

# **Come camping at Emberton Country Park 2023/24**

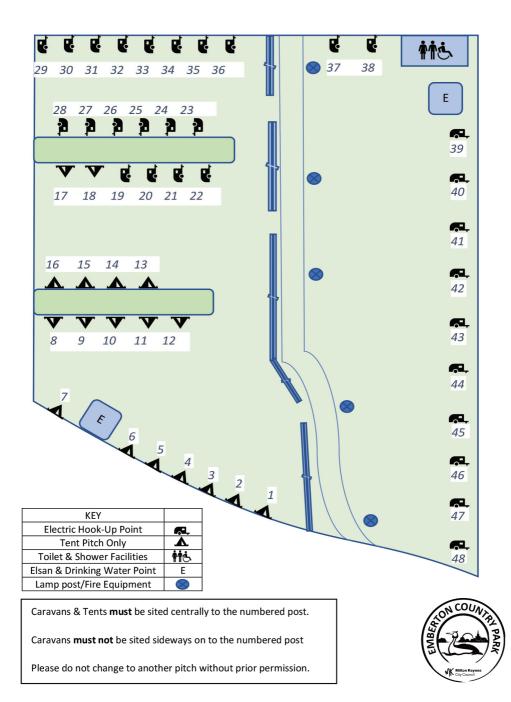
Stay at Emberton Country Park and enjoy the wildlife, lakeside walks, play areas and camping all in a family friendly setting.

There are 2 areas providing over 200 pitches suitable for tents, caravans, and motor homes.

www.miltonkeynes.gov.uk/ecp-camping-and-caravanning



### **Emberton Country Park - Touring Field Map**



## **Booking information**

Emberton Country Park provides camping for family groups, friends groups and organised rally groups who meet the age restriction criteria below.

The camping season runs from 1st April to 31st October.

- Bank Holiday weekends 3 nights minimum stay (Fri, Sat and Sun)
- July and August weekends 2 nights minimum stay (Fri and Sat)

Before making your booking, you accept the Camping and Caravanning Terms and Conditions, available on the website and in this booklet.

When making a booking, please check suitability of your campervan, caravan, trailer tent or tent as our pitches vary in size, shape and accessibility.

Bookings made via Customer Services, Monday to Friday between 9.00am and 5.15pm by telephone 01908 252860.

## Arrival and departure information

First arrival must be before 4.30pm to the Gatehouse for entry fob and booking information pack. Arrivals any later than 7.00pm will not be able to gain vehicle access to the site.

- Pitches are available from 11.00am on day of arrival, 4.00pm on Sundays
- Pitches must be vacated by 11.00am on day of departure, 4.00pm on Sundays

Late arrivals must notify the park as soon as possible. Your booking will be held for 24 hours. After this period, management reserves the right to relet your pitch.



## Pricing

Charges below are for Peak season.

Off Peak Charges (1st September - 31st October 2023) £2.00 reduction per night.

Not including group bookings in the Rally Fields.

#### The Touring Field - allocated pitches, toilet/shower block in field:

Pitch per night: £28.50
Pitch per night with electric hook-up: £32.00
Pitch per week: £162.00
Pitch per week with electric hook-up: £190.00
Surcharge for parties of over four (subject to booking system compatibility): £8.25
Additional vehicle charge per booking: £5.00
Dog Charge per booking: £5.00

The Rally Fields - open field, short walk to toilets/no showers):

•	Pitch per night:	£23.00
•	Pitch per week:	£133.50

#### The Rally Fields - Club Group (10 minimum)

Club Rally Group bookings must be arranged in advance and will normally give exclusive use of field required. Please Note: All Rally Field users are not permitted to use showers in other camping areas within the park, for comfort and safety reasons. Any campers found breaking this rule will be asked to leave the park.

٠	Pitch per night:	£13.50
٠	Pitch per week:	£76.50
٠	Marquee Per night:	£150.00
•	Extra vehicle during stay:	£5.00

#### **Pup tents**

One small tent for children only, to be sited on parent's pitch.

- Children's pup tents on parent's pitch in all fields, per night: £6.50
- Children's pup tents on parent's pitch in all fields, per week: £15.00

#### **Age Restrictions**

Any person making a booking must be 21 years of age or over and must be present for the duration of that booking. Proof of age may be required. Persons under 21 years of age will only be permitted to camp if they are part of a family unit. This means that they must be with a parent or legal guardian.

#### **Group Restrictions**

The Park Management reserves the right to refuse groups of campers deemed unsuitable. Please contact the Park Manager if you are in any doubt whether your group meets the criteria above and is suitable for this campsite.

#### **Cancellations**

Bookings are non-transferable.

Bookings are confirmed subject to park conditions. Occasionally Park/ground conditions can lead to a cancellation. You will be notified via the contact details you have provided. Please ensure that they are correct. Should it be necessary for the park to cancel the booking, you will be reimbursed in full.

#### Refunds

No refunds/discounts/discounts for inclement weather, late arrivals, or early departures.

Change of dates. If you are unable to make the original dates booked, subject to availability dates can be rebooked. Otherwise, a refund will be offered on the following basis:

- More than 4 weeks' notice of cancellation 90% refund
- 3 weeks' notice of cancellation 75% refund
- 2 weeks' notice of cancellation 50% refund
- 1 week notice of cancellation 25% refund
- Less than 1 week notice of cancellation no refund

Administrative costs will not be reimbursed for any cancellation.

