'.

[add survey results regarding Serpentine Court likes/dislikes and demolition.]

92 (11%) were sites for shops. 41 of these were identifying a site for a supermarket, and the remainder were sites for shops in general or for branches of specific chains. 33 of these identified the central area currently occupied by Serpentine Court or Bramley Grange as being the best location for new shops. 11 identified the point where the central green area meets Stoke Road. 7 of the 'One Thing' wall respondents said that more or improved shops would make the most difference to the estate.

46 (5%) were sites for housing. These were quite dispersed around the estate.

29 (3%) were sites for a family pub/restaurant. 7 flags suggested this should be off Stoke Road, either by the Warren green space or by the canal foot bridge, 6 suggested the Serpentine Court site.

28 (3%) were sites for a petrol station, 7 of these suggested the site near the roundabout where Stoke Road meets Lomond Drive.

15 (2%) were sites for a hotel, Stoke Road/Lomond Drive or Stoke Road/the Warren seemed to be the most favoured sites

15 (2%) were sites for employment or training facilities

Conclusions

Proposals for three types of development have emerged from this consultation. As we develop these proposals there may be some synergy between the three:

- *A new neighbourhood centre to replace Serpentine Court to include shops (perhaps including a small supermarket), community facilities, office/employment uses and perhaps some flats.*
- *Strategic commercial developments such as a pub/restaurant, a hotel or a filling station.*
- *New housing which is likely to be developed through a number of small infill sites.*

In each case work is needed to evaluate suitable sites and assess their feasibility.

Further work required:

- *an options appraisal to identify the best site for a neighbourhood shopping centre between the Serpentine Court site and Stoke Road by the Warren open space. The centre to include retail, small office/studio space, community facilities and housing.*
- *design work to create an indicative masterplan for the neighbourhood centre.*
- *design work to identify how housing infill sites could contribute to the development of a safer, more legible and connected estate.*
- *a feasibility study/options appraisal for a filling station and/or pub/restaurant and/or hotel on one of three sites: Drayton Road opposite Strangford Drive, junction Lomond Road/Stoke Road, Stoke Road by the Warren open space.*

Draft neighbourhood plan should encourage:

- *proposals for the demolition and redevelopment of Serpentine Court subject to a design brief being produced following an options appraisal on a new neighbourhood centre.*
- *proposals for a filling station, pub restaurant and hotel at one of three sites subject to a feasibility study/options appraisal and the preparation of a design brief.*

Street improvements, parking and housing

The biggest number of flags requesting environmental improvements, 69 (8%) were improvements to the street scene although this category overlaps with another popular one, parking with 56 flags (7%). 58 out of 73 pin-board respondents said that parking was an issue on their street. There may also have been some overlap with comments about improving play facilities and green space. 5 (8%) of the 'One Thing' respondents said safer streets would make the most difference within the estate.

[add survey results about dislike of garages]

10 suggestions were for additional railings within the estate the majority of these at different points along Drayton Road, in addition there were two calls for traffic calming and three for improved crossings. This indicates that the 'ring-road' formed by Drayton Road, Stoke Road and Lomond Drive is seen as a safety problem.

9 flags suggested a home zone or play street. There was no one street where there was a stronger call for this than others.

7 flags suggested new road links – most for a link between Fern Grove and Windermere drive. Others suggested a new road linking Doon Way and Tummell Way.

Other suggestions were more varied including 4 suggesting that garages be 'done-up' and 7 suggesting they be removed. There were various calls to improve garden boundaries and to re-surface roads. Post-it notes on the pin-boards suggested that the street layout was impractical and dated with people having a long walk to their cars and deliveries being awkward.

19 flags suggested that parking bays should be designated. 27 called for more or improved parking bays. Parking problems were spread throughout the estate but Phase 1 and in particular the area round Tummell Close/Way and Garry Close seem to report to most. Pavement parking was identified as an issue by a number of respondents. Although this is mainly a behavioural issue, better design would discourage it.

The re-design of housing was mentioned by only 5 flags (1%) but 7 people (11%) mentioned this on the 'One Thing' wall with the introduction of pitched roofs being a common suggestion.

Conclusion

The consultation reveals dissatisfaction with the layout of existing streets. This is expressed in a number of different ways, most frequently through frustrations regarding parking. Remedies are not straightforward but those residents who have had the opportunity to go on study visits of other remodelled estates know what can be achieved. Design work is needed to show what could be possible.

Further work required

- *design workshops to develop proposals for street improvements in all four phases including the demolition of garages, which can then be consulted upon with residents*
- *design workshops and feasibility assessments to identify suitable sites for additional housing drawing on suggestions made by residents.*

Draft Neighbourhood Plan should encourage:

- *a programme of street remodelling to provide a more attractive, safe, efficient and legible street scene throughout the estate and provide adequate parking close to homes.*

- *proposals for new housing on agreed sites where this helps to raise the overall quality of housing on the Lakes Estate, and provide a more attractive and legible network of streets. New housing should link with existing streets.*
- *one or more vehicular east-west links through the redeveloped Serpentine Court site.*
- *proposals which give Drayton Road, Lomond Drive and Stoke Road the character of residential streets with housing (and where appropriate other development) addressing the street. Proposals which further calm these streets, including the replacement of pedestrian subways with surface crossings.*

Play, sport and fitness and green space

Play and green space were the most important issues identified by the 'One thing' wall. With 22 (34%) of suggestions mentioning improved parks or play facilities.

We asked specific questions about this on our pin boards and 58 out of 93 respondents said they felt more outdoor play space for young children was needed. Regarding recreation space for older children 76 of 101 respondents wanted more. 56 of 72 respondents felt that there were safety issues regarding open space. 59 of 69 respondents felt that more equipment and facilities were needed in the estate's open spaces. Only 17 of 72 respondents felt they had a sense of ownership over the open spaces near their homes. Some post-it notes drew attention to the hilly nature of much of the green space which obscures sight-lines and makes them difficult to use.

54 flags (6%) were calling for new or improved play facilities and 35 (5%) for sports and fitness facilities. It is difficult to distinguish between these two as for example flags asking for space to play football could mean formal pitches or kick-about areas.

21 flags called for new or improved play equipment. 7 specifically called for a skate park. There were equal numbers calling for improved play for younger and older children. 16 of the flags calling for improved play space were on the Warren open space. Other flags were more dispersed around the estate.

15 flags called for space to play football, 14 for a fitness trail. Suggested locations for these were quite dispersed with the bend in Drayton Road by Garry Close, Tummell Way perhaps the most popular.

26 flags (3%) were calling for improvements to green space within the estate including improved parks, community gardens, village greens and 're-landscaping'. No one suggestion was predominant. Phase 1 residents seemed to most want green space improvements.

Conclusions

Many residents state they want more recreational space even though there is an abundance of green space within the estate. They seem to be crying out for green space that is useable. Much space within the estate is not well overlooked, fragmented and rendered unsuitable for most recreational uses by hillocks.

Further work needed

- *development of a green-space strategy for the estate including development of play and sports facilities for younger and older children and adults, informal recreational space and wildlife areas. The objectives should be to make green space safe and usable, to create a variety of types of green-space at different scales. This is likely to involve exchanging quantity for quality by allowing some development on underused space and in places enclosure of space into private gardens where overlooking cannot be achieved. Investigate whether the Warren open space could become a 'central park for the neighbourhood linking to the canal and the linear park beyond across a calmed Stoke Road.*

Draft neighbourhood plan should encourage:

- *new development within the estate to contribute to the implementation of the green space strategy.*

Community and youth facilities

42 flags (5%) called for new or improved facilities for young people in addition to the calls for improved sport and play facilities above. 17 of these chose the flag "activity club for children and teenagers" and 13 called for a "children and young people centre". The centre of the estate, either on the Serpentine Court site or the Warren open space was the preferred location for these indicated by 22 flags.

