Our housing matters

A snapshot of how we've been improving and investing in our housing and support for residents.

May 2023



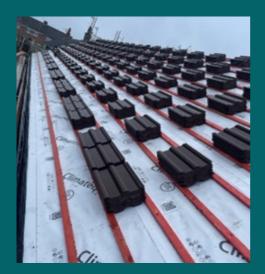


Taking the pressure off temporary accommodation

We've been working hard to reduce our use of temporary accommodation, including creating 70 innovative modular homes at Pencarrow Mews in Fishermead.

855 HOUSEHOLDS HAVE MOVED FROM TEMPORARY TO SETTLED ACCOMMODATION HIGHEST NUMBER IN FIVE YEARS

MK Milton Keynes City Council



Investing in decent homes

Our major investment programme is improving people's homes to keep them warmer and to reduce their energy bills.

As well as spending £4.5m on roofs in the last year, we've been fitting £10m of new kitchens and bathrooms, and upgrading lifts.



100 ROOFS 1,000 KITCHENS 600 BATHROOMS In the last year

Social Housing Decarbonisation Fund

We've secured more than £23m through the Government's Decarbonisation Fund for energy efficiency upgrades to council properties, from insulation to ventilation.



No more councilowned tower blocks

Residents of Mellish Court in Bletchley and The Gables in Wolverton were moved to new homes so the 1960s blocks could be demolished.

We'll work with local people on what should go in their place.





We're building new homes...

Like these bungalows in Bletchley, as well as two bed flats in Conniburrow and family homes in Fishermead.



...and modernising others

All our three city centre blocks are having their flat roofs replaced, as well as receiving upgrades to fire alarms and emergency lighting, and new doors including electronic security doors.

A better allocations system

Our new allocations policy sets out who is eligible for social housing and how we will prioritise and accommodate people fairly.

We've made some changes which will enable us to help those people in the most challenging circumstances, including:

- Young people who have been in care
- People who have lived in MK for at least three years without any long-term rent arears
- Domestic abuse victims
- Serving or former armed forces personnel and their families

Sadly, we do not have enough accommodation to offer to help everyone and so we have a long waiting list; people may need to wait up to three years for 3 or 4 bedroom homes.

For some people on the list they have a very low chance of being allocated a property and so we will do all we can to help them make their own arrangements, usually in the private rented sector.

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