

Minutes

Department name: Neighbourhoods

Name of meeting: Anti-Social Behaviour monitoring group (ASBMG)

Date: 26 January 2024

Attendees James Elton (JE) Julia Bandy (JB) Laura Reeves (LR) Geoff Woolmore (GW) Stuart Bedford (SB) Rae Kane (RK) Michael Moseley-Tyler (MMT)	
Guests:	
Apologies: Bowie Isson via GW	
Note taker: Laura Reeves	

	Action
<p>JE introductions and housekeeping.</p> <p>Purpose and expectations</p> <p>JE what did you think you would be doing when you joined the group.</p> <p>SB input into ways of the team, eyes and ears for the team and promotion to community.</p> <p>GE Agreed.</p> <p>RK said it is to find out who is responsible for certain things, as it seems that there is a lot of 'buck passing' and there is a gap in the system as who does what in certain situations.</p> <p>JE explained that ASB is funded by the HRA, Housing Revenue Account and covers ASB within MKCC homes. Community safety</p>	

can address issues on the street and are funded through the General Fund.

JE to RK agreed that there is a grey area as what is sometimes is ASB team or the police.

JE recently had a meeting at the blue light hub and there are a lot more officers and PCSOs now.

Q SB are you not just moving the issues on or, do they have a duty of care to house people?

JE advised that there is an interagency protocol, and a mapping exercise takes place to plan who would be a priority, for housing.

RK said that street drinkers have got better in CMK.

MMT has the same thought as the others, on what the group would be doing.

JE told the group that this is about what we are doing, why and can we do better.

GW said that he had reported an ASB issue, and he wanted to find out what happened and was told they were unable to due to confidentiality and officers do not seem to be aware of the group.

JE an ASB officer will attend future meetings.

JE in cases of subletting, MKCC give the option to return the property, rather than initiating court proceeding.

Service Standards

JE what would the group like to know, KPI's (Key Performance Indicators).

When a case comes in, contact is to be made within:

- High priority 1 working day
- Low priority 5 working days.
- Contact a minimum of once every 10 days.

When cases are closed, the officers would call the tenant and ask to complete feedback. This has now changed, and our business

	<p>support team does the feedback questionnaires, which is then fed back to the ASB team.</p> <p>SB that it is hard to get evidence when using just diary sheets.</p> <p>JE advised that if it is safe to obtain evidence then please do so, but please do not put yourself at risk.</p> <p>SB it is now easier being able to send pictures and videos via Whatsapp and asked if they can see CCTV evidence.</p> <p>JE officers should offer to come out and see you if not able to submit evidence and in relation to CCTV, only once the court case has concluded, then an FOI can be put in to request it.</p> <p>JE What would you like from today?</p> <p>RK It is the thoughts of if nothing changes and people do not want to be involved.</p> <p>SB we can have an impact in our communities.</p> <p>JE asked if it would be good to have a theme for each meeting. For example, closures, injunctions and a demo on the new reporting system and case management.</p> <p>SB Do the managers and officers have the time for the group?</p> <p>JE they do and are interested in these sessions, and it is important to have them and have these discussions.</p> <p>Community Protection Notice (CPN) & Community Protection Warning (CPW) a warning and notice process for dealing with behaviour that is unreasonable, persistent, and ongoing, and having a detrimental impact on the quality of life in any given community. Conditions are subject to either a fine or imprisonment.</p> <p>JB the engagement team will continue to facilitate the meetings.</p> <p>JE does anyone attend the Police community forums? This could be something that the Chair could do to represent the group, if you decide to have one.</p>	
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