## Camping and Caravanning Terms and Conditions

Whilst camping or caravanning at Emberton Country Park you must abide by the following Terms and Conditions:

#### Vehicles

You will be issued with a Vehicle Access Fob on arrival. Please return the Vehicle Access Fob to the Gatehouse on final departure. Extra vehicles are permitted but you will be charged the normal daily entry charges.



#### **BBQs and Fires**

BBQs are only permitted for those camping in the touring field and at the static caravan site. Please ensure the BBQ is away from trees and shrubs, and that it does not damage the grass or any of the Park's property. Always use the dedicated ash bins to dispose of cooled ashes. Campfires are NOT permitted anywhere in the park.

#### The lakes

Swimming, wading and paddling are not permitted in any of the Park's waters.

Boating and sailing are only available on Grebe Lake and only for organised rally Groups. This must be arranged in advance with park staff.

#### Fishing

Fishing permits can be purchased from park staff at the gatehouse. A valid Environment Agency Rod Licence must be shown.



#### Inflatables

The use of Inflatables, Bouncy Castles etc. is not permitted.

#### Litter picking

Help us to keep Emberton Country Park beautiful and safe for the wildlife by litter picking as you wander round. Whether you are out on your own, with family, walking the dog or even jogging, litter picking as you go is a great way to have fun and help the environment at the same time!

Find out more and collect your free litter pick kits from the Café. **£5 refundable deposit required.** 

#### Noise

Please consider other users of the park. The volume of any radio, stereo or television must be kept low and must be switched off after 22:00. No loud noises, including shouting and screaming, after 22:00.

#### Generators

The use of generators is only permitted by prior arrangement with the Park Manager.

#### Dogs

We welcome dogs and responsible dog owners.

- Dogs must be kept on a lead in all Camping Fields and in the Static Caravan Site
- Dogs must never be left unattended
- Dogs must be always under control.
- Dogs are not allowed to enter any of the buildings within the Park the Conservation Area or the Children's Play Areas, except guide dogs



• You must clean up after your dog for the benefit of all other users. 'Doggie bags' may be placed into any of the general waste bins.

#### I have lost my child – what do I do?

Children must be always supervised by a parent or guardian. If you have lost your child report the incident immediately to the Gatehouse on tel. 01234 711575 and the Emergency Services on 999.

#### Can I ride my e-bike or electric scooter onsite?

E-bikes are permitted. No, the use of motorised petrol including Quad bikes, Monkey bikes, Mini Motor bikes and Go-Peds and electric scooters, is strictly prohibited within the Park.

Invalid Carriages and mobility scooters are excluded from this rule.

#### Can I fly a drone?

No, drones are not permitted to be flown onsite.

#### **Fireworks and Firearms**

No person shall fire or discharge any firearm or missile or let off any firework in the Park.

#### **Eviction**

Failure to comply with any of these rules may result in you being asked to leave the Park. The Park Management reserves the right to evict any person from the Park if the behaviour of any member of their party is deemed unacceptable. Examples of what may be considered unacceptable includes, but is not limited to; loud music, raucous behaviour, use of language or behaviour likely to cause offence to others. If you are asked to leave the Park you must do so immediately, and no refund will be offered.

#### **Disposal of rubbish and recycling**

We have recycling facilities available on site. Please recycle your plastic bottles and tubs, fizzy drinks cans and paper in the large pink communal bins. There are large black communal rubbish bins for all other waste.

#### **Caravan Storage**

Please ask at the Gatehouse for details of Static Caravans and Touring Caravan Storage.

Thank you for sorting your rubbish and recycling at Emberton country park





## Recycling rules of thumb

Most people put at least one thing they shouldn't into their recycling. Putting the wrong things in your recycling can spoil it and even cause whole truck loads to be rejected.

Here are our recycling rules to help you recycle correctly:

- Update your recycling knowledge. Just because it looks recyclable, doesn't mean we can recycle it here in Milton Keynes. Visit our website to check what you know.
- 2. If in doubt, leave it out. Being a good recycler is as much about what you leave out of your recycling as what you put in. If you're unsure about anything, put it in your black sack.
- 3. No food or drink at all should ever go in your recycling, not even crumbs! Even small amounts of food, dry or wet, can ruin paper for recycling.
- 4. Make sure items are empty, clean and dry wet and dirty items can spoil other recycling while it is being processed.
- 5. Nothing else goes in your recycling if you're struggling with too much waste or aren't sure how to recycle, get in touch and we can help.

We know recycling can be confusing, but there are reasons for why we can and can't accept different things.

To find out more about our recycling system, visit:

## www.milton-keynes.gov.uk/recycling





#### **Contact Us**

Web: www.miltonkeynes.gov.uk/ecp-camping-and-caravanning Email: emberton.park@milton-keynes.gov.uk Bookings only: 01908 252860

#### **Address**

Emberton Country Park Olney Road Emberton Bucks MK46 5FJ

The Gatehouse is usually staffed and open:

Summer Season, 1st April to 31st October: 9.00am to 4.45pm Monday to Sunday

Winter Season, 1st November to 31st March: 10.00am to 2.00pm Saturday and Sunday / Closed Monday to Friday.

#### **Emergency Contact**

For all onsite emergencies contact the Gatehouse/Reception and the Park Manager on tel. 01234 711575 or the relevant Emergency Service on 999.

Milton Keynes City Council out of hours emergency contact number 01908 311773.

Security tel. There is an Emergency Phone located to the rear of the Gatehouse.

## **Useful camping notes**

**Emberton Country Park** Olney Road, Emberton, Bucks MK46 5FJ



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