24 (3%) called for more general community facilities. 14 of these wanted a Healthy eating café. The Serpentine Court site was the most favoured location.

Conclusion

There is a concerted campaign within the estate for a children and young people's centre. This should not be dismissed as it indicates a concern that there is insufficient provision for young people. A spatial plan cannot in itself deliver such a centre, it can only facilitate its delivery by allocating land where such a facility could be built or incorporated within a larger development.

Further work to be done (outside the scope of neighbourhood planning)

- *An audit of youth and community provision within the Lakes Estate (both activity and the buildings it takes place in) to identify what is lacking, whether best use is being made of community buildings and whether gaps could be filled by an additional building. The study should take into account the likely effect of Serpentine Court being demolished.*
- *If the audit indicates that new or replacement youth and community facilities are needed a business plan to be developed to raise funding build and sustainably operate them. This might be based on allowing a community trust to develop retail or other employment space to provide an income to support community spaces.*

Draft Neighbourhood Plan to encourage

- *adequate provision of youth and community facilities in any redevelopment of the neighbourhood centre*

Other issues

32 flags (4%) called for improvements to footpaths. Nearly all of these had simply chosen the 'Improve Footpaths' flag. These were dispersed around the estate.

33 flags (4%) identified that parts of the estate felt unsafe at night, and 17 flags (2%) that parts were unsafe during the day. 24 (3%) called for improved lighting. 29 of the flags reporting lack of safety were in the Serpentine Court area; the remainder were distributed around the estate. The most reports of poor lighting (7) were in phase 1.

20 flags (2%) identified accessibility issues, with 13 calling for more dropped kerbs and 6 calling for all facilities to be fully accessible. No one area was singled out.

The remaining spatial issues identified by flags were way-finding (13), cycling facilities (11), improvements to existing housing (5), bins (4) and public transport (2)

Conclusions

There is dissatisfaction with the state of the segregated footpaths which run through the estate and are the main walking connections. In part this arises from lack of maintenance but the segregation makes maintenance relatively costly as routes are duplicated and creates problems of safety. Comments regarding cycling, lighting and accessibility also reflect the poor state of the public realm within the Lakes Estate.

Further work needed

- *As the design work identified above progresses the various projects need to be integrated into a masterplan for the Lakes Estate which will include walking and cycling connections. It is best if these are integrated with streets.*

Draft Neighbourhood Plan to encourage:

- *policies around sustainable transport (walking, cycling and public transport), accessibility and street safety which are particular to the needs of the Lakes to ensure that these issues are carefully considered in further policy development and planning decisions. Simple, high quality streetscapes should reduce the cost of maintenance in the future.*

Non spatial issues

60 flags (7%) called for improved maintenance of housing and public space within the estate and 62 (7%) dealt with other non-spatial issues. 25 of the latter were calling for more police/PCSOs.

Conclusion

These issues need to be considered by the Neighbourhood Action Group. Although we have identified them as non-spatial some of them are exacerbated by design defects. Concerns about policing illustrate the lack of overlooking on many routes through the estate and concerns about maintenance illustrate how difficult to maintain the current form of the estate is.

Section 3 - Your Future Your Choice

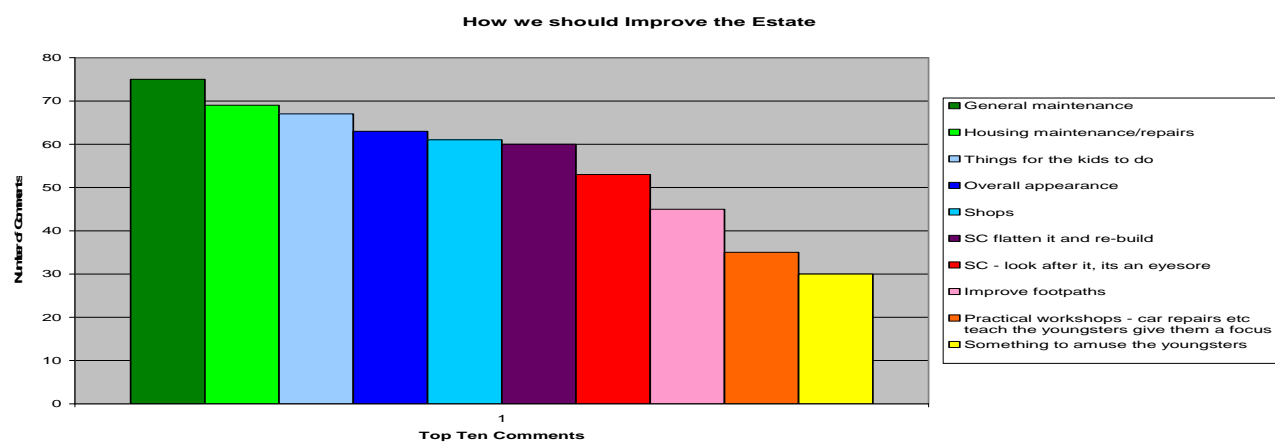
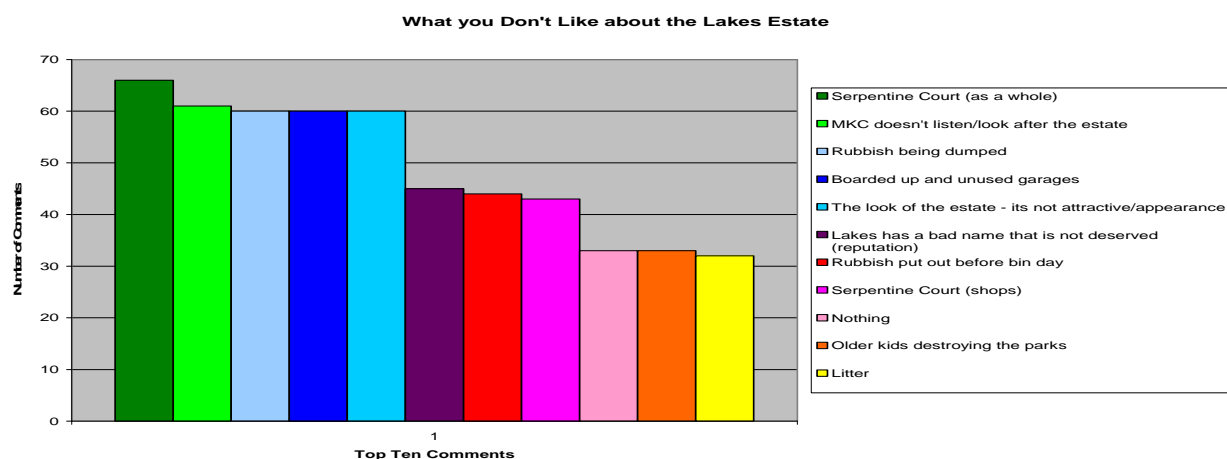
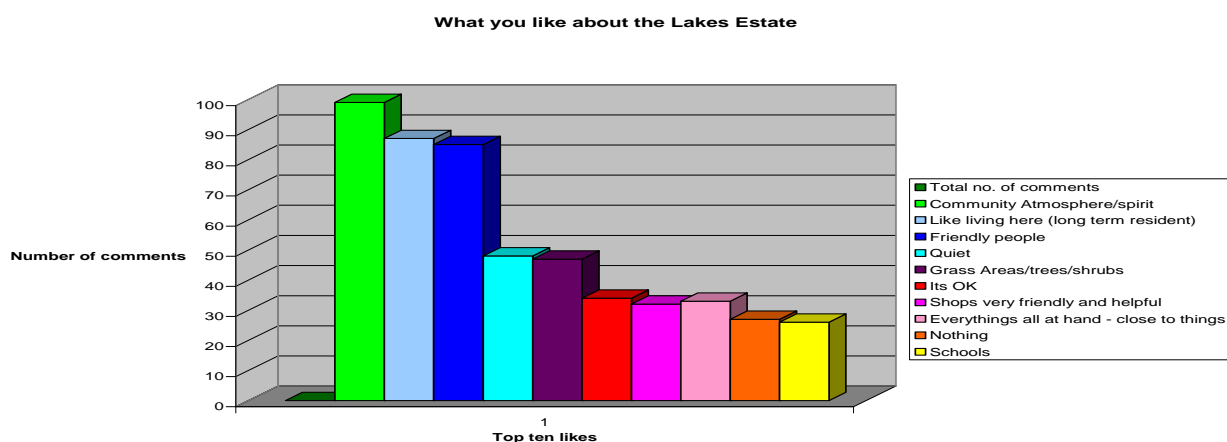
Appendix 3.3

