



Milton Keynes
City Council

Vulnerable Adult ASB Pathway

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October 2021
Review Date April 2025



Introduction

Pathway to ensure appropriate safeguarding measures are in place for adults with care and support needs who are perpetrators of medium to high level anti-social behaviour, protecting both the vulnerable adult and the victims of the ASB

What is medium to high level ASB – (add link to MKC ASB webpage)

What is an ASB Case Review?

Legislation that allows victims of ASB to escalate their concerns if they are dissatisfied with the response they have received. The ASB Case Review acts as co-ordination for the multi-agency response to medium to high level ASB that is persistent and having a detrimental effect on a resident or groups of residents in a particular area. The threshold for a ASB Case Review is:

- 3 or more complaints of medium to high level ASB to police, MKC or landlord within a 6-month period
- A reasonable response has not been received

On receipt of an ASB Case Review request, the community safety team will arrange a multi-agency triage meeting to assess if the threshold has been met. If it is agreed that there is further action required before escalating to an ASB Case Review, an action plan will be drawn up and a follow up meeting held within four weeks. If actions have not reduced the ASB and multi-agency co-ordination is required, the case will be escalated to an ASB Case Review.

If at the triage meeting or follow up meeting it is agreed an ASB Case Review is required, the community safety team will organise a meeting within 28 days and invite the complainants. A further action plan will be put in place looking at enforcement measures for the perpetrator.

An ASB Case Review acts on behalf of the complainants who will have demonstrated that they are suffering significant harm due to noise nuisance, threatening or aggressive behaviour. Outcomes of an ASB Case Review for the perpetrator, regardless of whether they are homeowners, private renters or in social housing can be:

- Community Protection Warning
- Community Protection Notice
- Criminal Behaviour Order
- Closure Order on their property meaning they are not allowed visitors or are not allowed to live in the property for a period of 3-6 months
- Full possession order following a closure order ending their tenancy at the property
- Prison sentence

Where the alleged perpetrator has care and support needs including drug/alcohol dependency and or mental health concerns, it is vital that safeguarding measures are taken prior to an ASB Case Review to seek to avoid the situation escalating. Where ASB Case Review threshold is reached, those safeguarding measures must continue in parallel to the trigger process to ensure the best outcome for both the complainant(s) and vulnerable adult.

Pathway

The following pathway seeks to ensure ASB Case Review are used as a last resort and safeguarding measures are implemented at the earliest opportunity.

Complaint one – Agency in receipt of the complaint assesses if the alleged perpetrator has care and support needs. If so, the agency should gain consent to refer to Adult Social Care (ASC) Safeguarding Team. **If consent is not given a referral should still be made and the alleged perpetrator informed.** ASC will check if known to services and if so, will inform social worker with advice on how to respond. If not known ASC will make an assessment if ASC support is required. Complainant will be advised of this process by agency who received the complaint and safety advice also to be provided. Agency will also ensure complainant is provided with onward referrals i.e. MKC ASB team and provided with support to record evidence such as diary sheets.

Complaint two – Where step one established care and support needs are a factor and contact has been made with the vulnerable adult, a multi-agency professionals meeting will be held to agree actions to safeguard the individual and engage them into services. Community Safety team to be invited to these meetings to give advice. Complainant to be kept informed within reason that multi-agency activities are taking place and further safety advice or measures to be put in place.

Complaint three – further professionals meeting to be held also to include community safety team. Are agencies working together effectively to reduce the risk to both vulnerable adult/perpetrator and complainant? Does enforcement action now need to be taken if not already progressed? Action plan to be put into place. Complainant to be informed

Complaint 4 or follow up review from step three – If behaviour is still occurring or escalating and the complainant is not satisfied with the response, discuss the option of a ASB Case Review with the complainant or complete a request on their behalf. A triage meeting will be held within a week where a decision made about further actions and escalation to the review. If professionals deem that a reasonable response has been provided, the case will not be escalated to an ASB Case Review.

The agency(ies) receiving the complaints are responsible for communicating the complaints to ASC and maintaining contact with the complainants to:

- Provide assurance that agencies are working with the vulnerable adult/perpetrator to provide interventions to reduce the behaviour
- Give safety advice and encourage continued reporting of incidents, keep evidence such as diary sheets or use the noise app
- Put in place any additional safety measures available such working with landlord to provide additional lighting/security etc.

