



**COMMISSIONING
INTENTIONS
2023-5**

**Older People's
Services**

Older People's Services* Commissioning Priorities 2023-5

Priority 1

- Use care technology to help prevent or reduce the need for services

- ✓ Encourage the use of care technology among carers and providers. Ensure that technology is being considered first before formal care
- ✓ Undertake pilot projects such as the use of MiiCare and the use of care robots
- ✓ Assertively review the current technology we offer to include new and more diverse technology

Priority 2

- Support the timely discharge of people from hospital, back to their home or care home

- ✓ Commission tailored interventions that support and speed up hospital discharge and reduce the need for hospitalisation in the first place, such as:
 - Bridging the Gap (7 days home care package *before a formal care package is in place*) to minimise discharge delays or admittance to hospital in the first instance
 - New Independent Care Home Assessor(s) – who will complete inpatient assessments on behalf of care homes to speed up discharge
 - 24-hour live-in care – to support the discharge of people with delirium (who need live in care) to aid their return to home

Priority 3

- Support people's recovery and delay their need for services, by offering more rehabilitation and support at home (or place of residence)

- ✓ The Recuperation service supports those discharged from hospital for up to six weeks, aiming to reduce or eliminate the need for ongoing care

Key
Priorities
2023-5

What
we'll do

Older People's Services* Commissioning Priorities 2023-5

Priority 4

- Ensure people have access to equipment that allows them to remain independent at home

- ✓ A new provider for the Integrated Community Equipment Service has been commissioned, which starts April 2024. The service is jointly commissioned by Bedfordshire Luton and Milton Keynes (BLMK) Health and Care Partnership

Priority 5

- Ensure unpaid carers get more help and support to carry out their caring role

- ✓ We've redesigned the carers support service so it's more accessible. The new service will be in place October 2024. We're also working to identify more of MK's carers, so they can be offered support
- ✓ We're making sure high-quality information, advice and support for carers is available across our commissioned services

Priority 6

- Help people with Dementia live well

- ✓ MKCC's Dementia Strategy is in development and will be published January 2024
- ✓ The Dementia Information and Support Service (DISS) will be recommissioned during 2024 to include support for carers
- ✓ We'll continue to make Milton Keynes a Dementia Friendly city, working with organisations like the Open University

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Priority 7

- Work together to co-produce services - so we can shape better services by learning from the people who use them

- ✓ We're now using the Working Together For Change (WTFC) methodology - partnering with members of the public and organisations to ensure all commissioned services (including grants) are co-produced
- ✓ Improve data collection, both qualitative and quantitative, to show the impact of commissioned services on the people who use them. This will be achieved through contract management on PAMMs and the use of POWER BI

Priority 8

- Provide more support to Community Health Services

- ✓ The End-of-Life medication service pilot has been extended to March 2024
- ✓ The Medication Management Service pilot, to support district nursing, has been extended to March 2024

Priority 9

- Develop a range of care homes to meet the needs of an ageing population

- ✓ Design a new Care Home Dynamic Purchasing System (DPS) or Framework and implement new service specifications
- ✓ Increase the number of care home placements for those with advanced dementia or with dementia where they have a primary mental health diagnosis or learning disability

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Priority 10

- Develop and maintain a sustainable market of homecare for people aged over 65

- ✓ Revisit our homecare commissioning approach, so it's more enabling and focusses on better outcomes, especially for people living with dementia
- ✓ In 2024 we want to introduce a new, dynamic framework agreement for homecare services, which includes a focus on quality and meeting diverse needs

Priority 11

- Ensure Older People's Housing is suitable for their needs – so the need for a care home is delayed

- ✓ Assess how to increase the number of sheltered housing schemes to delay the need for care homes placements

Key
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What
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Thank you for reading this document.

**If you have any comments or feedback, please contact
the MKCC Commissioning Team at:**

CCTeam@milton-keynes.gov.uk