Questionnaire Responses

Neighbourhood Plan Questionnaire Results

The questionnaires were completed during the summer of 2012

There are 2200 properties on the estate and 519 questionnaires were returned which gives a response rate of 23.90%.



Section 3 - Your Future Your Choice

Appendix 3.4

Change One Thing Responses

The Lakes Neighbourhood Plan - If you could change just ONE thing what would it be?		
Session	Issue	Response
The Warren - morning	Improvements	More ramps everywhere so people with mobility issues can get about
The Warren - morning	Community	Universal "hub" building for services operating in area including children and youth with sufficient indoor / outdoor areas and parking
The Warren - morning	Improvements	Gabled roofs.
The Warren - afternoon	Community	Stop gangs - people carry knives
The Warren - afternoon	Open Spaces	More green areas
The Warren - afternoon	Recreation	Skate Park x 2
The Warren - afternoon	Open Spaces	More space
The Warren - afternoon	Improvements	Safer streets
The Warren - afternoon	Community	Children to change to become more responsible
The Warren - afternoon	Community	More respect between adults and children
The Warren - afternoon	Improvements	Better paths
The Warren - afternoon	Improvements	Sver
The Warren - afternoon	Recreation	Rapping Studio
Water Hall School - morning	Improvements	Pitched roof
Water Hall School - morning	Open Spaces	Wheelie bins to stop spilt rubbish (bin men don't sort this)
Water Hall School - morning	Improvements	Knock houses down
Water Hall School - morning	Improvements	Knock down Serpentine Court
Water Hall School - morning	Improvements	Pitched roof on all houses
Water Hall School - morning	Community	More police to make for a safer place for all
Water Hall School - morning	Improvements	Streets to be safer and better for kids to play in
Water Hall School - afternoon	Community	Neighbourhood Watch
Water Hall School - afternoon	Community	More shopping facilities
Water Hall School - afternoon	Improvements	Improved parking x 2
Water Hall School - afternoon	Improvements	Demolish and start again
Water Hall School - afternoon	Community	Improve shops and facilities
Water Hall School - afternoon	Community	New shops and play parks
Water Hall School - afternoon	Improvements	Make children safe. More parks. Demolish and start again.
Water Hall School - afternoon	Improvements	Better maintenance of houses / repairs.
Water Hall School - afternoon	Community	People looking after the place.
Water Hall School - afternoon	Community	Well behaved responsible neighbours.
Water Hall School - afternoon	Community	Serpentine Court
Water Hall School - afternoon	Community	Demolish Serpentine Court and start again
Water Hall School - afternoon	Community	Improve the shops
Water Hall School - afternoon	Community	Better community.
Community Centre - 10 - 7	Recreation	More play areas for children and reduce crime
Community Centre - 10 - 7	Community	A place for young people to go
Community Centre - 10 - 7	Community	Social status
Community Centre - 10 - 7	Community	Attitude to residents. More pride.
Community Centre - 10 - 7	Improvements	We want The Lakes Estate to look better than now.
Community Centre - 10 - 7	Open Spaces	We want parks like Netherfield
Community Centre - 10 - 7	Improvements	I don't like the houses in the streets that have cracks.
Community Centre - 10 - 7	Improvements	Improve image
Community Centre - 10 - 7	Community	Stop people throwing fag butts
Community Centre - 10 - 7	Open Spaces	Too many big kids hang around the parks and damage them
Community Centre - 10 - 7	Recreation	More for teenagers - get them off the streets where they cause trouble
Community Centre - 10 - 7	Recreation	More things for the youth to do (reduce the crime)
Community Centre - 10 - 7	Community	Stop young people from smoking / drinking
Community Centre - 10 - 7	Community	Get rid of Unit 35 Golden Lounge
Community Centre - 10 - 7	Community	More communication along the way even if the news is not what people want to hear

Community Centre - 10 - 7	Improvements	I don't like cars going too fast on my street.
Community Centre - 10 - 7	Open Spaces	I don't like the parks because they are boring. Zzzzz!!
Community Centre - 10 - 7	Community	A children's and young people's centre
Community Centre - Youth	Community	Better places to hang with friends
Community Centre - Youth	Community	More and better shops
Community Centre - Youth	Community	Somewhere better to hang around
Community Centre - Youth	Open Spaces	More football pitches. Thanks.
Community Centre - Youth	Open Spaces	More fields to play in.
Community Centre - Youth	Open Spaces	More football pitches and local youth teams.
Community Centre - Youth	Improvements	Better housing.
Community Centre - Youth	Open Spaces	Parks!
Community Centre - Youth	Open Spaces	Less houses, more open space.
Community Centre - Youth	Community	The shops
Community Centre - Youth	Recreation	More sports fields
Summer Playscheme - 24.7.12	Open Spaces	Cleaner
Summer Playscheme - 24.7.12	Open Spaces	More parks
Summer Playscheme - 24.7.12	Community	Nothing
Summer Playscheme - 24.7.12	Community	No children
Summer Playscheme - 24.7.12	Safety	Cameras to catch vandalism
Summer Playscheme - 24.7.12	Safety	Vandalism
Summer Playscheme - 24.7.12	Community	Improve Serpentine Court
Summer Playscheme - 24.7.12	Improvements	Pathways even
Summer Playscheme - 24.7.12	Community	Youth Club for every age
Summer Playscheme - 24.7.12	Community	Knock down Serpentine Court
Summer Playscheme - 24.7.12	Improvements	Road to connect both sides of the estate together (not in middle)
Summer Playscheme - 24.7.12	Community	Get Serpentine Court sorted out PLEASE
Summer Playscheme - 24.7.12	Safety	Less dangerous round the shops (at night)!
Summer Playscheme - 24.7.12	Open Spaces	The parks
Summer Playscheme - 24.7.12	Community	Bigger community
Summer Playscheme - 24.7.12	Dev't. Option	Restaurant around here not takeaway
Summer Playscheme - 24.7.12	Open Spaces	More parks for the kids to play
Summer Playscheme - 24.7.12	Open Spaces	Make our parks more better by adding more toys and have football pitches
Summer Playscheme - 24.7.12	Recreation	Somewhere for the kids to play football please
Summer Playscheme - 24.7.12	Community	Parents more support. No drinking area (no drugs)
Summer Playscheme - 24.7.12	Recreation	Get a better skate park like rec
Summer Playscheme - 24.7.12	Improvements	The houses! X 2
Summer Playscheme - 24.7.12	Community	Dance class

[illegible]

