HOW TO pay charges online

- 1. Go to the library catalogue (<u>https://miltonkeynes.spydus.co.uk</u>) and login with your library card number and PIN.
- 2. If you have any money to pay you will see a Fines & Charges button on your dashboard. Click the button.

| My account | My account dashboard | | |
|---------------------------------|----------------------|---------------|--------------------------------|
| Dashboard | | | |
| 2 Personal details | £1.00 | | |
| 🔁 Current loans | £ | | U |
| ⊘ Available for pickup | Fines & charges | Current loans | Reservations not yet available |
| ♠ Alert profiles | | | |
| Recommended for you | | | |
| ☆ Ratings, comments & tags | | | |
| D History | | | |
| ≧ × Cancel my membership | | | |
| + Add new saved list | | | |
| View all saved lists | | | |
| ③ View previous queries | | | |
| View saved searches | | | |
| | | | |

- 3. You will see a list of all your fines and charges. Select the ones you want to pay by ticking the box.
- 4. Press Pay Selections.

| Sł | howing | 1 of 1 | | Previous 1 | Next > | Total: £1.00 |
|----|------------|---------|-------|------------|--------|--------------|
| | Pay sel | ections | | | | |
| - | # | Туре | Amoun | t Date | Title | |
| | 1 . | Other | £1.00 | 26 Nov 202 | 2 | i |
| | | | | ₩ < 1 | > M | |
| Sł | howing | 1 of 1 | | | | |



5. The Pay Charges window will show the number of charges and total amount to pay. Press Continue.

| ges | |
|---|-----------------|
| Pay charges | |
| | |
| Charges to pay | |
| Number of charges to pay: 1 | |
| Total to pay: £1.00 | |
| Payment method: Council Payment Service | |
| | |
| | Cancel Continue |
| | |
| | |

- 6. You will be transferred to Milton Keynes City Council's payment system.
- 7. A Payment Summary popup will appear. Enter your email address. This is so the system can send you a receipt.
- 8. Press Pay

| You have 29:47 to complete this payment | | |
|---|---------------------|--|
| Payment Summary 9/08/2023 | | |
| Description | Miscellaneous Sales | |
| Reference Number | MISC | |
| Amount | £1.00 | |
| Email* | | |
| Please enter your email address | | |



The payment window will open. Fill in your card details, then press Pay.
 <u>Do not</u> close the window or press back while the payment is processing.

| You have 2 | 9:24 to complete this pay | rment |
|--------------|---------------------------|-------|
| | £1.00 | |
| Please fi | ll in your payment det | ails |
| Card number | | |
| 1234 1234 12 | 234 1234 | SA 🛑 |
| Expiry | CVC | |
| MM / YY | CVC | |
| MM / YY | CVC | |

10. Your payment is complete. You will be automatically redirected back to your account on the library catalogue. You will see a receipt number and other details about the amount you have just paid.

| Home > Back to previous set > F | Receipt | | | |
|--|------------------|----------------|-------------|-------------|
| My account | Showing 1 of 1 | < Previo | ous. Next > | |
| 🙆 Dashboard | | | | |
| 8 Personal details | # Receipt number | Payment method | Date | Amount paid |
| Current loans | 1. R | EPAY | 09 Aug 2023 | £1.00 |
| Available for pickup | | | | |

11.You should also receive an email receipt. You may need to check your junk mail. The receipts come from noreply@heycentric.io

| Receipt Numbe | r: | |
|-----------------|-------------------------------------|--------|
| Pay Date: | 2023-08-09 08:49:35 | |
| Pay Amount: | £1.00 | |
| Pay Method: | Visa Debit | |
| Reference | Description | Amount |
| MISC | Miscellaneous Sales | £1.00 |
| Where VAT is Ap | plicable the VAT No. is GB121488286 | |

