



Quarterly Update Serpentine Court

Autumn 2023

Welcome

Welcome to the latest newsletter for Serpentine Court residents. This edition includes updates on the proposed plans for the Lakes Estate including dates of meetings and consultations with the proposed developer Graham.

If you have any questions, please don't hesitate to get in touch. You can reach the Community Engagement Team via email on regeneration@milton-keynes.gov.uk or by calling 07443 204 793

Message from Serpentine Court Steering Group

As we approach the end of the year we have been advised by Milton Keynes City Council (MKCC) that we are moving closer to the date when the final decision will be made regarding the proposed development of the new homes on the Lakes Estate, we look forward to the outcome of that meeting. Also included in this newsletter are key dates for residents of Serpentine Court and the wider Lakes Estate to drop-in and meet representatives of the proposed developer Graham as well as officers from MKCC. These dates and meetings are key in the regeneration of our estate so please take this opportunity to attend at least one of the sessions so you can ask questions and raise any queries.

As always SCSG will continue to meet on the second Tuesday of every month and as a resident of Serpentine Court you are welcome to join us as we will be working very closely with MKCC and the proposed developer, so we have open lines of communication, and we are kept up to date with every stage of the proposed new build.

Mercy Zvenyika - Vice Chair of Serpentine Court Steering Group

Key dates for your diary

- **Drop-in sessions.** Open to all residents of the Lakes Estate, a chance to speak directly to representatives from Graham and officers of MKCC. These drop-in sessions will be held on:
 - **Tuesday 14 November from 2pm to 6pm**
 - **Saturday 9 December from 10am to 1pm**
- **Meeting hosted by MKCC with proposed developer Graham as main guest, from 6:30pm to 7pm on 14 November.** Please note this meeting will be open to all residents of the Lakes Estate.
- **Serpentine Court Steering Group – from 7pm on 14 November.**
- All the above meetings will be held at **Spotlight, 102 Serpentine Court, Lakes Estate Milton Keynes, MK2 3QL**

Repairs and Maintenance on Serpentine Court

Queries have been raised regarding repairs/maintenance in the area. MKCC continues to do repairs and maintenance work at Serpentine Court. This includes maintaining the additional external lighting and lifts. So please continue to report any communal issues in the usual way.

Where parts of individual properties are beyond repair, MKCC will replace or upgrade as needed, these are being done on a case-by-case basis. MKCC continue to do safety checks on areas such as fire doors and emergency lighting. MKCC have recently fenced off parts of the estate due to repairs or the need to section off areas that are out of use. Alternative routes are in place.

There is also signage up at the back of the shops to remind people not to go onto the roofs. The roofs are only designed to take the load of the roof, not people. If you see any people on the flat roof, please report it to Thames Valley Police and your neighbourhood officer. This is because they are putting themselves at risk, as well as breaking the law.

MKCC is in touch with Thames Valley Police and Buckinghamshire Fire and Rescue to ensure that where other agency support or updates are needed, this is actioned. Over the coming weeks you will see colleagues from Buckinghamshire Fire and Rescue carrying out inspections of the area, please note this is part of the routine maintenance checks for the area.

For individual properties, Neighbourhood Officers have been contacting every tenant to check in on them and their property, this started in early October. If you haven't had a visit yet you can contact your housing team on the number below to arrange a visit at a time/date that suits you. It is important that you take part so you can raise issues or concerns you may have. Please call or email us on:

- Andrew Johnson Tel: 07584 884557 or email Andrew.Johnson@milton-keynes.gov.uk
- Rachel Harding Tel: 07785 474093 or email Rachel.Harding@milton-keynes.gov.uk

Please note MKCC officers carry their ID with them at all times, please ask to see ID before letting them in, if you are still not sure please call MKCC on 01908 691 691

Independent Advice

Independent advisor TPAS has a freephone telephone line and email address specifically for Serpentine Court residents. If you would like to find out more about the current consultation on the future of Serpentine Court; have any questions or wish to put your point of view across, you can contact Kevin Farrell for free Independent Advice using the freephone and email details:

Freephone: 0800 731 1619

Email: serpentinecourt@tpas.org.uk