

Pharmacy services in Milton Keynes

Tell us what you think



**Easy
Read**

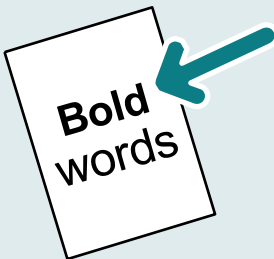
Easy Read



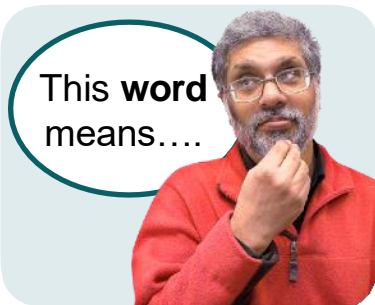
This is an Easy Read version of some information. It may not include all of the information but it will tell you about the important parts.



This Easy Read booklet uses easier words and pictures. Some people may still want help to read it.



Some words are in **bold** - this means the writing is thicker and darker. These are important words in the booklet.



Sometimes if a bold word is hard to understand, we will explain what it means.



Blue and underlined words show links to websites and email addresses. You can click on these links on a computer.

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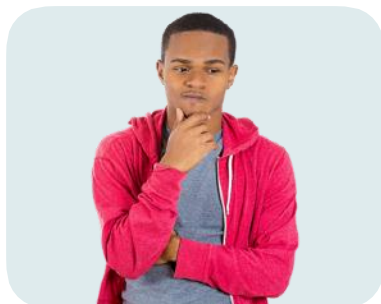
About this survey



Milton Keynes City Council is looking at pharmacy services in Milton Keynes.



We have to look at pharmacy services every 3 years.



We want to know what you think about pharmacy services in Milton Keynes.



We need your answers by Saturday 21 June 2025.



You can answer the survey questions at the end of this document or online. To answer the questions online, please go to our website:

<https://www.milton-keynes.gov.uk/MK-PNA>

Looking at pharmacy services



When we look at pharmacy services we write a report called a **Pharmaceutical Needs Assessment (PNA)**.

The PNA looks at:



- What pharmacy services we have now.



- What pharmacy services we might need in the future.

We use the PNA to help decide if we can:



- Let new pharmacies open.



- Let pharmacies change how they work.



We will use what people tell us about pharmacy services in Milton Keynes when we write our PNA.

About Milton Keynes



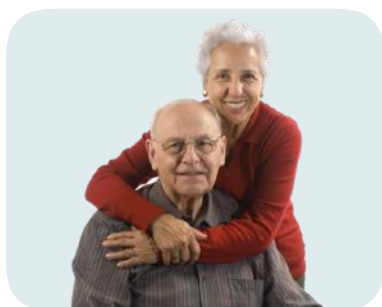
Just over 300,000 people live in Milton Keynes.



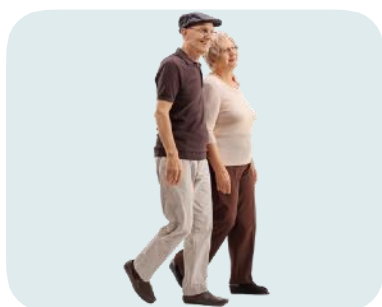
By 2028, we think that about 8,000 more people will live in Milton Keynes.



More than half the people who live in Milton Keynes are white, either British or Irish.



We expect men in Milton Keynes to live to about age 80 and women to about age 83.



We expect men and women in Milton Keynes to stay healthy until they are about age 62.



The health of most people in Milton Keynes is about the same as the whole of England.



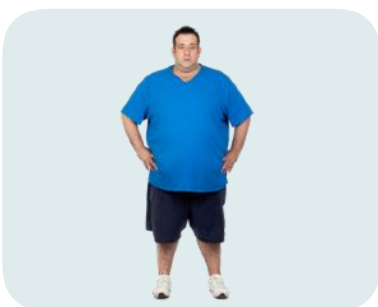
But this is not the same for everyone.

People in Milton Keynes are more likely than people in the rest of England to:



- Be homeless.

People in Milton Keynes are just as likely as people in the rest of England to:



- Be overweight or **obese**.
Obese means very overweight.

People in Milton Keynes are less likely than people in the rest of England to:



- Have asthma.



- Get pregnant when they are younger than 18.

Pharmacies in Milton Keynes



There are 42 pharmacies in Milton Keynes.



2 doctor's surgeries in Milton Keynes have a pharmacy.



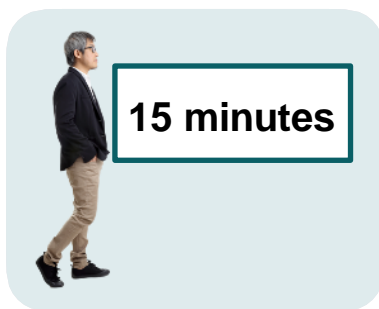
Milton Keynes has nearly 15 pharmacies for every 100,000 people.



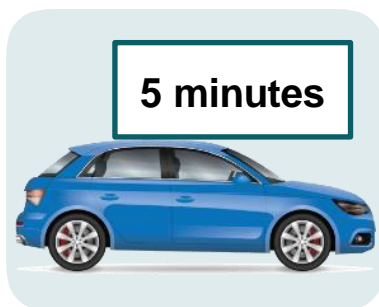
This is not as many as the rest of England.



Some parts of Milton Keynes have more pharmacies than others.



8 in 10 people could walk to a pharmacy in less than 15 minutes.



Most people could drive to a pharmacy in less than 5 minutes.



31 pharmacies in Milton Keynes are open on Saturdays, and 8 are open on Sundays.



We found out that there are lots of different pharmacy services in Milton Keynes which meet people's health needs.



People are able to get to and use these services.