Section 3 - Your Future Your Choice

Appendix 3.5

List of Flag Locations and Issues

PLANNING FOR REAL®		
The Lakes, Milton Keynes		
Venue: Water Eaton Church Centre		
Phase	Issue	Where
between 2 & 4	Community	Fern Grove
n/a	Community	General / estate wide
n/a	Community	General / estate wide
	5 Community	Serpentine Court
	5 Community	Serpentine Court
between 1 and 3	Community	Stoke Road / The Warren
between 1 and 3	Community	The Warren nr. Playground
between 1 and 3	Community	The Warren open space - lower area towards Stoke Road
	5 Devt. Options	Bramley Grange
	5 Devt. Options	Bramley Grange
between 2 & 4	Devt. Options	Drayton Road railway side
	1 Devt. Options	Grasmere Way
	3 Devt. Options	Lomond Drive / Dere Place
	3 Devt. Options	Lomond Drive / Dere Place
	3 Devt. Options	Lomond Drive / Dere Place
	3 Devt. Options	Lomond Drive / Dere Place - opposite side of roundabout
	5 Devt. Options	Serpentine Court
between 1 and 3	Devt. Options	The Warren / Stoke Road
between 1 and 3	Devt. Options	The Warren / Stoke Road
	5 Devt. Options	Water Hall School
	5 Devt. Options	Water Hall School development site
	1 Improvements	Buttermere Close
	1 Improvements	Buttermere Close
	1 Improvements	Buttermere Close - alley behind houses no.s 57 - 69
	1 Improvements	Buttermere Close - green square
	1 Improvements	Buttermere Close - green square
	1 Improvements	Buttermere Close - top end nr. 64
	1 Improvements	Crummock Place
	1 Improvements	Drayton Road
	1 Improvements	Drayton Road
	1 Improvements	Drayton Road at Buttermere Close
	1 Improvements	Drayton Road by Thirlmere Avenue and Hunter Drive
	1 Improvements	Drayton Road by Thirlmere Avenue and Hunter Drive
n/a	Improvements	General / estate wide
n/a	Improvements	General / estate wide
n/a	Improvements	General / estate wide
n/a	Improvements	General / estate wide
n/a	Improvements	General / estate wide
n/a	Improvements	General / estate wide
	1 Improvements	Grasmere Way
	1 Improvements	Grasmere Way

	1 Improvements	Grasmere Way
	1 Improvements	Grasmere Way / Rydal Way / Ennerdale Close - playground
	4 Improvements	Gwyant Court
	4 Improvements	Ruthven Close
	5 Improvements	Serpentine Court
	3 Improvements	Sheelin Grove
	3 Improvements	Sheelin Grove
	1 Improvements	Thirlmere
	1 Improvements	Thirlmere Avenue - alleyway between 28 and 32
	1 Improvements	Thirlmere Avenue - garages - by no. 26
	4 Improvements	Torridon Court - land behind houses 30 - 40 and near Fern Grove
	4 Improvements	Tulla Court - land behind no. 32 and near Fern Grove
	1 Open Space	Buttermere Close - green space at top end of Close
	1 Open Space	Buttermere Close - green square
n/a	Open Space	General / estate wide
n/a	Open Space	General / estate wide
n/a	Open Space	General / estate wide
n/a	Open Space	General / estate wide
n/a	Open Space	General / estate wide
n/a	Open Space	General / estate wide
	1 Open Space	Grasmere Way
	1 Open Space	Grasmere Way
	1 Open Space	Grasmere Way
	1 Open Space	Grasmere Way playground
	3 Open Space	Laggan Court
	4 Open Space	Ruthven and Burnmoor - footpath between
	3 Open Space	Sheelin / Windermere - play area
	3 Open Space	Sheelin Grove
	3 Open Space	Sheelin Grove
	4 Open Space	Torridon
	1 Recreation	Buttermere Close - green square
between 2 & 4	Recreation	Drayton Road / Leon School
n/a	Recreation	General / estate wide
	1 Recreation	Grasmere Way playground
	1 Recreation	Grasmere Way playground
	1 Recreation	Grasmere Way playground
	3 Recreation	Laggan Court
	5 Recreation	Serpentine Court
	4 Recreation	Skene play area
	4 Recreation	Skene play area
	4 Recreation	Skene play area
	1 Recreation	Water East Church Centre
between 1 and 3	Recreation	Windermere Drive - open space nr. Cullen Place nos. 37 and 41 (on bend)
	1 Safety	Drayton Road underpass
	1 Safety	Drayton Road underpass

5	Safety	Serpentine Court
5	Safety	Serpentine Court

RESULTS	
eynes	
ession Date: 30/7/12	
Suggestion	No.
New shops (smaller)	1
Greater police / pcso presence	2
Smaller shops on outskirts - in more places	1
Greater police / pcso presence	1
Healthy eating café	1
New shops here	1
Children and young people's centre	1
Youth building	1
Site for supermarket	1
Build a Foyer to provide accommodation for young people	1
New Health Centre	1
Site for new housing	1
Site for a petrol station	2
Site for hotel	1
Site for family pub restaurant	1
Site for a family pub restaurant	2
Site for supermarket	1
Site for a family pub restaurant	1
Site for petrol station	1
Site for new housing	1
Warden controlled sheltered housing	1
Improve footpaths	1
Improve / create parking bays	1
Include unused alleyway into garden boundary please	1
Improve lighting	1
Stop pavement parking	1
Designated parking bays for all residents not just disabled or OAPs - I need to carry my baby and shopping to house.	1
Cycle path	1
Improve parking - more bays	1
Railings wanted here	1
More zebra crossings	1
School children crossing by Thirlmere to Hunter Drive (by tunnel) - traffic calming (too fast)	1
Pelican / zebra crossing	1
Stop pavement parking	1
Improve lighting	1
Designated parking bays for residents	1
Better maintenance / repair of housing	1
Dedicated location for placing rubbish to be collected - fenced in area for each property	1
Traffic calming tables at all junctions	1
Remove garage blocks	1
Replace fencing with walls	1

Improve existing parking	1
Better play equipment	1
Trim back trees to improve parking	1
Do up garages	1
Create a link between these two roads	1
Designated parking bays	1
Remove garage blocks	1
Improve footpaths	1
Block off some alleyways to stop rat runs	1
Do up garages	1
Blocked drain flooding car park	1
Deal with blocked drain flooding car park	1
Keep green area - I like to play in it	1
Seating area wanted here	1
Flowering shrubs to be planted	1
Binmen miss collecting rubbish bags because people put them in different places around their house boundary	1
Area needs to be kept clean	1
Residents need help disposing of large household items	1
Signposting to local facilities and amenities	1
Wheelie bins for household rubbish	1
Create a village green here	1
Create a community garden	1
Seating area wanted here	1
Grant needed to improve our open space	1
Better maintenance of green space	1
Create a seating area	3
Sign post to local facilities	1
Area needs to be kept clean	1
Better education on refuse facilities - bags out all week!	1
Create a seating area	1
Play space for older kids	1
Create an outdoor fitness trail	1
Activity club for children and tennagers	1
Better play equipment	2
Play space for older kids	1
Space to play football	1
Make existing play area safe	1
Activity club for children and tennagers	1
Better play equipment	1
Youth shelter - space for young people	1
Skate Park	1
Activity club for children and tennagers	1
Youth shelter - space for young people	1
I don't feel safe here at night	1
I don't feel safe during the day	1

