

Minutes

Department name: Neighbourhoods

Name of meeting: ASB monitoring group

Date: 18 October 2024

Attendees: Craig Freeman Rae Kane Mike Moseley-Tyler James Elton Julia Bandy Nir Leuchter Leona Evans	
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		Action
	<p>Discussion Items</p> <p>Rae Kane, Chair - Welcome and Housekeeping, etc – Rae introduces the meeting and outlines agenda items</p> <p>Craig Freeman – provides overview of Victim Satisfaction Survey and latest survey results</p> <p>Craig Freeman – provides overview of latest performance data</p> <p>Craig Freeman – explains proposal for ASB webpage review and importance of collating resident feedback as part of this work. 6 month plan to create new webpage outlined and agreed with ASBMG.</p> <p>Rae Kane – drop-box proposal to install drop boxes similar to post boxes in our communities to encourage reporting. Colleagues raised some concerns regarding data protection and whether the initiative could result in more complainants becoming anonymous</p>	

	<p>which could make it more difficult for case officers to resolve issues.</p> <p>All – Forward plan including discussion on how to increase members.</p>	
<p>Date of Next Meeting: Friday 6 December 2024</p>		