Pharmacy services in Milton Keynes

There are lots of services you can get at pharmacies in Milton Keynes, like:

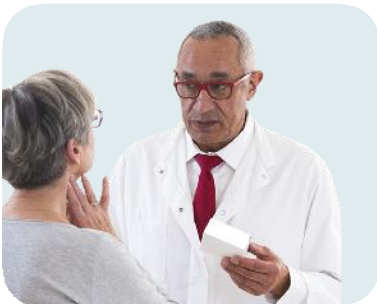


- Giving you medicines your doctor **prescribes**.

Prescribe means to give you a note for medicines you need.



- Recommending and selling you other medicines.



- Giving you advice about staying healthy.



- Safely throwing away your old or unwanted medicines.

Pharmacies in Milton Keynes can also:



- Help you go to the right health services.



- Help you with common illnesses that are not serious.

Some pharmacies also provide:



- Extra help for people who have long-term conditions.



- Help with emergency **contraception**.

Contraception is medicine to stop pregnancy.

Some pharmacies also provide:



- Help with stopping smoking.



- Help for people who are addicted to drugs.



- Help for people who drink too much alcohol.

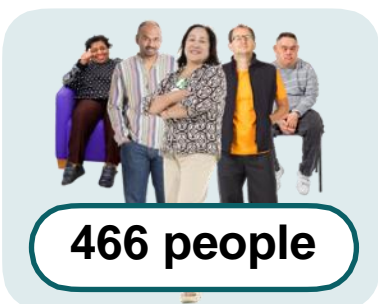


- Help making people feel comfortable at the end of their lives.

What people told us



We asked people questions about pharmacies in Milton Keynes to find out what they think of them.



466 people answered these questions.



Most people have a pharmacy they prefer to go to.



Most people visit the pharmacy for themselves, but a lot also visit pharmacies for family members.



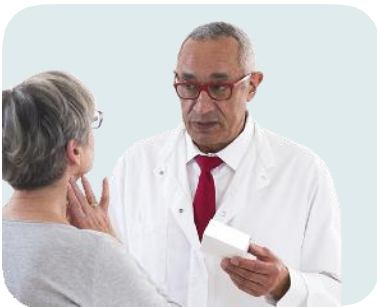
Most people use their pharmacy to collect **prescribed** medicines.

Prescribed medicines are medicines a doctor has given you a note for.

People also use their pharmacy to:



- Buy other medicines. Some of these are recommended by a pharmacist or pharmacy staff.



- Get advice about staying healthy.

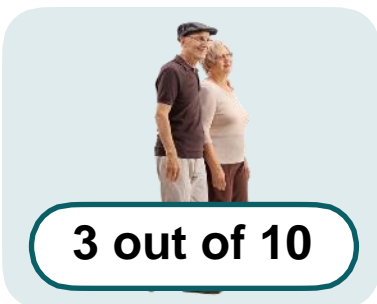


- Throw away their old or unwanted medicines safely.



3 out of 5

3 out of every 5 people travel by car to their pharmacy.



3 out of 10

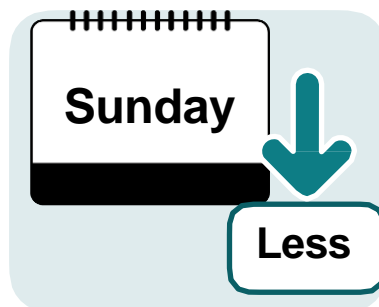
3 out of every 10 people walk to their pharmacy.



Most people use their pharmacy between 9am and 5pm on Monday to Friday.



About 1 in 4 people use their pharmacy on a Saturday morning.



Not as many people use their pharmacy on Sundays.

Ways pharmacy services can be better



Generally, pharmacies in Milton Keynes meet the needs of the people in Milton Keynes.

We will carry on looking at:



- Where pharmacies are.



- When pharmacies are open.



- What services pharmacies provide.



We will try to encourage all pharmacies to provide all the services.

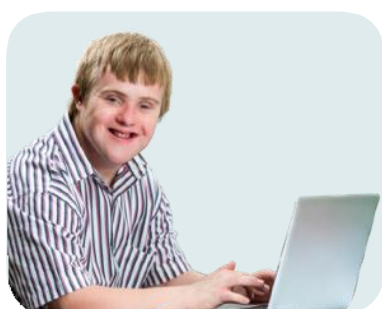


We will look at ways to help pharmacies make it easier for people who do not speak English to use pharmacy services.

Questions for you to answer



We need your answers by
Saturday 21 June 2025.



Remember, you can answer the questions in this booklet, or on our website: <https://www.milton-keynes.gov.uk/MK-PNA>



We will include what people tell us when we write our final PNA.



If you have any questions about this survey, or need the information in a different way, like large print, please email us:

public.health@milton-keynes.gov.uk



Please write your answers to the questions in the boxes underneath each question.



Question 1: Is the information in this document about pharmacies in Milton Keynes right?

☐

Yes

☐

No

If you ticked 'no', please say why:



Question 2: Are there any gaps in pharmacy services that we have not written about in this document?

This might be when or where you can get pharmacy services, or what pharmacy services you can get.



Question 3: Do you agree with what this document says about the pharmacy services you need?

☐

Yes

☐

No

If you ticked 'no', please say why:



Question 4: Is there enough information in this document to make decisions about pharmacy services in the future?

☐

Yes

☐

No

If you ticked 'no', please say why:



Question 5: Do you agree with what this document says about how to make pharmacies better?

☐

Yes

☐

No

If you ticked 'no', please say why:



Question 6: Do you want to say anything else about pharmacy services in Milton Keynes?



Please send your completed survey to:

Public Health
Milton Keynes City Council,
Civic Offices,
Saxon Gate East,
Milton Keynes,
MK9 3EJ