I don't feel safe during the day	1
I don't feel safe here at night	3

PLANNING FOR REAL® RES		
The Lakes, Milton Keynes		
Venue: Lakes Summer Scheme session		
Phase	Issue	Where
2	Improvements	Allen Close
2	Open Space	Allen Close
2	Improvements	Bala Way play area
2	Recreation	Bala Way play area
2	Recreation	Bala Way play area
2	Recreation	Bala Way play area
2	Recreation	Bala Way play area
5	Devt. Options	Bramley Grange Development Site
5	Devt. Options	Bramley Grange Development Site
1	Recreation	Buttermere play area
1	Improvements	Coniston Way
between 1&2	Improvements	Drayton Park School field
between 1&2	Recreation	Drayton Park School field
2	Devt. Options	Drayton Road - back of Garry Close and Tummell Way - open space
2	Improvements	Ennell Grove
4	Community	Fern Grove - the Bungalow (once used as a Youth Club)
4	Recreation	Fern Grove / Corin Close - open space on corner by nos. 5 + 3
2	Improvements	Garry Close (no. 11)
n/a	Community	General / estate wide
n/a	Community	General / estate wide
n/a	Community	General / estate wide
n/a	Improvements	General / estate wide
n/a	Improvements	General / estate wide
n/a	Improvements	General / estate wide
n/a	Improvements	General / estate wide
n/a	Improvements	General / estate wide
n/a	Improvements	General / estate wide
n/a	Improvements	General / estate wide
n/a	Open Space	General / estate wide
n/a	Open Space	General / estate wide
n/a	Recreation	General / estate wide
3	Community	Laiden Close
2	Improvements	Leon School grounds - Fern Grove / Community Centre side
2	Recreation	Leon School grounds - Fern Grove / Community Centre side
2	Recreation	Leon School grounds - Fern Grove / Community Centre side
2	Recreation	Leon School grounds - Fern Grove / Community Centre side
2	Devt. Options	Drayton Road/Doon Way
2	Devt. Options	Drayton Road /Doon Way
2	Devt. Options	Drayton Roa/Doon Way
2	Community	Maree Close
2	Improvements	Maree Close
2	Improvements	Maree Close

2	Open Space	Maree Close
2	Recreation	Maree Close
2	Recreation	Maree Close
3	Improvements	Meriland Court
2	Improvements	Menteith Close
2	Open Space	Menteith Close
1	Improvements	Rannoch Close
1	Improvements	Rannoch Close
1	Improvements	Rannoch Close
4	Community	Ruthven Close to Water Hall School - footpath
5	Community	Serpentine Court
5	Community	Serpentine Court
5	Community	Serpentine Court
5	Community	Serpentine Court
5	Community	Serpentine Court
5	Community	Serpentine Court
5	Community	Serpentine Court
5	Community	Serpentine Court
5	Safety	Serpentine Court
5	Safety	Serpentine Court
5	Safety	Serpentine Court
3	Devt. Options	Sheelin Grove
3	Improvements	Sheelin Grove
3	Improvements	Sheelin Grove
3	Improvements	Sheelin Grove
3	Recreation	Sheelin Grove / Windermere
1	Devt. Options	Stoke Road / Buttermere
1	Open Space	Stoke Road / Ennerdale Close
1	Open Space	Stoke Road / Ennerdale Close
1	Recreation	Stoke Road / Ennerdale Close
3	Open Space	Stoke Road allotments
1	Devt. Options	Stoke Road development site
4	Community	Strangford Drive
2	Improvements	Tarbert Close
2	Open Space	Tarbert Close
2	Recreation	Tarbert Close
between 1&3	Community	The Warren Park
between 1&3	Open Space	The Warren Park
between 1&3	Open Space	The Warren Park
between 1&3	Recreation	The Warren Park
between 1&3	Recreation	The Warren Park
between 1&3	Recreation	The Warren Park
between 1&3	Recreation	The Warren Park
between 1&3	Recreation	The Warren Park
between 1&3	Recreation	The Warren Park
2	Improvements	Thirlmere (behind)
4	Improvements	Tulla Court
between 3&4	Community	Water Hall development site
between 3&4	Devt. Options	Water Hall development site
between 3&4	Improvements	Water Hall development site
between 3&4	Recreation	Water Hall development site
between 3&4	Community	Water Hall School
between 3&4	Open Space	Water Hall School
between 3&4	Open Space	Water Hall School

between 3&4	Open Space	Water Hall School
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ULTS	
s	
Date: 14.08.12	
Suggestion	No.
Maintain walls	1
Grant needed to improve our open space	1
More lighting - make it safer	1
Better play equipment	2
Space for children to play football	1
Play space for older children / teenagers	1
Vandalism problem at this play area	1
Site for Petrol Station	1
Site for family pub/restaurant	1
Better play equipment	2
Improve existing parking	1
Improve lighting	1
Play space for older children / teenagers	1
Site for new housing	2
Improve footpaths	1
Children and Young People's Centre	1
Safe play space for younger children needed here	1
Our back garden fence has been broken - needs new panels	1
Greater police/pcso presence	2
Practical workshops - car repairs / DIY	1
More newsletters / positive news	1
Improvement of houses	1
Remove garage blocks to create parking spaces	1
Improve existing parking spaces - people park everywhere - not enough garages or spaces	1
Improve footpaths	1
Improve front garden boundary	1
Improve lighting - all lights	1
Around houses create planted areas to encourage wildlife	1
Better maintenance of green spaces	1
Space for children to play football	2
Children and Young People's Centre	1
Improve lighting	1
Outdoor fitness trail	1
Activity club for children / teenagers	1
Better play equipment	1
Site for Supermarket	1
Site for Petrol Station	1
Site for Hotel	1
Greater police/pcso presence	1
Maintain walls	1
Create a play street here	1

Remove shrubs because Council don't maintain them - thorn bushes	1
Play space for older children / teenagers	1
Activity club for children / teenagers	1
Better maintenance / repair of housing	1
Improve lighting	1
Better maintenance of green spaces	1
Do up garages	1
Improve parking - create more bays	1
Tarmac between garages for more spaces	1
Signposting to local facilities and amenities	1
Greater police/pcso presence	3
Children and Young People's Centre	1
New shops here	2
Need better shops	1
Demolish and rebuild but look after those residents who live there now	1
Demolish and replace similar to how it is now	1
Ensure existing tenants of private landlords get opportunity to stay in new Serpentine Court	1
Rebuild and make it safer i.e. CCTV	1
Bins get set on fire	1
I don't feel safe here during the daytime	1
Site for new housing	2
Improve footpaths	1
Improve lighting	1
Better maintenance / repair of housing	1
Better play equipment	1
Site for new housing	1
Re-landscape this area	1
Shrubs along here need cutting back	1
Fence this space in for football	1
Create a Village Green here	1
Site for family pub/restaurant	2
Post box for Phase 4	1
New homes (block alleys)	1
Better maintenance of green spaces	1
Places for ball games	1
Greater police/pcso presence	1
Create a public square	2
Seating area wanted here	1
Better play equipment	3
Space for children to play football	1
Activity club for children / teenagers	1
Outdoor fitness trail	1
Make existing play areas safe	1
Space for children to play football	1
Improve footpaths	2
Create a play street here	1
Children and Young People's Centre	1
Site for new housing	2
Create a play street here	1
Activity club for children / teenagers	1
Children and Young People's Centre	1
Seating area wanted here	1
Grass roofs on buildings	1

We've improved our open space with a small grant	1
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PLANNING FOR RE/
The Lakes, Miltc
Venue: Lakes Summer Scheme

