

# Minutes

**Department name: Neighbourhoods**

**Name of meeting: ASB monitoring group**

**Date: 6 December 2024**

<b>Attendees:</b> <b>Craig Freeman</b> <b>Rae Kane</b> <b>Mike Moseley-Tyler</b> <b>James Elton</b> <b>Julia Bandy</b>  <b>Apologies Nir Leuchter</b>	
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		Action
	<p><b>Discussion items</b></p> <ul style="list-style-type: none"><li>• Resetting the group<ul style="list-style-type: none"><li>○ Recruitment</li><li>○ Increasing numbers</li><li>○ Age – Tenure</li></ul></li><li>• Website</li><li>• Forward plan</li></ul> <p><b>Notes</b></p> <p>Recruitment – engagement at drop ins</p> <p>Hybrid meetings – in person and MS teams</p> <p>TVP roadshows and community forums</p> <p>New app – questions can be programmed with questions and user cannot progress unless the question is answered.</p> <p>Targeting tenants more effectively through the satisfaction survey. Do we need more of an explanation of what the group is?</p>	