Phase	Issue	Where
n/a	Open Space	Estate Wide
	1 Community	Sycamore Hall
	1 Community	Sycamore Hall
	1 Development option	Sycamore Hall
	1 Recreation	Sycamore Hall
	1 Recreation	Sycamore Hall
n/a	Open Space	Estate Wide
n/a	Development option	In wider Bletchley area
n/a	Improvements	Estate Wide
n/a	Improvements	Estate Wide
n/a	Community	Estate Wide
	3 Development option	Grand Union Canal/Stoke Rd/DC
	3 Development option	Dere Place/Lomand Drive
	3 safety	Grand Union Canal/Stoke Rd/DC
	3 Improvements	Dere Place
	3 Improvements	Dere Place
between 1 & 3	Improvements	The Warren/Stoke Rd end
between 1 & 3	Open Space	The Warren/Stoke Rd end
	1 Improvements	Ennerdale Close
	2 Development option	Doom Way/Tumell Way
	2 Improvements	Tarbert Close
	2 Recreation	Gary Close/ Doon Way
	2 Open Space	Bala Close
	2 Recreation	Bala Way play area
	2 Recreation	Bala Way play area
	2 Open Space	Maree Close
	2 Open Space	Community Centre
n/a	Open Space	Estate Wide
	2 Improvements	Community Centre
	2 Improvements	Corin Close
	2 Open Space	Corin Close
	5 Improvements	Fern Grove/by S Court bus stop
	5 Improvements	Fern Grove-Slope to S Court
	1 Open Space	Leven Close
	1 Improvements	Leven Close
	5 Development option	Serpentine Court
	5 Development option	Serpentine Court
	5 safety	Serpentine Court
	5 safety	Serpentine Court
	5 Development option	Serpentine Court/Bramley Grange
	5 Development option	Serpentine Court
	5 Community	Serpentine Court
	5 Development option	Serpentine Court/Bramley Grange
between 1 & 3	Improvements	The Warren play area
between 1 & 3	Recreation	The Warren play area
between 1 & 3	Open Space	The Warren play area
	3 Improvements	Play area Gorman/Laidon
	3 Recreation	Play area Gorman/Laidon
	3 Recreation	Play area Gorman/Laidon
	3 Improvements	Arrow Place
	3 Recreation	Arrow Place

1 Development option	Windermere/Cullen Place corner
4 Improvements	Rimsdale Court
4 Recreation	Langdale Close
5 Recreation	Waterhall Development site
4 Improvements	Play area Skene
4 Development option	Park between Rutheven/Burnmore
4 Development option	Park between Rutheven/Burnmore
4 Open Space	Skene Close
4 Recreation	Play area Skene
4 Development option	Strangford Drive/Drayton Road railway side
4 Improvements	Fern Grove - Carron Court
4 Recreation	Fern Grove/Tulla Court car park

AL® RESULTS

on Keynes

session Date: 31/7/12

Suggestion	No.
Street flower beds and tubs	1
Childrens and young people centre	3
Practical workshop car repairs	2
Youth music studio	1
Activity clubs for teens	2
Play space for older kids/teens	2
Park -New	1
Minor injuries/walk- in centre	1
Provide dropped kerbs	2
Improve footpaths	2
Ensure facilities accessible	1
Site for family pub/restaurant	3
Site for petrol station	3
I don't feel safe at night	1
Extend gardens for parking	1
Designated parking bays for residents	1
Improve footpaths	1
Create a footpath here	1
Stop pavement parking	1
Site for new housing	1
Provide dropped kerbs	2
Space for kids to play football	1
Area needs to be kept clean	1
Safe space for younger children	1
Use this space for informal play	1
Street flower beds/ tubs wanted	1
Skate park	1
Improve front garden boundary	1
Provide dropped kerbs	1
Provide dropped kerbs	1
Residents need help with lge van	1
Provide dropped kerbs	1
Improve footpaths	1
Create a community garden	1
Remove garage blocks for parking	1
Youth Centre	1
Site for family pub /restaurant	2
I don't feel safe at night	2
I don't feel safe during the day	1
Site for supermarket	2
Outside ATM machine	1
Greater Police/PCSO presence needed	2
Drop-in centre for drug users	1
Improve footpaths	1
Make existing play areas safe	1
Better maintenance needed	1
Improve footpaths	1
Make existing play areas safe	1
Safer space for younger children	1
Designate parking spaces for residents	1
Space required for children to play football	1

Site for new housing	1
do-up/provide garages	1
Youth shelter required	1
Create an outdoor fitness trail	1
Improve footpaths	1
Site for new housing	3
Site for new housing with local lettings agreement	2
Flowering shrubs to be planted	1
Safer space for younger children	1
Site for family pub /restaurant	1
Provide dropped kerbs	1
Play space for older kids/teens	1

Appendix 4.1

Publicity of Big Ideas Events and
Wider Stakeholder Invite List

Lakes Neighbourhood Plan

Your Future, Your Choice



Design Workshop & Drop In
Thursday 22nd November between
6:30pm- 8:30pm

At the Lakes Community Centre.

Fern Grove, Lakes Estate, Milton Keynes, MK2 3QF

[Please pop in for more information](#)

[Refreshments will be available](#)

For Info: Paula Collinson at Spotlight

Tel: 01908 645021 or Email: spotlight@bfstc.co.uk



The Lakes Neighbourhood Plan,
c/o Bletchley & Fenny Stratford Town Council
74/76 Queensway
Bletchley
Milton Keynes
MK2 2SA
01908 649469

9th October 2012

Dear Resident

The Lakes Neighbourhood Plan – Design Workshop

Earlier in the year you either filled out a questionnaire or attended a Planning for Real event about the Lakes Neighbourhood Plan and expressed an interest in being further involved.

We would like to invite you to attend a Design Workshop on planning the future of the Lakes Estate on Saturday 27th October from 10am and 3pm at the Lakes Community Centre.

Children will be welcome, although there will not be any crèche facilities, so please make sure you have some toys with you to keep younger children amused.

We would be grateful if you could let us know if you are able to attend so we can plan the refreshments, please let us know if you have any special dietary requirements (vegetarian, allergies etc).

We look forward to welcoming you on the 27th October. If you have any questions please do not hesitate to contact us.

Best wishes

Jan Lloyd
Chair of the Neighbourhood Plan Group



Please return tear off slip to Spotlight, Serpentine Court or post to Bletchley & Fenny Stratford Town Council, you can also confirm attendance on-line, by emailing: jan.phillips@milton-keynes.gov.uk

Name:

Number attending (including children)

Dietary requirements:



The Lakes Neighbourhood Plan,
c/o Bletchley & Fenny Stratford Town Council
74/76 Queensway
Bletchley
Milton Keynes
MK2 2SA
01908 649469

7th November 2012

Dear Resident

The Lakes Neighbourhood Plan – Design Workshop

Earlier in the year you either filled out a questionnaire or attended a Planning for Real event about the Lakes Neighbourhood Plan and expressed an interest in being further involved.

We would like to invite you to attend a Design Workshop on planning the future of the Lakes Estate on Thursday 22nd November between 6.30pm and 8.30pm at the Lakes Community Centre.

Children will be welcome, although there will not be any crèche facilities, so please make sure you have some toys with you to keep younger children amused.

We would be grateful if you could let us know if you are able to attend so we can plan the light refreshments.

We look forward to welcoming you on the 22nd November. If you have any questions please do not hesitate to contact us.

Best wishes

Jan Lloyd

Jan Lloyd
Chair of the Neighbourhood Plan Group



Please return tear off slip to Spotlight, Serpentine Court or post to Bletchley & Fenny Stratford Town Council, you can also confirm attendance on-line, by emailing: jan.phillips@milton-keynes.gov.uk

Name:

Number attending (including children)

Contact

Company/organisation

Milton Keynes Equality Council
MK MRF
MK Inland Waterways Association
Anglian Water Services Ltd
English Heritage
Milton Keynes Council
Milton Keynes Council
Milton Keynes Council
Aylesbury Vale District Council
Milton Keynes Council
Central Networks
Milton Keynes Council
Buckinghamshire Fire & Rescue Service
West Bletchley Council
The National Energy Foundation
British Gas Properties
British Waterways
The Parks Trust
Milton Keynes Council
Milton Keynes Council
Bletchley Park Trust
Milton Keynes Council
Milton Keynes Council
Milton Keynes Council
Milton Keynes Council
Milton Keynes Council
Milton Keynes Council
Milton Keynes Council
Milton Keynes Council
Milton Keynes Council
Milton Keynes Council
Milton Keynes Council
Milton Keynes Council
Milton Keynes Council
Milton Keynes Council
Great Brickhill Parish Council
Little Brickhill Parish Council
Newton Longville Parish Council
CA:MK Trustee
MKC The Warren Childrens centre
Lloyds Pharmacy
Stars News Shops Ltd
Walkers Chippy
D E Turney
Happy Shopper
Chicken & Pizza Palace
Impress Ltd
London rside Public House
Crosslinks

Appendix 4.2

Comments from Design Workshops

Lakes Neighbourhood Plan

YOUR FUTURE YOUR CHOICE

BIG IDEA **A**

A New Centre



The neighbourhood plan will support proposals to replace Serpentine Court with a new development including shops, community facilities, office/studios and homes.

Do you agree? What do you think about the comments below?

Why not refurbish Serpentine Court?

But it would cost so much more to refurbish than replace it will never happen.

A pedestrianised square in the middle

We love Crosslinks, Spotlight and the Bakery. Please make sure there is space for them.

New flats should be no higher than 3 storeys.

They could be a bit higher to show this is the centre of the Lakes

There should be a road through the middle to link the two halves of the estate.

No road. Children can now walk to school without crossing a road, we don't want to lose that.

But children need to learn to cross roads safely.

Lakes Neighbourhood Plan

YOUR FUTURE YOUR CHOICE

BIG IDEA **B**

Commercial Development



The neighbourhood plan will support proposals for a pub, a restaurant, a hotel and a filling station with shop in agreed places.

Do you agree? What do you think about the comments below?

Why do we need this? What's in it for Lakes people?

And commercial development could bring jobs and new facilities we could use.

To make improvements to the streets and houses of the Lakes we need to raise money by selling land. These would all be around the edge of the Lakes.

That might be true, but its up to the petrol station operators to decide if they can make a go of it. The neighbourhood plan only allows it to happen.

Aren't there enough petrol stations in Fenny Stratford and Bletchley?

A petrol station is a good way to get another small shop for those people who do not live near the centre of the Lakes to use.

A family pub/restaurant in a nice location with a garden would be great for the Lakes.

Lakes Neighbourhood Plan

YOUR FUTURE YOUR CHOICE

BIG IDEA C

New housing



On some small areas around the Lakes new houses could be built. The new homes should link with existing streets.

Do you agree? What do you think about the comments below?

New houses for sale would bring in a different mix of people and help change the image of the Lakes.

So would all this housing be for outsiders?

Houses for sale could be bought by Lakes people who want to move up in the world without moving away. There would be a proportion of social and affordable houses.

How would the doctors and schools cope with more people?

We need to plan for any growth in population. But more people can mean that doctors, schools and shops don't close and can get more staff and facilities.

New homes should be houses or bungalows and be the right size for who is likely to move in.

Lakes Neighbourhood Plan

YOUR FUTURE YOUR CHOICE

BIG IDEA **D**

Green space



Big ideas B and C involve building on green space. The remaining green space should be protected and improved, in particular the Warren and the green space alongside the four main diagonal paths through the Lakes.

Do you agree? What do you think about the comments below?

Why do we have to lose any green space? It's good for the environment and provides safe places for children to play.

To make improvements to the streets and houses of the Lakes we need to raise money by selling land.

Even with some development the Lakes would still be a very green place.

Many lakes green spaces have no purpose and are difficult to use.

We need some spaces for small children to play and some spaces for bigger children to have kick-about.

Green spaces could be designed for different uses. Landscape architects could improve the look of other areas and make them easier to maintain.

What about a community garden and orchard?

Lakes Neighbourhood Plan

YOUR FUTURE YOUR CHOICE

BIG IDEA **E**

Better streets



Streets and courtyards throughout the Lakes should be redesigned and refurbished to make them more attractive, safe, efficient and easy to find your way around. In many cases this will mean removing garages.

Do you agree? What do you think about the comments below?

We need to demolish the garages to create more space for paths, parking and plants.

But I use my garage. Most of the garages in my street are kept in good repair.

The decision needs to be made street by street. If a majority of residents want it the garages should go.

If we get rid of the garages many Lakes streets are quite wide with plenty of room for road, parking, paths and green areas.

New roads should connect directly to the streets rather than through long access roads.

Houses should face the street.

Lakes Neighbourhood Plan

YOUR FUTURE YOUR CHOICE

BIG IDEA **F**

Improved parking



Existing parking areas should be improved and some new ones be created that are attractive, flat, surfaced with quality materials and planted with trees.

Do you agree? What do you think about the comments below?

Where garages have been demolished in the past it has left parking areas with changes in levels and the remains of walls.

The existing parking areas are dangerous in the dark.

If we improve the streets as in Big Idea E will we still need these parking areas.

Even if everyone can park in front of their house we will still need visitor parking.

These areas should be designed so they look less like car parks, more like public spaces in which you are allowed to park.

Lakes Neighbourhood Plan

YOUR FUTURE YOUR CHOICE

BIG IDEA **G**

Rear Parking



Where it is possible connections should be made to allow secure individual parking spaces within longer gardens.

Do you agree? What do you think about the comments below?

The back areas make our houses vulnerable to burglaries.

We saw this idea when we went to visit Telford. It seemed to work there giving people secure space to park at the back of their houses.

The areas between the backs of the houses are safe places for children to play. We should not take them away

I have never seen children playing in those spaces. There will still be safe green play space very close.

Children have cars outside their front doors. Now they would have them outside the back gate. There would be noise and pollution where they play.

Where people value this green space they should not lose it. This should only happen if both streets vote for it.

Lakes Neighbourhood Plan

YOUR FUTURE YOUR CHOICE

BIG IDEA

Get rid of the 'ring road'



At the moment Drayton Road, Lomond Drive and Stoke Road act like a 'ring road' around the Lakes where cars travel at speed. The neighbourhood plan will support ideas that change this such as houses facing these streets, new roads connecting directly to them, and wide, safe surface pedestrian crossings.

Wont these proposals make Drayton, Lomond and Stoke Road less safe if more cars are coming out onto them or people crossing them?

Cars drive fast because they think these streets are safe and that nobody will back out into them or cross them.

Don't the pedestrian subways keep people safe.

Many people feel vulnerable in subways. They are dirty and subject to graffiti and other vandalism.

Don't we need some fast roads so that cars and lorries can move quickly around Milton Keynes.

These are local roads not dual-carriageways. If drivers want fast roads round Milton Keynes there are plenty of alternatives.

Appendix 4.3

Comments from Drop-in Sessions

Neighbourhood Plan Report: Feedback from residents

This report represents a summary of the issues and ideas from approximately 30 residents that attended Neighbourhood Plan drop ins at Crosslinks in January 2013. We used data from the questionnaire results to focus our conversations.

A Road through Serpentine Court?

YES:

- It would link up the 2 halves of the estate and make it easier for drivers to get around. It would give access to emergency vehicles.

NO:

- It would be dangerous for school children to cross and create chaos like at Leon school.
- It would increase traffic from outside the estate by people cutting through.

Knock down Serpentine Court?

YES:

- The flats were supposed to be temporary and they are built badly, with single glazed windows and it is too expensive to maintain.
- The alleyways around SC are intimidating and crime happens there.
- The layout doesn't work; some flats don't have balconies and the stairs are dangerous.
- As long as the popular facilities and shops on SC are replaced and still available

NO:

- Fears around the process, people losing property, money and getting smaller homes.
- Maintenance would make the homes on SC better places to live.

New Development?

YES:

- If it means getting more money for the Lakes, then new development is welcomed.
- Suggested ideas to redevelop the whole estate welcomed as well as creating new spaces for development:
WHERE? Water Hall field, opposite industrial site, edge of the Warren playground.

NO:

- The developers will build lots of houses in to small spaces and create bad living conditions.

More facilities for young people?

YES:

- Young people not having jobs/training or a purpose. A building would help this, but will not happen soon so in the meantime there needs to be an increase in activity and projects for young people using the buildings already there.
- The parks on the estate are not age appropriate. There could be new areas designed for older young people.

NO:

- There are facilities already on the estate that could be better used, i.e. the Warren Children's Centre, the Community Centre, and the parks.

Can we build on the Community Spirit?

YES:

- By keeping Crosslinks and Spotlight, both identified as community hubs.
- By building on residents skills and interests and showing that things are happening and changing.
- By making/keeping it safe, with home maintenance and development that does not compromise size of homes, people stay living on the Lakes for longer, which builds community spirit.

NO:

- People are kept happy if promises are kept and action is seen.

Can maintenance issues be addressed?

YES:

- Areas that are badly maintained need to be highlighted in the NP
- If maintenance was done regularly and properly, there would be no need to redevelop areas, they could just be improved.

NO:

- Maintenance not being carried out makes it feel like no one cares about the Lakes, especially when looking at the dangerous paths.
- There is no point trying to fix houses, redevelopment is the answer.

Neighbourhood Plan Report: Feedback from residents

This report represents a summary of the issues and ideas from approximately 40 residents that attended Neighbourhood Plan drop ins at Crosslinks in **February 2013**. We used the **Big Ideas** produced for the January Workshop to focus our conversations.

A Road through Serpentine Court?

YES:

- It would make the bus route quicker.

NO:

- It would only be beneficial for people from outside the estate to get through.
- People love the safe walkways around the estate, and they are used by everyone, and a road would go against this.
- A road would get rid of the safe, pedestrian centre within Serpentine Court, which people value.
- Noise of traffic would be greater for people living in the flats on Serpentine Court if there was a road.

Knock down Serpentine Court?

YES:

- If the option is to knock down or make small improvements, then it is better to knock down, as the standard at the moment is so poor.
- The flats are built badly, with single glazed windows and it is too expensive to maintain.

NO:

- If the option is knock down or make small improvements, then some people would rather keep their homes and just have new, double glazed windows.
- Maintenance would make the homes on SC better places to live.

What would a new Centre look like?

BIGGER:

- The centre should be expanded, with more shops and a chain supermarket.
- This would attract outside business, and make sure the quality of the food was good and the price stayed low.

- Please keep Spotlight, Crosslinks, the Pharmacist, the Post Office, the Bakery and some kind of grocery shop.
- Pedestrianised.

SAME SIZE:

- The new centre should be the same size, with about 10 shops. Most people do their weekly shopping at Bletchley and that wouldn't change. Serpentine Court is used for small bits of shopping in the week.
- A local fruit and veg shop and butchers would be useful

New Car Parking areas?

YES:

- Allocated parking would work in several areas, as some streets get overly busy and people park dangerously.
- Some of the car parking ground is unmaintained, unattractive and dangerous so improvements would look good.
- As long as it doesn't go behind our houses and replaces green space.

NO:

- There is enough parking spaces at the moment and we value our green space so we don't want our green space turning in to car parks.

Do you want to get rid of the garages to improve the look of the streets?

YES:

- Garages are rarely used to store cars, so cars park all over the street. If they were knocked down, then there would be more space for cars to park safely.
- Garages are ugly, and they block light from the front of the houses and make the street look unattractive.
- No one owns their garages, so they don't really have a say in what happens to them.

NO:

- They are used as storage, which is very useful as not many of the houses are built with much storage space. Where would people store their stuff?

A new commercial development?

YES:

- A family friendly pub or restaurant would be good as it would not only bring in new people, but also, act as a hub for families on the lakes.
- A development would only work if it was on the outskirts of the estate, not in the middle, where Serpentine Court

NO:

- If a petrol station on the estate was open all hours, it would attract bad behaviour at night time and not be safe.
- The lakes has such a bad reputation that no one would want to come here and use a hotel or restaurant.
- There is already a pub on the estate and it is hardly used, and its not a nice place to go.

Neighbourhood Plan Report: Feedback from residents

This report represents a summary of the issues and ideas from approximately 200 residents that attended Neighbourhood Plan events and drop ins in March and April 2013. We used data from the questionnaire results to focus our conversations.

Knock down Serpentine Court?

YES:

There are safety issues, with fear of crime and gangs, perpetuated by alleyways, which are intimidating and not well lit.
Living on SC affects peoples pride; they don't want their friends/family visiting as they are embarrassed by the state of the buildings.
SC viewed as heart of the estate so if it looks good, people feel good.

NO:

Fears around knocking it down raised questions like:
Would it mean loss of community hubs like Crosslinks and Spotlight?

Improve Street Lighting?

YES:

A high number of people expressed a need for improved street lighting:
Current lighting is either non existent, broken, or not in appropriate places, so there are 'black spots'. Streets that are not well lit increase peoples fear of crime and make them feel unsafe. Some residents have issues walking from their car to their home at night due to bad lighting.

NO:

People who said they did not think improving street lighting was a priority, said they do not go out at night, and drive around the estate.

New Development?

YES:

People understand that new development is necessary to fund improvements called for.
Types of new developments that are popular include shops, petrol station, and limited number of homes.

NO:

Worries around the number of houses that might be built and the strain that could have on community facilities. i.e. schools, doctors.
New homes being built may reduce green space and change appearance of streets.

New development: Tesco's? Petrol Station?

YES:

People see it as a way to bring in money, and as useful for local drivers.

A Tesco's on the estate is seen as needed as current provision is in Bletchley and people are not happy with price or quality of Best One and Happy Shopper.

NO:

Local shops such as butchers or a greengrocers would be good.

A Road through Serpentine Court?

YES:

It will mean quicker bus routes and easier for people who have a car.

NO:

It will make it more difficult for pedestrians to cross from school to school.
It won't make access easier to anything because most people walk around the estate.
It will be dangerous to have shops right by a road.

Improvements to Play Areas?

YES:

The parks are not suitable for all children as the play equipment is age specific. The play areas are damaged, broken.

More parents would like to see changes.

NO:

There are plenty of areas and kids will play anywhere.

As long as I can see them, I'm happy for them to play outside.
More children are happy with current provision

Appendix 4.4

Neighbourhood Plan Key Themes

'Working with you for tomorrow's Lakes Estate - part of the Milton Keynes Council's Regeneration Strategy'

Help us to shape the future of the Lakes



A Neighbourhood Plan for the Lakes is the blueprint for future development on the estate and the town council is now beginning to start drafting the policies that reflect the comments you have made.

The drawings that will accompany the plan once produced will show 'blobs' on the map for the different elements we have discussed as follows:

- Where you have agreed new housing development can go.
- To re-design Serpentine Court,

- No new development over 4 storeys high
- To retain the parks, green space and improve play facilities
- To look at opportunities to improve parking
- New housing must integrate with the housing already on the Lakes.
- Community facilities, shops and businesses to be retained
- Possibility of a petrol station on the dual carriageway
- Possibility of a family pub/restaurant along the canal
- Possibility of a new children and young people centre
- The possibility of joining streets with very limited development
- All development and infill sites will be subject to ongoing community engagement to agree the design details.

Bletchley and Fenny Stratford Town Council hope to unveil the drawings for the plan in September.

If you have any queries please contact Barbara Sullivan, regeneration officer at Bletchley and Fenny Stratford Town Council 01908 649469.



Your Future - Your Choice